

2023 Attitude Survey of Setagaya Residents (Summary)

(Conducted in May 2023)

The Attitude Survey of Setagaya Residents (Summary) is the summary of the 2023 Attitude Survey of Setagaya Residents conducted in May 2023 and has been prepared so that a wider range of city residents may be informed about it.

This year's survey included topics for understanding changes that occur over time such as "Intention of Permanent Residence" and "Reception of City Staff," and in addition to these, ones regarding "Setagaya City General Plan", "Residents' Exchange Space", and "SETAGAYA Pay".

The results of the survey are used as basic data for carrying out the mission of the city government.

Those who wish further information may view the full 2023 Attitude Survey of Setagaya Residents at the City Civic Information Centers, City Civic Information Corners, city libraries, and on the city website.

Survey Outline

Sample	Male and female Setagaya City residents at least 18 years of age
Sample Size	4,000 people (Breakdown:3,882 Japanese nationals, 118 foreign nationals)
Sample Method	Two stage stratified random sampling
Methodology	Distributed by postal mail and responses collected by postal mail or via the Internet
Survey Period	May 19 – June 9, 2023
Effective Responses	1,832 (Breakdown:1,797 Japanese nationals, 35 foreign nationals)
Effective Responses Rate	45.8% (Breakdown: 63.3% [1,160] responded by postal mail, 36.7% [672] responded via the Internet)

Respondent Attributes

- 1 Intention of Permanent Residence
- 2 City Government
- 3 Setagaya City General Plan
- 4 Reception of City-Staff
- 5 Welfare and Healthcare
- 6 Dementia
- 7 Disabled Support Initiatives
- 8 Child Raising and Environment for Children
- 9 Local Community
- 10 Residents' Exchange Space
- 11 Disaster Preparations
- 12 Gender Equality
- 13 Peace Museum
- 14 Multicultural Coexistence
- 15 Cultural Activities
- 16 Sports
- 17 Smoking Etiquette
- 18 SETAGAYA Pay
- 19 Setagaya City Public Contract Ordinance

September 2023



City of Setagaya

The items in this year's survey are as follows: The ones marked with a ★ are covered in this summary

1 Intention of Permanent Residence

- (1) Number of years of residence
- ★ (2) Satisfaction with current day-to-day life
- ★ (3) Livability
- ★ (4) Intention of permanent residence
- (5) Reasons for wanting to reside here permanently
- (6) Reasons for not wanting to reside here permanently
- ★ (7) Difficulties faced in day-to-day life in the area

2 City Government

- ★ (1) Initiatives which the city should actively pursue

3 Setagaya City General Plan

- ★ (1) Achievement of the “Nine Visions” of the “Setagaya City General Plan”

4 Reception of City-Staff

- ★ (1) Counter Services and Responses
- ★ (2) Good impression
- ★ (3) Bad impression
- ★ (4) Points to pay attention to regarding staff service

5 Welfare and Healthcare

- ★ (1) Awareness of Welfare Hotlines
- (2) Residence intentions in the event of needing nursing or medical care
- ★ (3) Awareness of in-home medical care
- ★ (4) Awareness of ACP (Advance Care Planning)
- (5) Services being used or interested at “Umetopia”

6 Dementia

- ★ (1) Awareness of the "Setagaya City Hope Ordinance on Coexistence with People with Dementia"
- (2) How people feel about dementia

7 Disabled Support Initiatives

- ★ (1) Awareness that sign language is a unique language
- (2) Opinions about sign language

8 Child Raising and Environment for Children

- ★ (1) Child raising environment in Setagaya City

9 Local Community

- ★ (1) Intent to participate, and experience participating in, community activities

10 Residents' Exchange Space

(1) Awareness of opening year of the Residents' Exchange Space

- ★ (2) Expectation from the Residents' Exchange Space

11 Disaster Preparations

(1) Disaster prevention measures

- ★ (2) Awareness of sheltering-at-home recommendations
- (3) Keeping a stock of water and food
- (4) Storing emergency electrical power
- ★ (5) Awareness of the hazard map
- (6) Utilization of the hazard map
- (7) Awareness of evacuation actions when the J-ALERT sounds

12 Gender Equality

- ★ (1) Opinion on the idea that men should work and women should remain in the home
- (2) Priority of "work", "home life" and "community/personal life"
- (3) Awareness of the term "sexual minority"
- (4) Necessity of education and measures for protecting the rights of sexual minorities
- ★ (5) Awareness of the "Setagaya City Partnership Agreement" initiative

13 Peace Museum

- ★ (1) Awareness of the Setagaya Peace Museum

14 Multicultural Coexistence

- ★ (1) Sufficiency of Setagaya City's initiatives to achieve a society of multicultural coexistence
- (2) Progress of participation of international residents in community activities
- (3) Resolution status of misunderstandings and prejudice towards foreigners in Setagaya City

15 Cultural Activities

- ★ (1) Awareness of the cultural and historic assets within Setagaya City

16 Sports

- ★ (1) Number of times residents exercised or participated in sports over the past year
- (2) Watching sports over the past year
- (3) Activities to support sports participated during the past year
- (4) Future provision of sports facilities

17 Smoking Etiquette

- ★ (1) Satisfaction with smoking etiquette in area of residence

18 SETAGAYA Pay

- ★ (1) Awareness and usage of SETAGAYA Pay
- (2) Reasons for not using SETAGAYA Pay

19 Setagaya City Public Contract Ordinance

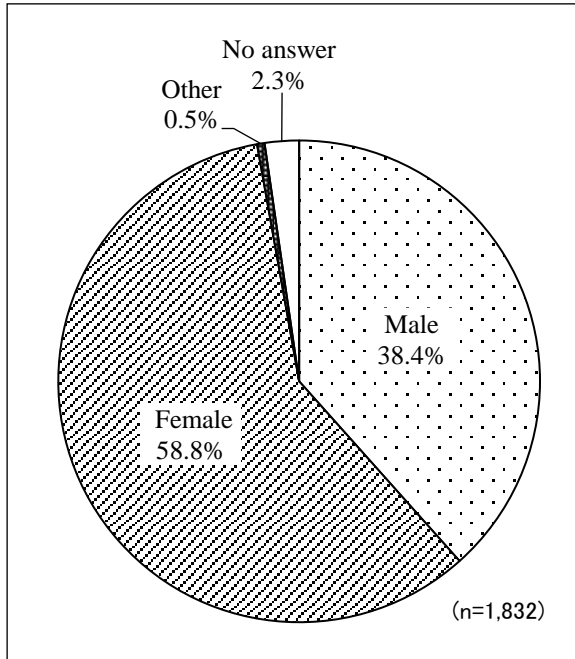
- ★ (1) Awareness of the Setagaya City Public Contract Ordinance
- (2) Source of learning the Setagaya City Public Contract Ordinance

Understanding the Graphs

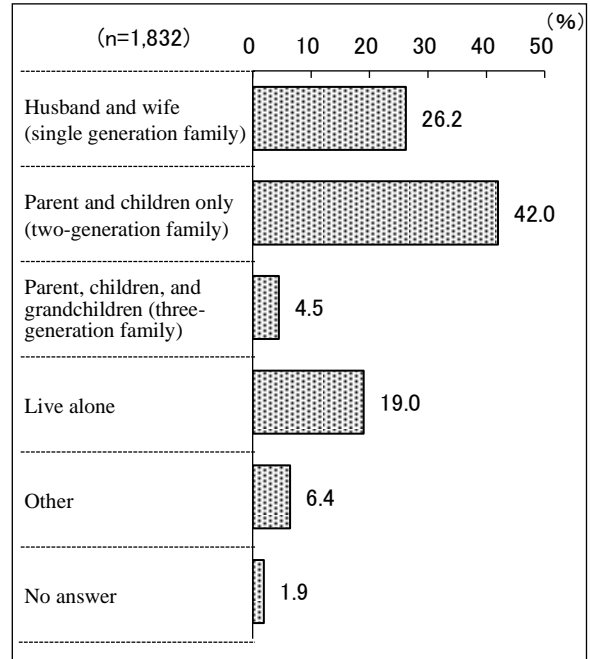
- 1 Only one response was selected for a given question unless it was stated “(multiple responses)”.
- 2 Totals for some questions may not reach 100.0% due to rounding off to one decimal place.
- 3 Totals may exceed 100.0% where multiple responses are allowed for a given question.
- 4 The letter “n” inside the graphs represent the number of residents who responded to the given question.

Respondent Attributes

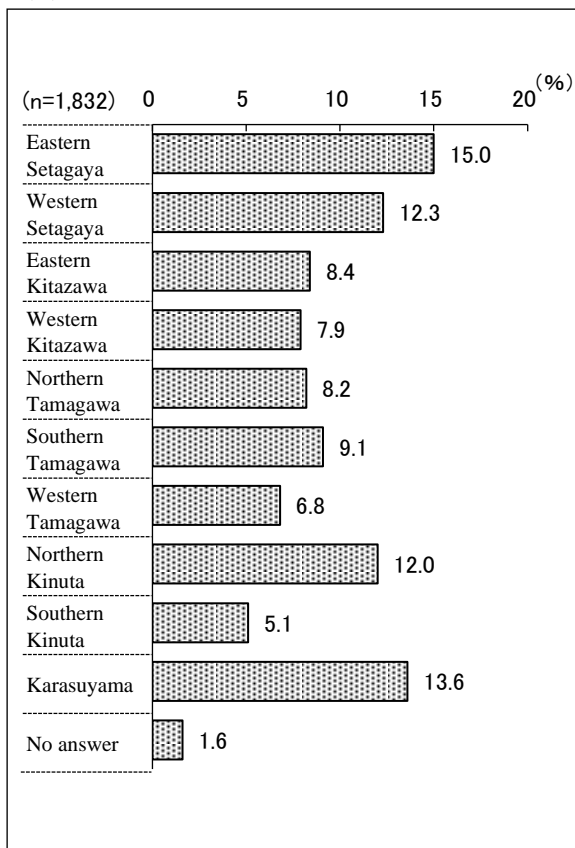
(1) Sex



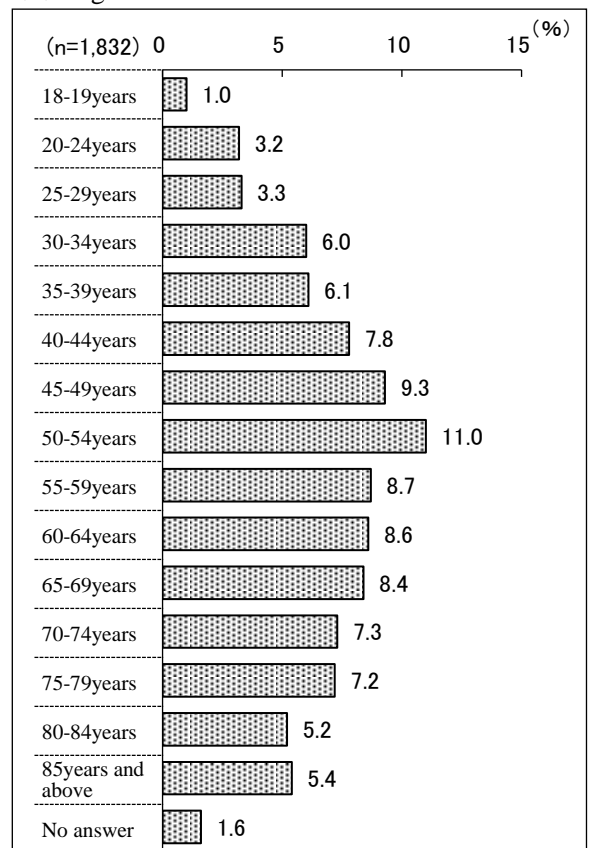
(2) Family composition



(3) Area of residence

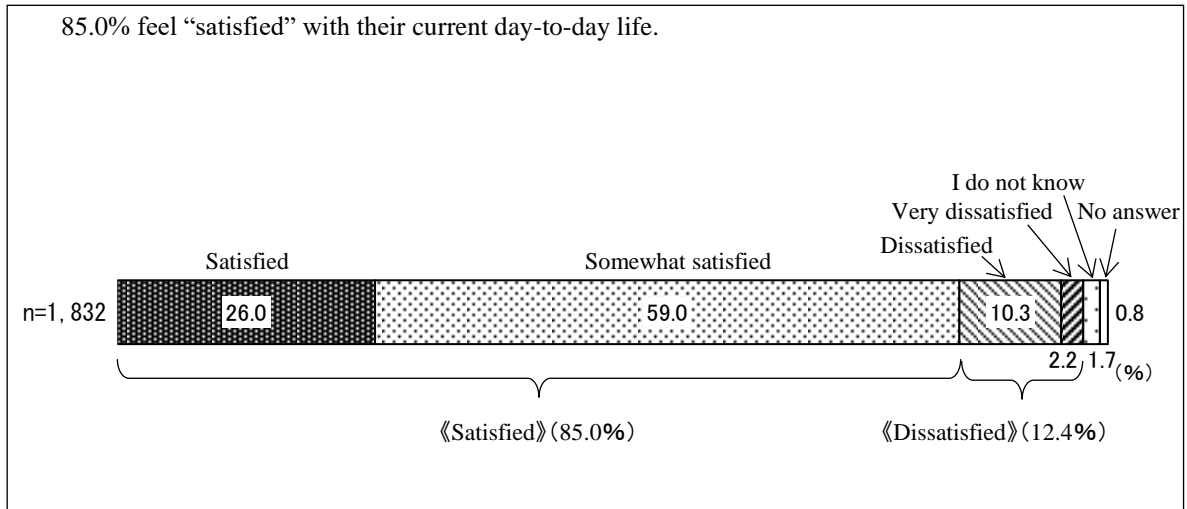


(4) Age

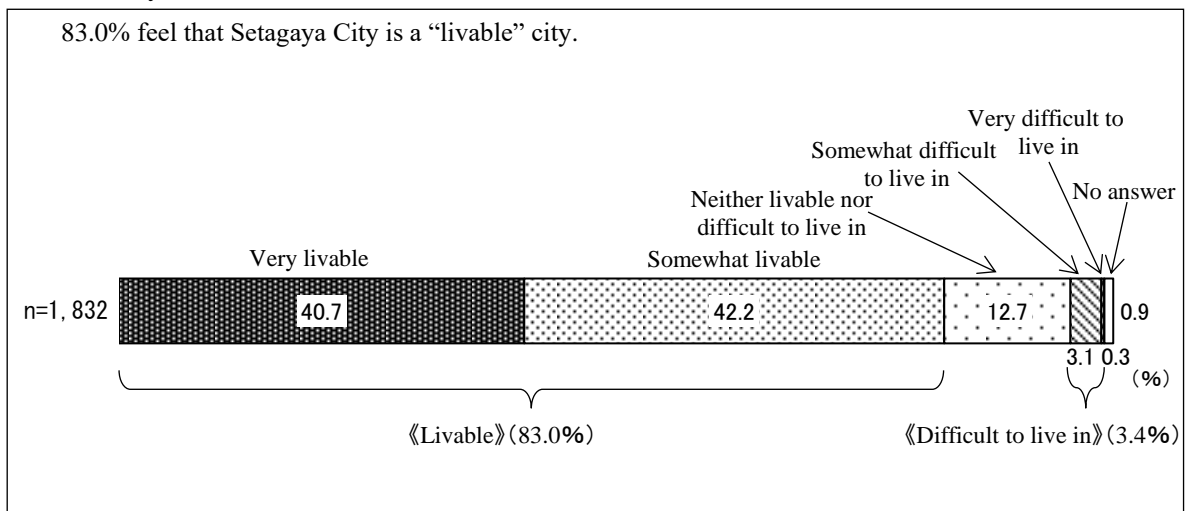


1. Intention of Permanent Residence

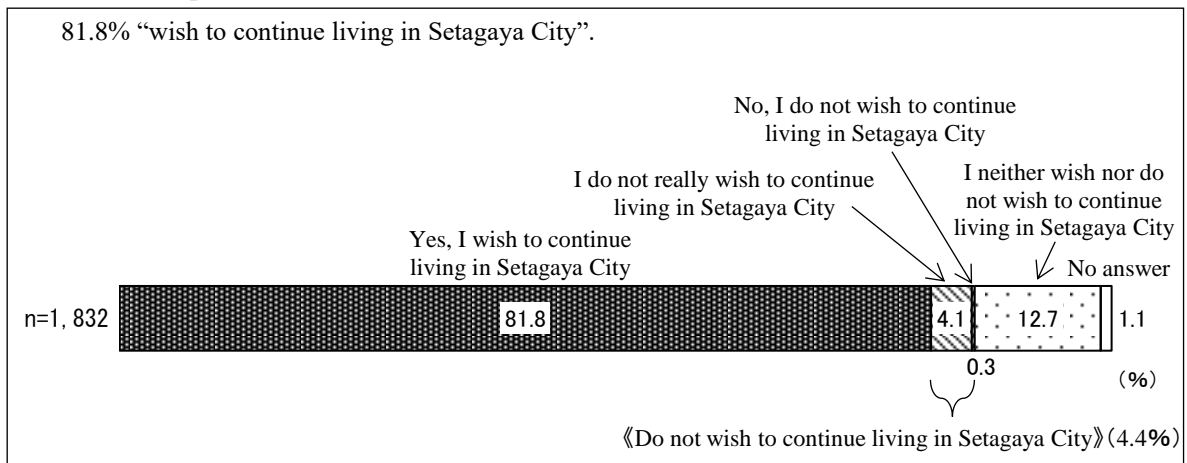
● Satisfaction with current day-to-day life



● Livability

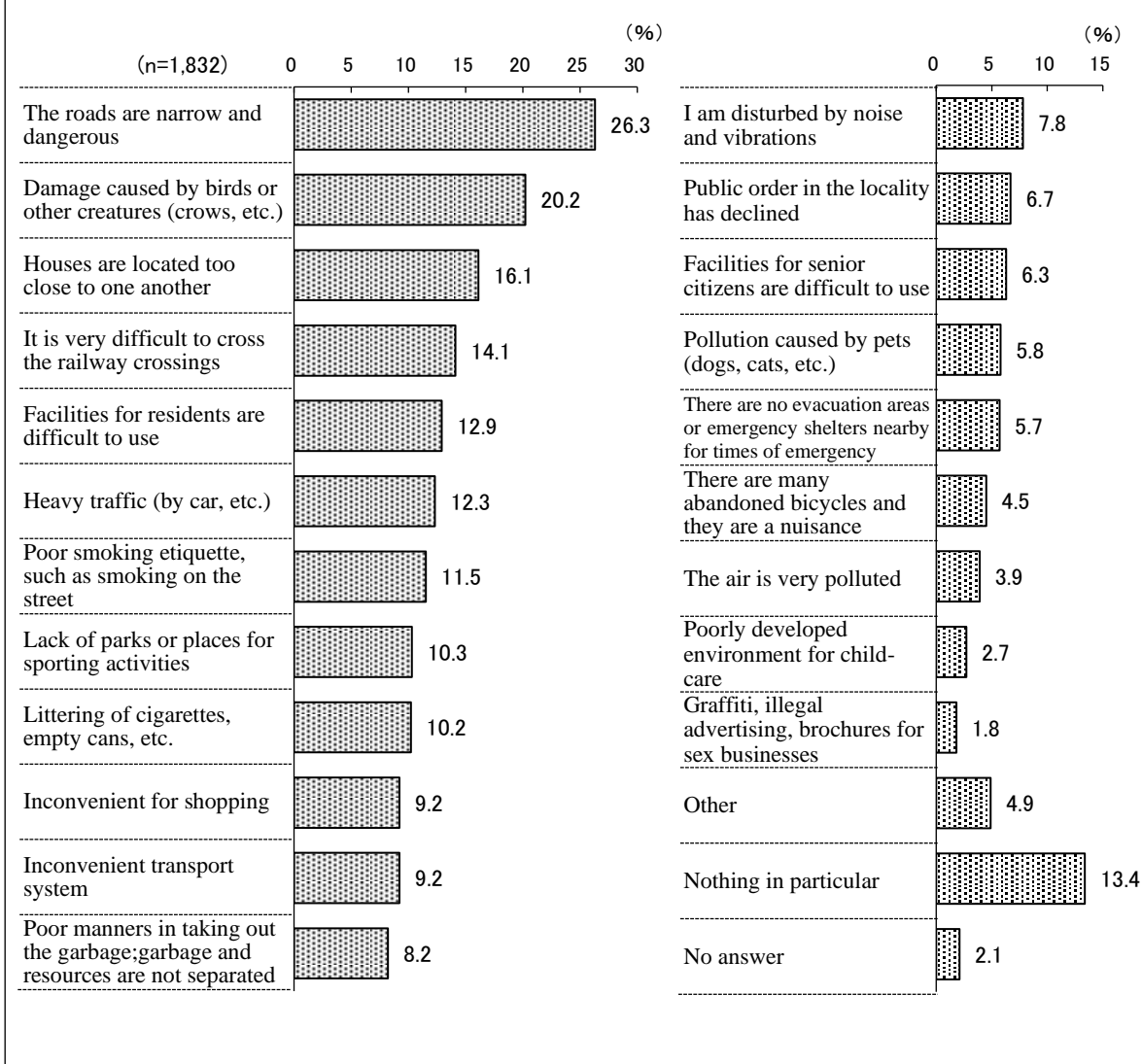


● Intention of permanent residence



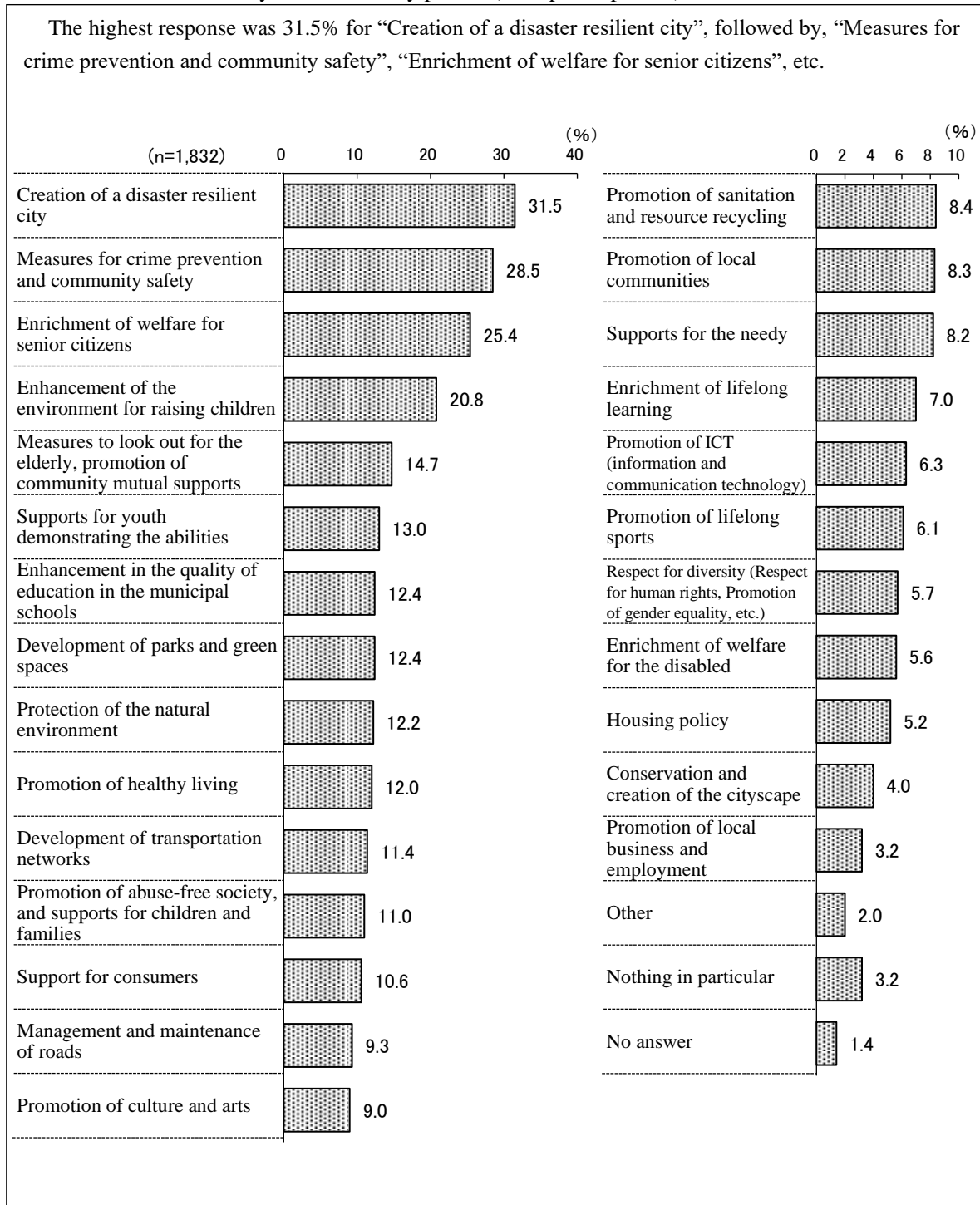
● Difficulties faced in day-to-day life in the area (multiple responses)

The highest response was 26.3% for “The roads are narrow and dangerous”, followed by “Damage caused by birds or other creatures (crows, etc.)”, “Houses are located too close to one another”, etc.



2. City Government

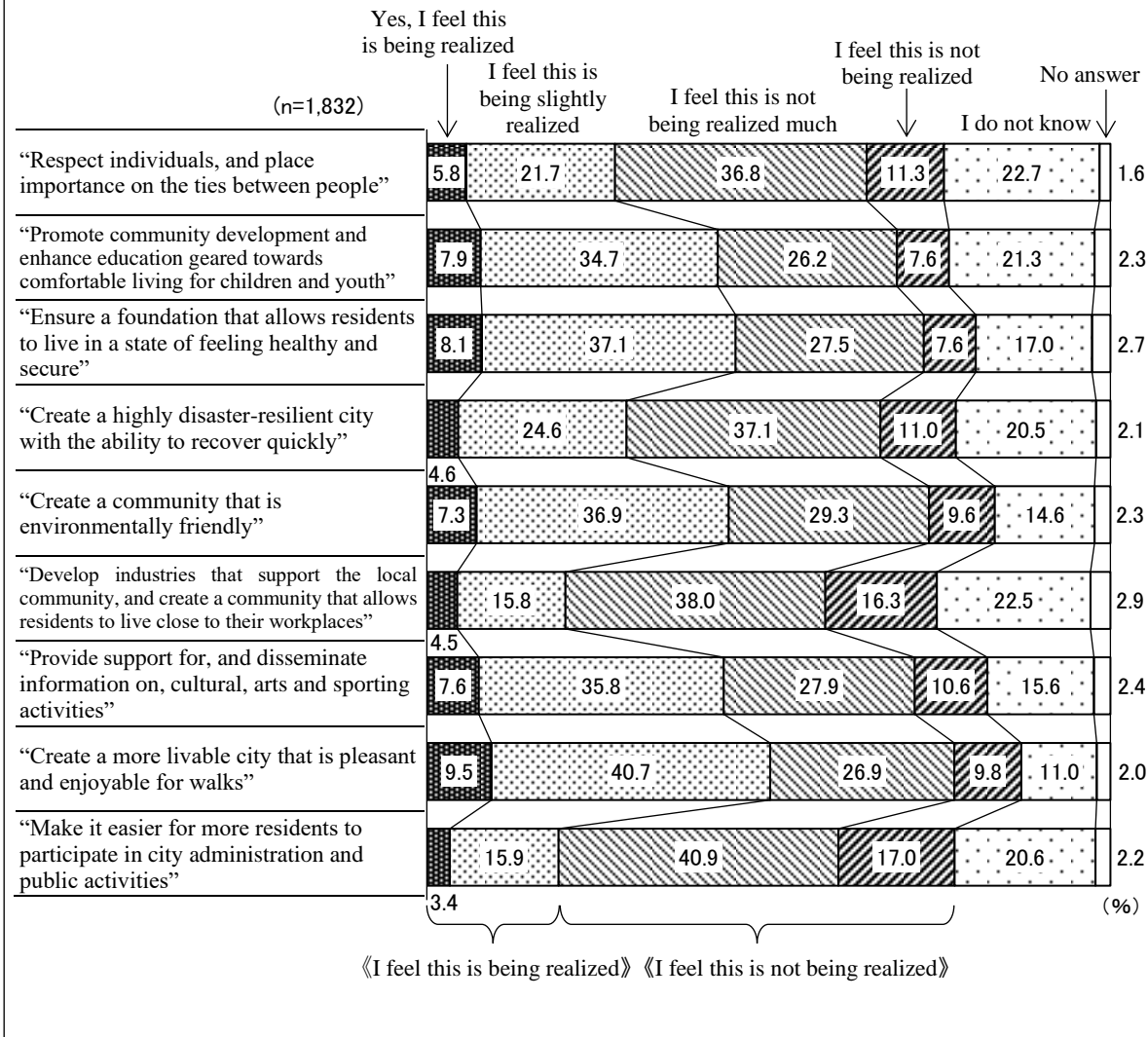
● Initiatives which the city should actively pursue (multiple responses)



3 Setagaya City General Plan

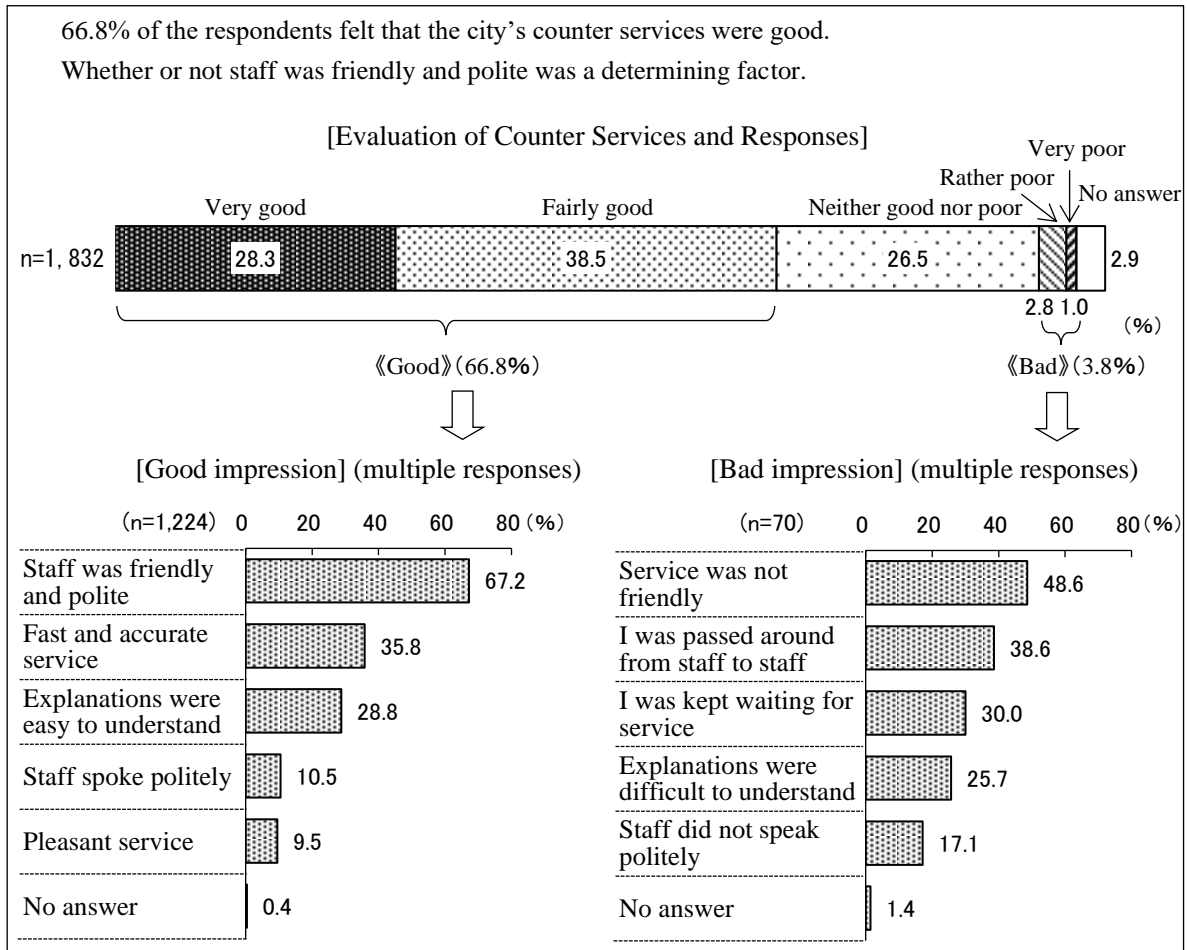
● Achievement of the “Nine Visions” of the “Setagaya City General Plan”

50.2% said "I feel this is being realized" (total of those answering "Yes, I feel this is being realized" and "I feel this is being slightly realized") for "Create a more livable city that is pleasant and enjoyable for walks", followed by "Ensure a foundation that allows residents to live in a state of feeling healthy and secure" (45.2%), "Create a community that is environmentally friendly" (44.2%), etc. On the other hand, 57.9% said "I feel this is not being realized" (total of those answering "I feel this is not being realized much" and "I feel this is not being realized") for "Make it easier for more residents to participate in city administration and public activities".

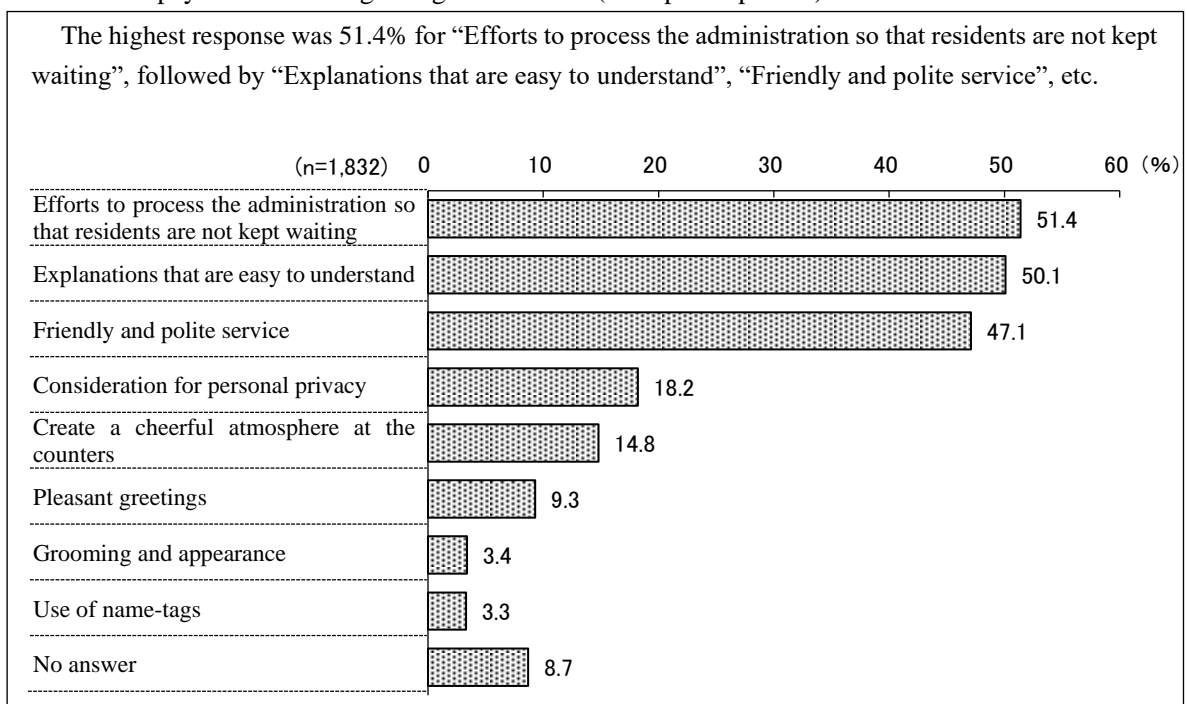


4. Reception of City-Staff

- Evaluation of the city government's counter services and responses, and those which left good and bad impressions



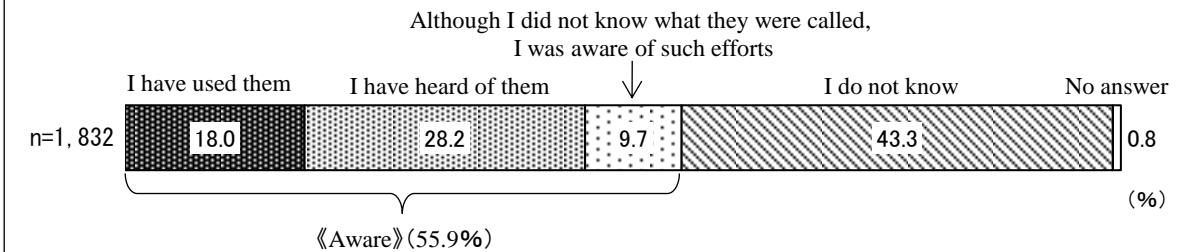
- Points to pay attention to regarding staff service (multiple responses)



5. Welfare and Healthcare

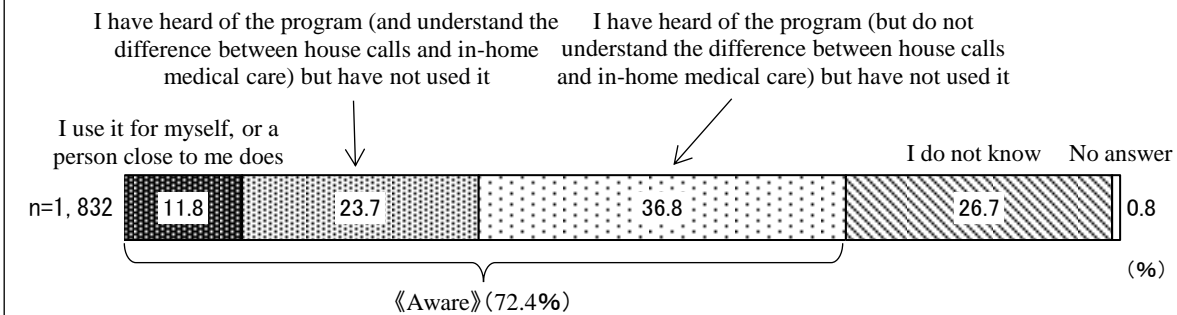
● Awareness of Welfare Hotlines

When respondents were asked if they were aware of the Welfare Hotlines provided by the City for receiving consultation inquiries, 18.0% of them said "I have used them", 28.2% "I have heard of them", and 9.7% "Although I did not know what they were called, I was aware of such efforts"; thus 55.9% of respondents were aware of the Welfare Hotlines, while 43.3% said "I do not know".



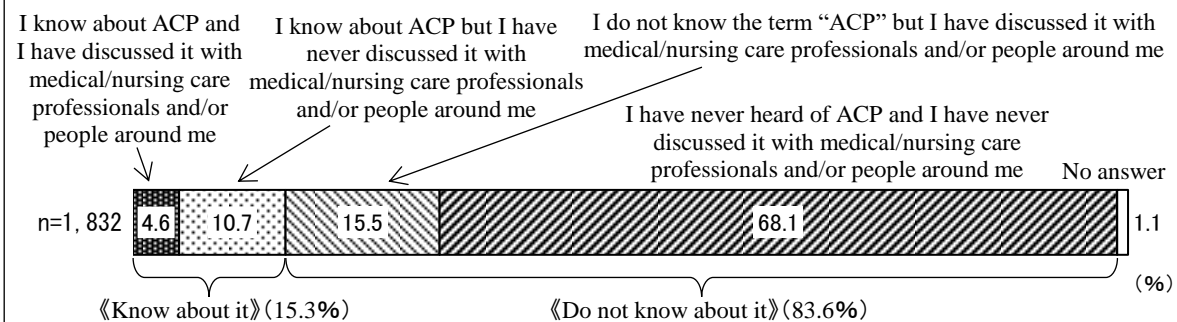
● Awareness of in-home medical care

Asked how aware respondents were of in-home medical care, 11.8% of them said "I use it for myself, or a person close to me does", 23.7% "I have heard of the program (and understand the difference between house calls and in-home medical care) but have not used it" and 36.8% "I have heard of the program (but do not understand the difference between house calls and in-home medical care) but have not used it", giving the total of 72.4% knew about it. 26.7% said they did not know about it.



● Awareness of ACP (Advance Care Planning)

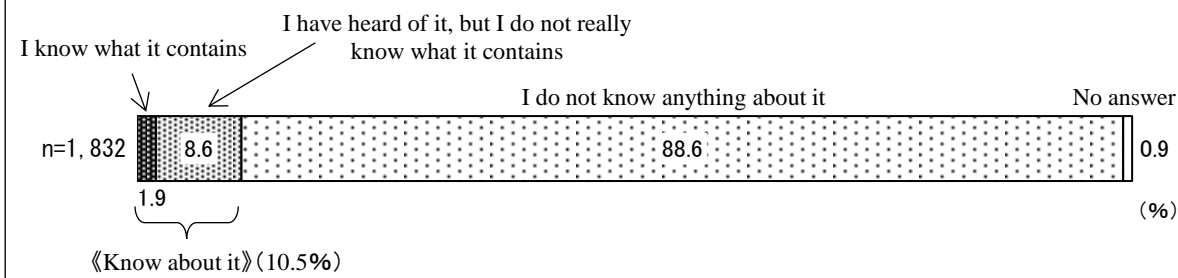
Asked how aware respondents were of ACP (Advanced Care Planning), 4.6% of them said "I know about ACP and I have discussed it with medical/nursing care professionals and/or people around me" and 10.7% "I know about ACP but I have never discussed it with medical/nursing care professionals and/or people around me", giving the total of 15.3% knew about it. 15.5% said "I do not know the term "ACP" but I have discussed it with medical/nursing care professionals and/or people around me" and 68.1% "I have never heard of ACP and I have never discussed it with medical/nursing care professionals and/or people around me", giving the total of 83.6% said they did not know about it.



6. Dementia

● Awareness of the "Setagaya City Hope Ordinance on Coexistence with People with Dementia"

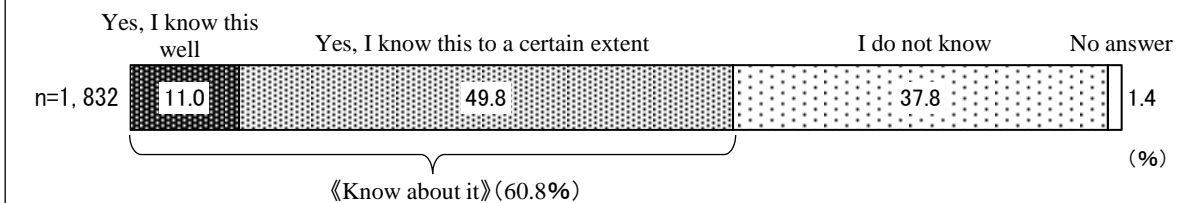
Asked how aware respondents were of the "Setagaya City Hope Ordinance on Coexistence with People with Dementia", 1.9% of them replied "I know what it contains" and 8.6% "I have heard of it, but I do not really know what it contains", giving the total of 10.5% knew about it. 88.6% replied "I do not know anything about it". 88.6% replied "I do not know anything about it".



7. Disabled Support Initiatives

● Awareness that sign language is a unique language

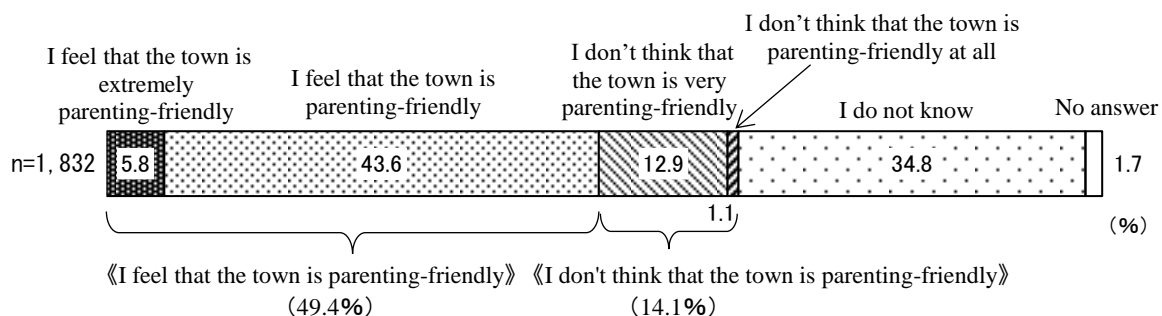
Asked how aware respondents were that sign language is a unique language, 11.0% of them replied "Yes, I know this well" and 49.8% "Yes, I know this to a certain extent", giving the total of 60.8% knew about it. 37.8% replied "I do not know".



8. Child Raising and Environment for Children

● Child raising environment in Setagaya City

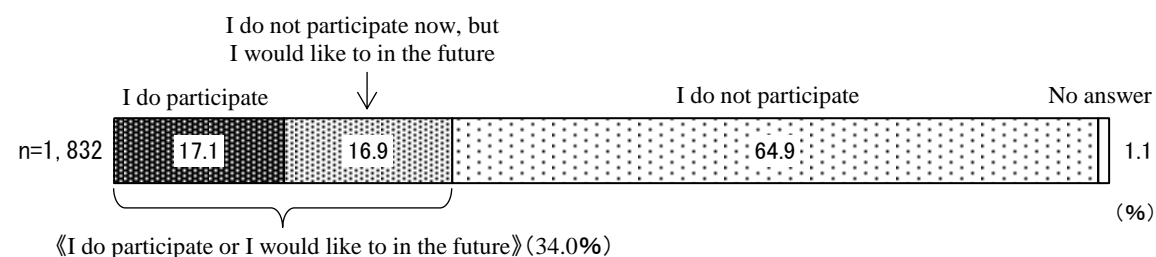
When asked about the child-rearing environment in Setagaya City, 5.8% of people replied "I feel that the town is extremely parenting-friendly", and 43.6% "I feel that the town is parenting-friendly" giving the total of 49.4% said "I feel that the town is parenting-friendly". 12.9% of them replied "I don't think that the town is very parenting-friendly" and 1.1% "I don't think that the town is parenting-friendly at all", giving the total of 14.1% said "I don't think that the town is parenting-friendly".



9. Local Community

● Intent to participate, and experience participating in, community activities

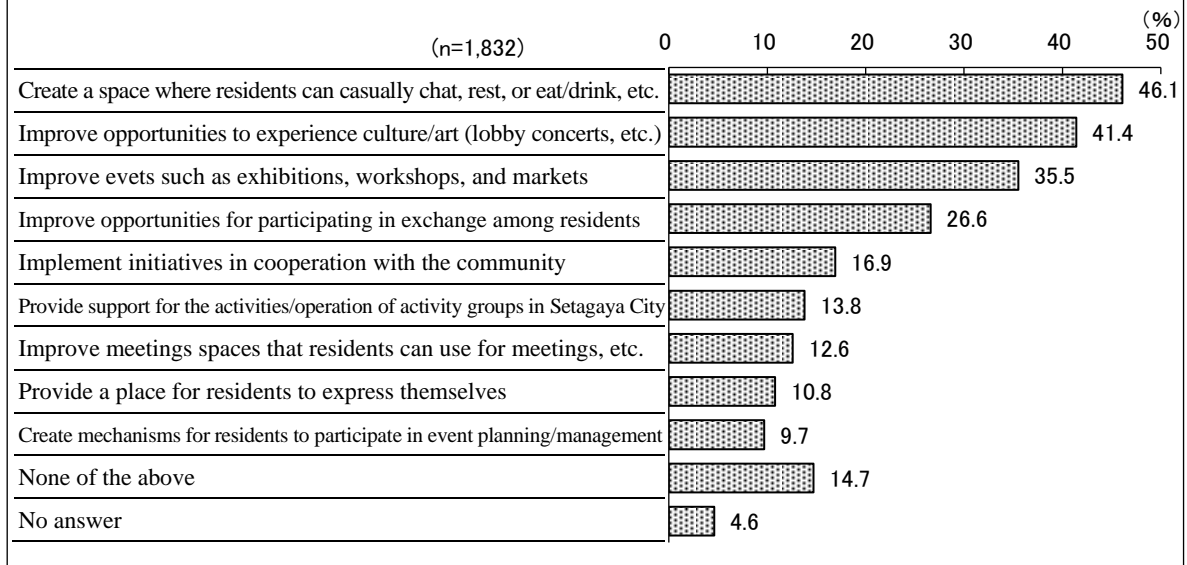
When asked whether respondents were participating in local community activities, 17.1% of them replied "I do participate" and 16.9% "I do not participate now, but I would like to in the future", giving the total of 34.0% said "I do participate or I would like to in the future". 64.9% of them replied "I do not participate".



10. Residents' Exchange Space

● Expectation from the Residents' Exchange Space (multiple responses)

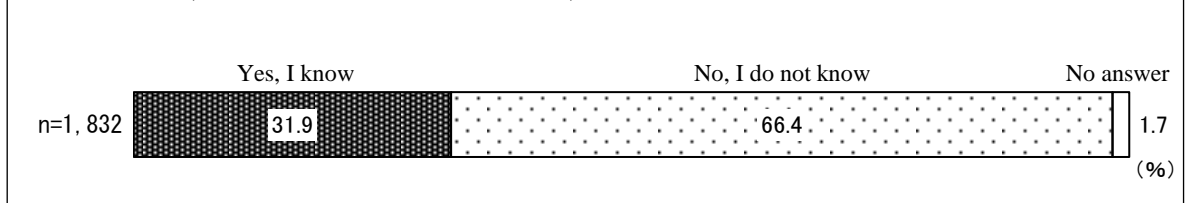
When asked what respondents expect for the Residents' Exchange Space, the highest response was 46.1% for "Create a space where residents can casually chat, rest, or eat/drink, etc.", followed by "Improve opportunities to experience culture/art (lobby concerts, etc.)", "Improve events such as exhibitions, workshops, and markets", "Improve opportunities for participating in exchange among residents", etc.



11. Disaster Preparations

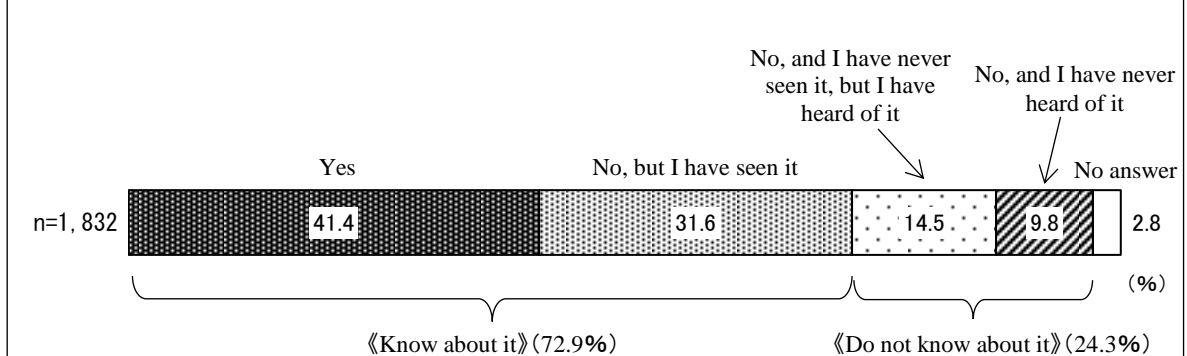
● Awareness of sheltering-at-home recommendations

Asked how aware respondents were of the City of Setagaya recommends sheltering-at-home, 31.9% answered "Yes, I know" and 66.4% answered "No, I do not know".



● Awareness of the hazard map

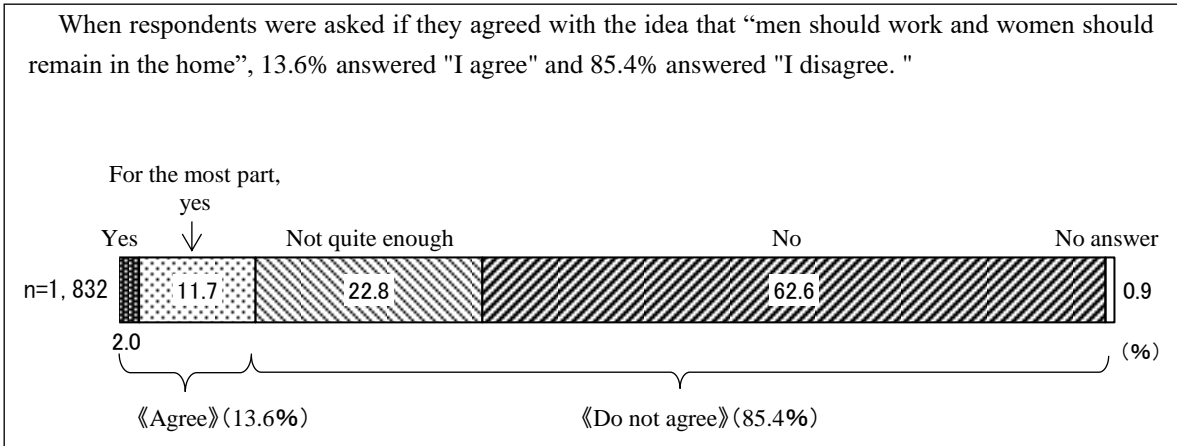
Asked how aware respondents were of the hazard map, 41.4% of them replied "Yes", they had a copy and 31.6% replied "No, but I have seen it", giving the total of 72.9% knew about it. 14.5% replied "No, and I have never seen it, but I have heard of it" and 9.8% "No, and I have never heard of it", giving the total of 24.3% did not know about it.



12. Gender Equality

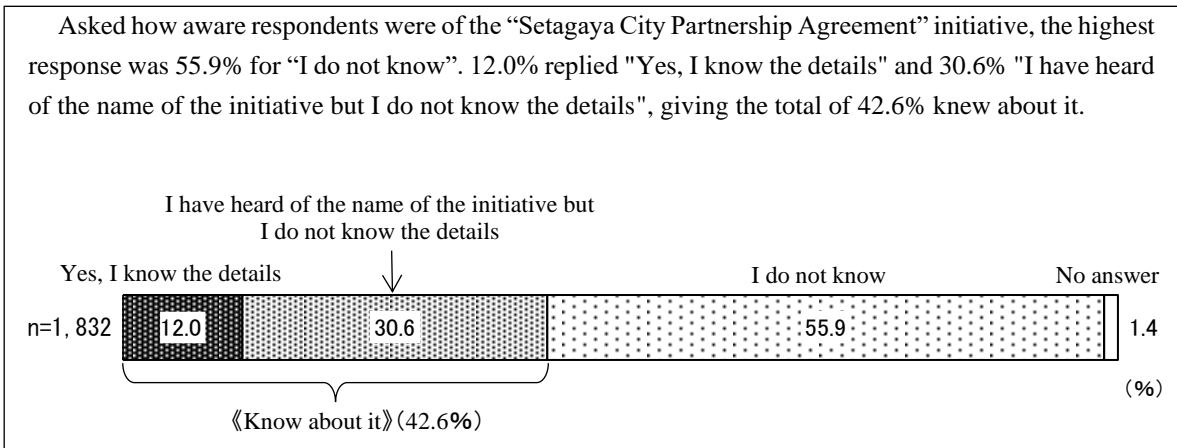
● Opinion on the idea that men should work and women should remain in the home

When respondents were asked if they agreed with the idea that “men should work and women should remain in the home”, 13.6% answered "I agree" and 85.4% answered "I disagree."



● Awareness of the “Setagaya City Partnership Agreement” initiative

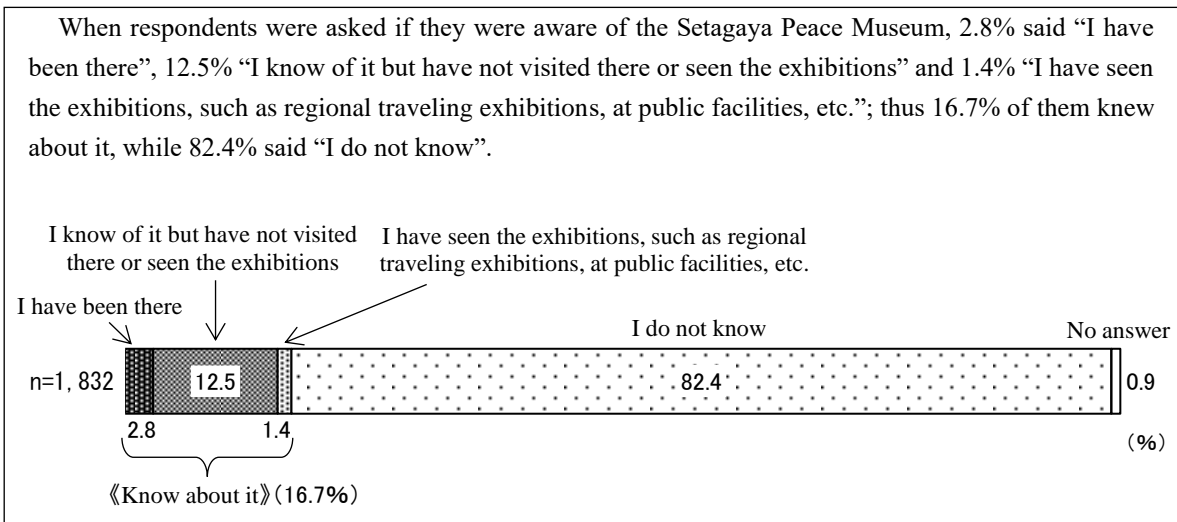
Asked how aware respondents were of the “Setagaya City Partnership Agreement” initiative, the highest response was 55.9% for “I do not know”. 12.0% replied "Yes, I know the details" and 30.6% "I have heard of the name of the initiative but I do not know the details", giving the total of 42.6% knew about it.



13. Peace Museum

● Awareness of the Setagaya Peace Museum

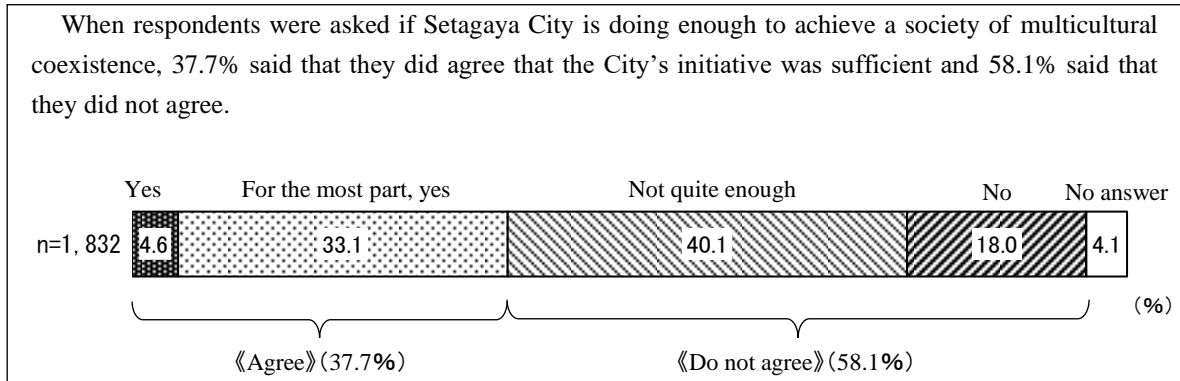
When respondents were asked if they were aware of the Setagaya Peace Museum, 2.8% said “I have been there”, 12.5% “I know of it but have not visited there or seen the exhibitions” and 1.4% “I have seen the exhibitions, such as regional traveling exhibitions, at public facilities, etc.”; thus 16.7% of them knew about it, while 82.4% said “I do not know”.



14. Multicultural Coexistence

● Sufficiency of Setagaya City's initiatives to achieve a society of multicultural coexistence

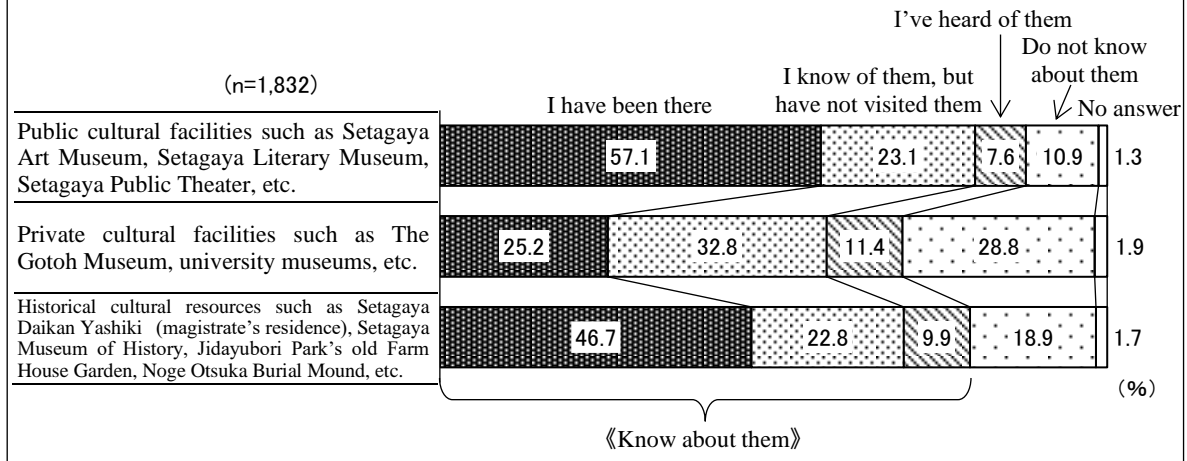
When respondents were asked if Setagaya City is doing enough to achieve a society of multicultural coexistence, 37.7% said that they did agree that the City's initiative was sufficient and 58.1% said that they did not agree.



15. Cultural Activities

● Awareness of the cultural and historic assets within Setagaya City

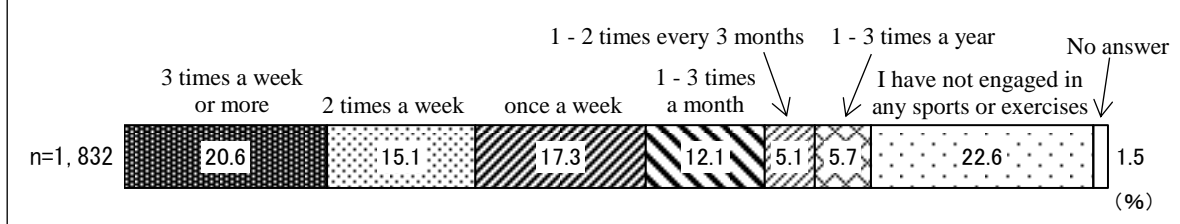
When respondents were asked about their awareness of the cultural and historic assets within Setagaya City, 57.1% said "I have been there" to the public cultural facilities, followed by the historical cultural resources (46.7%) and the private cultural facilities (25.2%). The highest response which they knew about them was the public cultural facilities (87.8%).



16. Sports

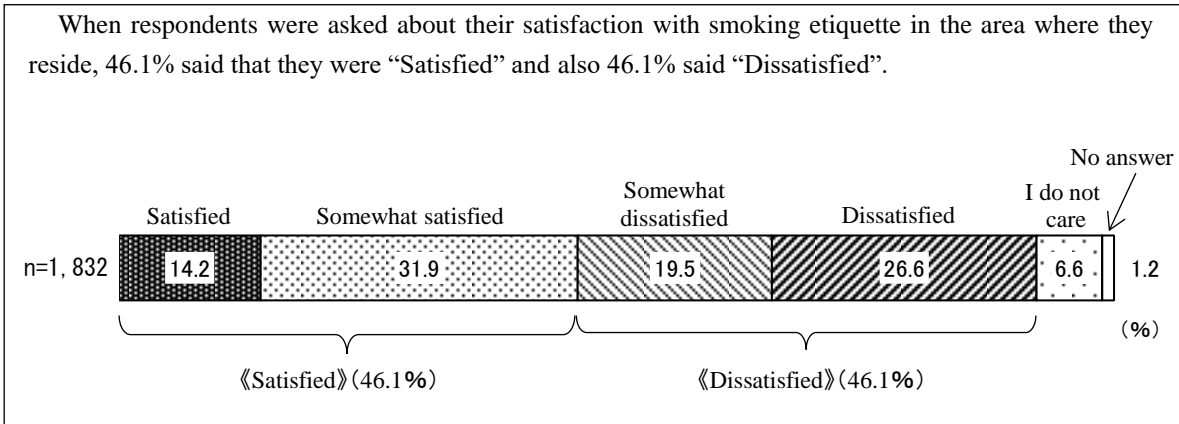
● Number of times residents exercised or participated in sports over the past year

When respondents were asked how often they have exercised or participated in sports over the past year, the highest response was 22.6% for "I have not engaged in any sports or exercises". Among those who have exercised or participated, "3 times a week or more" (20.6%) was the highest response, followed by "once a week", "2 times a week", and "1 - 3 times a month", etc.



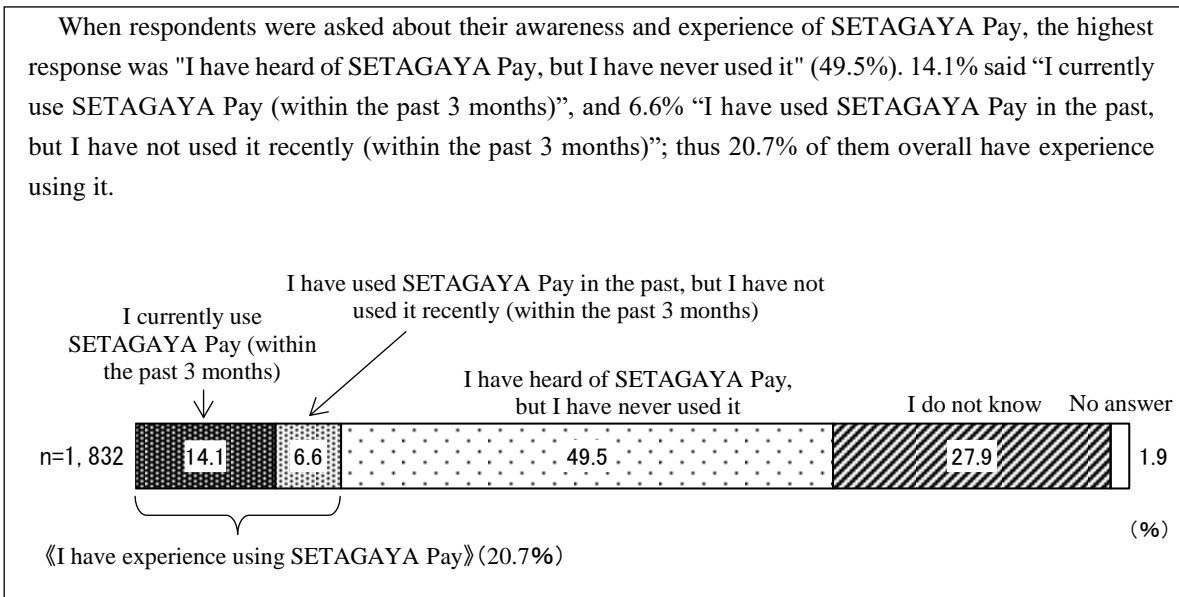
17. Smoking Etiquette

● Satisfaction with smoking etiquette in area of residence



18. SETAGAYA Pay

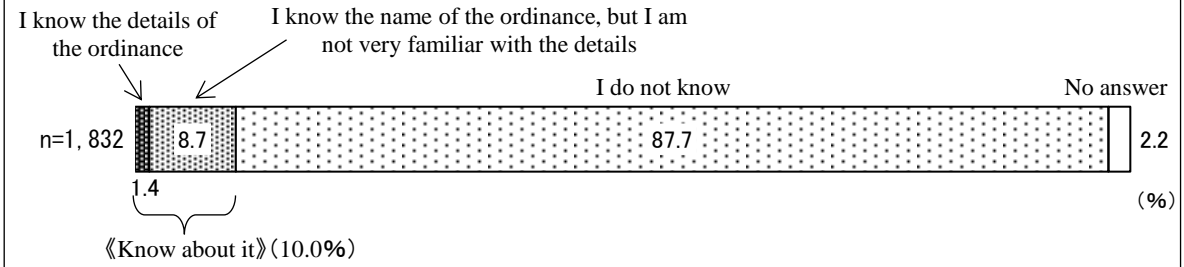
● Awareness and usage of SETAGAYA Pay



19. Setagaya City Public Contract Ordinance

● Awareness of the Setagaya City Public Contract Ordinance

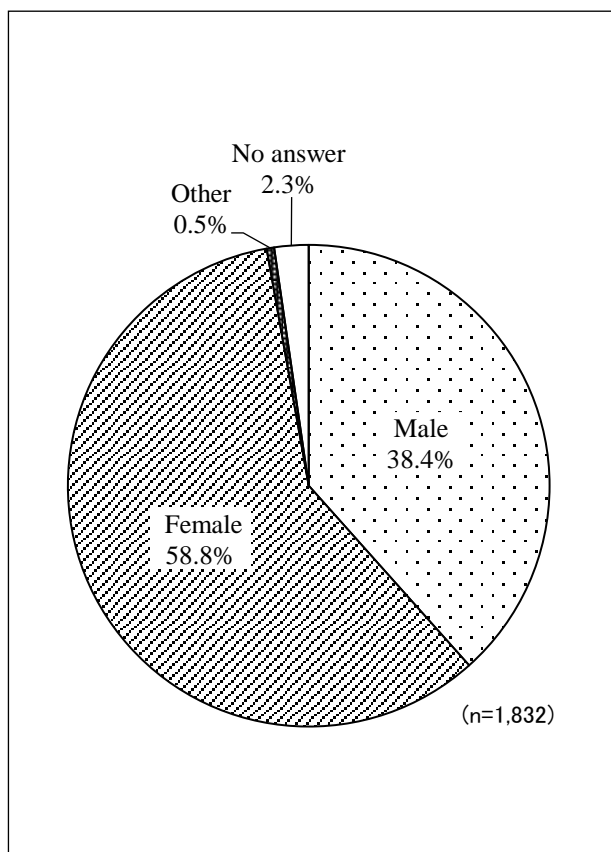
When respondents were asked about their awareness of the Setagaya City Public Contract Ordinance, the majority of respondents (87.7%) said “I do not know”. 1.4% said “I know the details of the ordinance”, and 8.7% said “I know the name of the ordinance, but I am not very familiar with the details”; thus 10.0% of them overall knew about it.



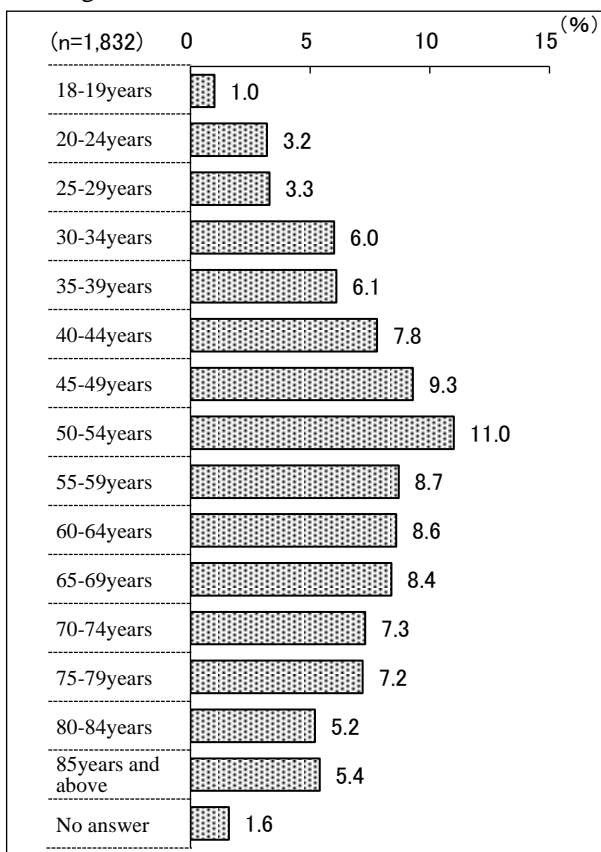
Sample distribution

Sample distribution

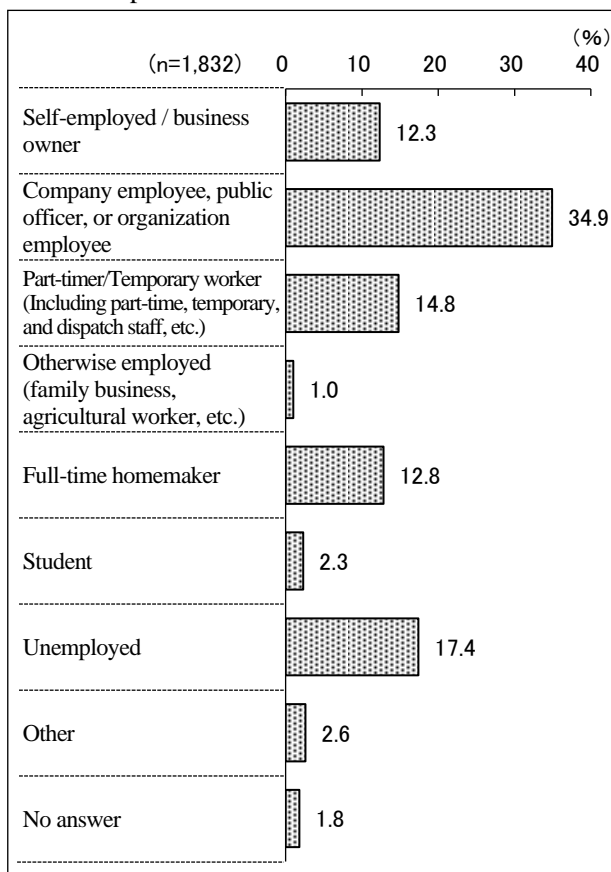
(1) Sex



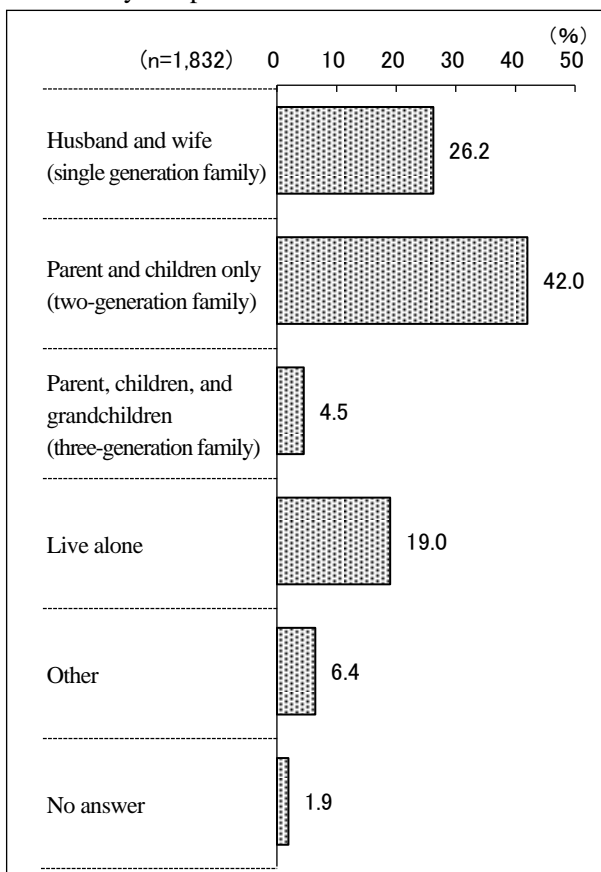
(2) Age



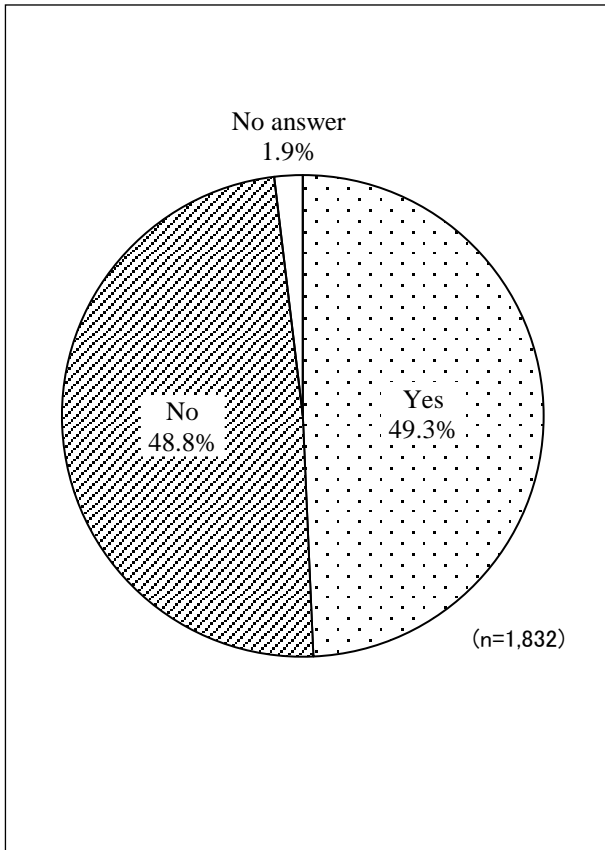
(3) Occupation



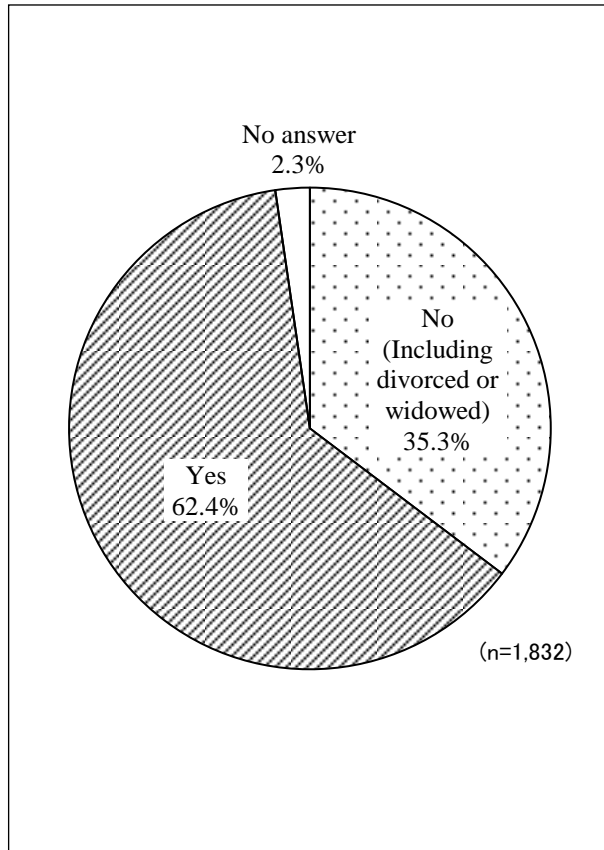
(4) Family composition



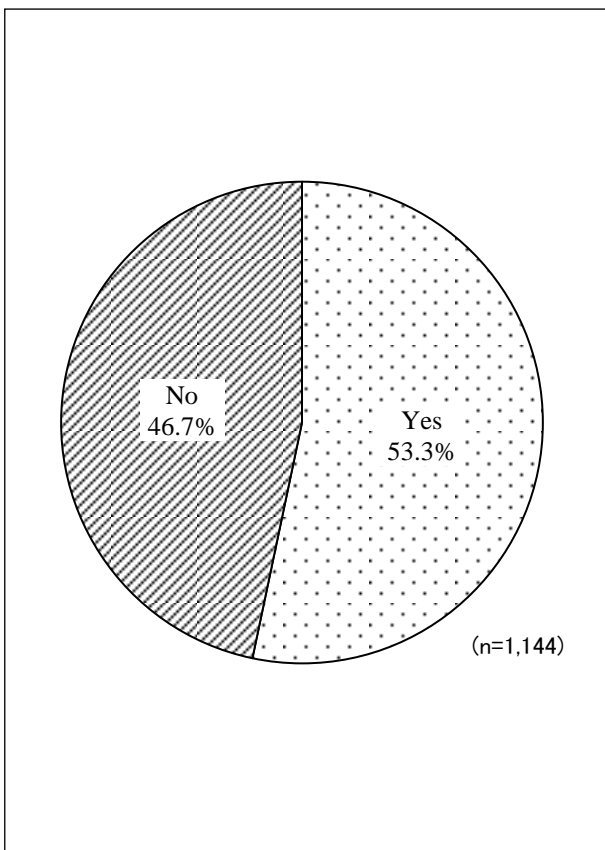
(5) Presence of elderly person(s) in family



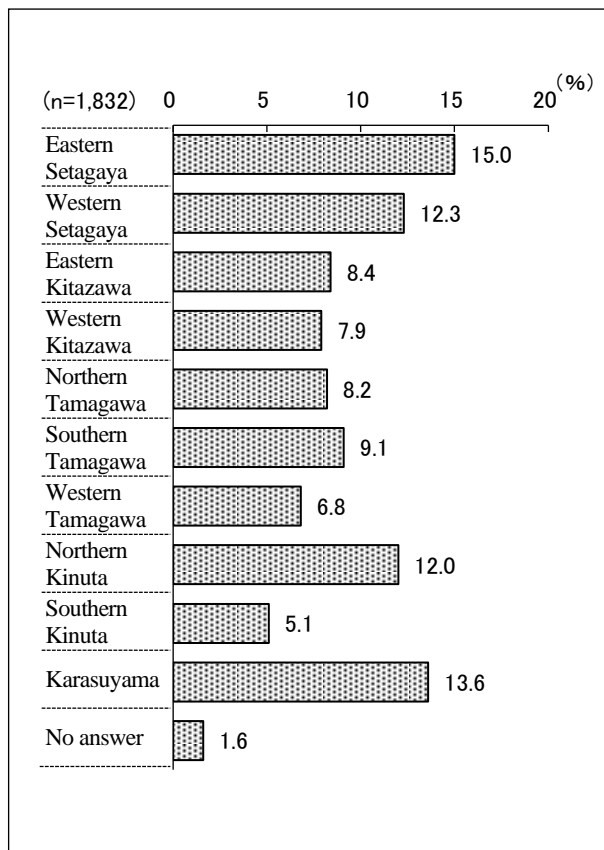
(6) Marital status



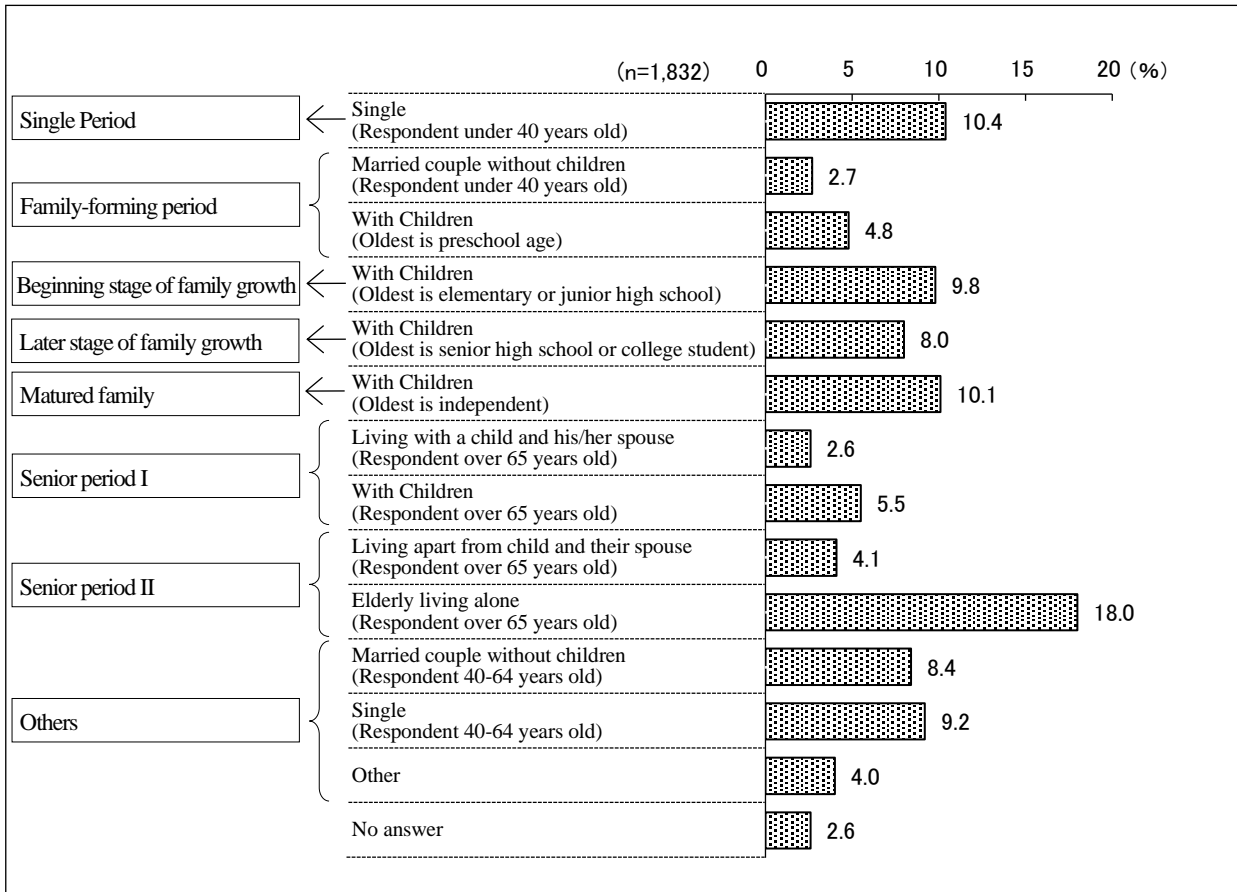
(7) Dual-income



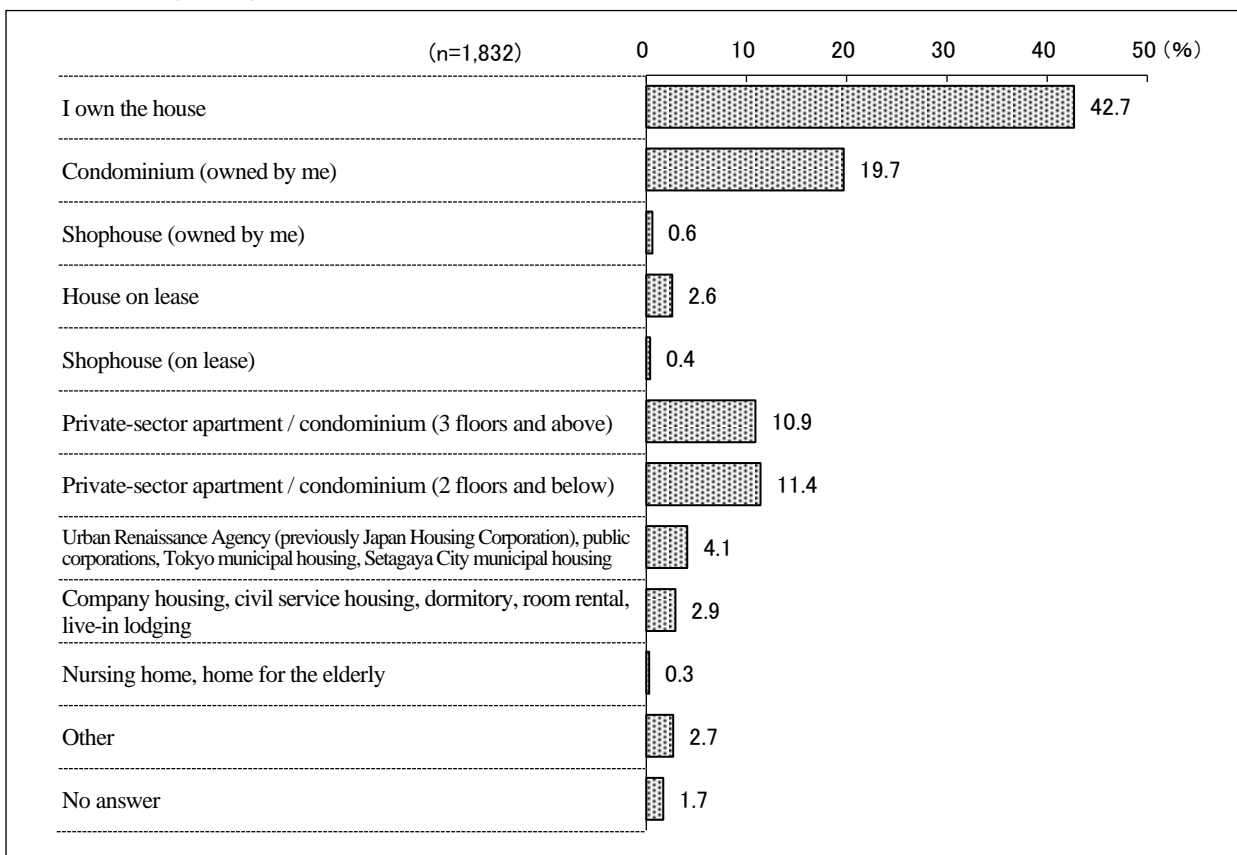
(8) Area of residence



(9) Life Stages



(10) Housing arrangements



Questionnaire and Result

This survey is conducted by the City of Setagaya.

The 2023 Attitude Survey of Setagaya Residents Questionnaire

Instructions

1. This questionnaire should be completed by the individual to whom the envelope it was enclosed in was addressed. However, if it would be difficult for the individual to whom it was addressed to complete it, a family member may do so instead.
2. Please begin with the first question, and answer all the questions in the questionnaire in order.
3. Please select your answer by circling (○) the appropriate number.
4. The number of answers to be selected (Choose one) (Choose all that apply) is indicated for each question. Please select the respective number of answers as indicated.
5. You can send in your answers via postal service or on the Internet.

Please answer the survey questions by Friday, June 9.

How to reply by mail

1. Please complete the questionnaire using a black ballpoint pen or a pencil.
2. When you are finished, please place the questionnaire in the enclosed envelope (no postage required) and post it.

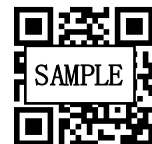
How to answer the questions via the Internet (In Japanese only)

You can complete the questionnaire using your computer or smartphone.

URL: <https://○○○○/>

Your ID number: 12345

Your password: abcde



1. If you log-out of the questionnaire part-way through, you can log-in again later using your ID and password to continue answering the questions from where you left off.
2. The ID and password are randomly assigned and do not identify you. It is impossible to match people with their ID and password.
3. If you are using the Internet to provide your answers to the survey, you do not need to submit the paper questionnaire.

≫≫ Please call the number listed below for any inquiries relating to the contents of this questionnaire.

Setagaya Call Tel **03-5432-3333**

[8:00 a.m. - 9:00 p.m. (everyday)]

≫≫ Research body **Public Relations and Public Hearing Division,
Policy Planning Department, City of Setagaya**

【 Intention of Permanent Residence 】

(All respondents)

Q1. Approximately how long have you lived in Setagaya City? (Choose one)

1	Less than 1 year	3.5	5	10 to less than 18 years	15.5
2	1 to less than 3 years	5.9	6	18 to less than 30 years	19.3
3	3 to less than 6 years	7.9	7	30 years or more	40.0
4	6 to less than 10 years	7.2		(No answer)	0.8

(All respondents)

Q2. Are you satisfied with your current day-to-day life? (Choose one)

1	Satisfied	26.0	3	Dissatisfied	10.3
2	Somewhat satisfied	59.0	4	Very dissatisfied	2.2
			5	I do not know	1.7
				(No answer)	0.8

(All respondents)

Q3. Do you think that Setagaya City is a livable city, or do you feel that it is a difficult place to live in? (Choose one)

1	Very livable	40.7	4	Somewhat difficult to live in	3.1
2	Somewhat livable	42.2	5	Very difficult to live in	0.3
3	Neither livable nor difficult to live in	12.7		(No answer)	0.9

(All respondents)

Q4. Do you wish to continue living in Setagaya City? (Choose one)

1	Yes, I wish to continue living in Setagaya City	81.8		Please proceed to Q4-1
2	I do not really wish to continue living in Setagaya City	4.1		
3	No, I do not wish to continue living in Setagaya City	0.3		▶Please proceed to Q4-2
4	I neither wish nor do not wish to continue living in Setagaya City	12.7		▶Please proceed to Q5
	(No answer)		1.1	

▼ (Please answer Q4-1 if you selected 1 in Q4.) (n=1, 498)

Q4-1. Why do you wish to continue living in Setagaya City? Please select your answer from the following options.

(Choose all that apply)

1	I am used to living here	68.8	8	Good interpersonal relationships	16.6
2	I have lived here ever since I was born	13.6	9	Well-developed educational, cultural, or other social facilities	20.4
3	I own the land (house)	37.2	10	Work or commercial reasons	8.1
4	Good housing conditions (spacious houses, etc.)	10.0	11	Suitable level of economic burden (rent, etc.)	2.4
5	Good living environment (nature, town, etc.)	51.3	12	Friendly city for raising children	9.7
6	Convenient for everyday life (commuting, shopping, etc.)	67.1	13	Other	2.1
7	Good transport accessibility (for commuting to work, school, etc.)	37.5	14	I do not know	0.1

(Please answer Q4-2 if you selected 2 or 3 in Q4.) (n=81)

Q4-2. Why do you not wish to continue living in Setagaya City? Please select your answer from the following options.

(Choose all that apply)

1	I am not used to the neighborhood	13.6	8	There is hardly any interaction with the community/neighbors	14.8
2	It is not the place where I was born and raised	21.0	9	Poorly-developed educational, cultural, or other social facilities	22.2
3	I do not own the land (house)	13.6	10	Work or commercial reasons	2.5
4	Poor housing conditions (small houses, etc.)	34.6	11	High level of economic burden (rent, etc.)	38.3
5	Poor living environment (nature, town, etc.)	12.3	12	It is not a friendly city for raising children	14.8
6	Inconvenient for everyday life (commuting, shopping, etc.)	34.6	13	Other	18.5
7	Poor transport accessibility (for commuting to work, school, etc.)	23.5	14	I do not know	-

(All respondents)

Q5. What difficulties do you face in your day-to-day life in this area? Please select your answer from the following options. (Choose up to 3 answers)

«Community development and Living»		«Transportation»			
1	Lack of parks or places for sporting activities	10.3	11	Inconvenient transport system	9.2
2	Houses are located too close to one another	16.1	12	Heavy traffic (by car, etc.)	12.3
3	There are many abandoned bicycles and they are a nuisance	4.5	13	It is very difficult to cross the railway crossings	14.1
4	There are no evacuation areas or emergency shelters nearby for times of emergency	5.7	14	The roads are narrow and dangerous	26.3
5	Public order in the locality has declined	6.7	«Environment and Garbage»		
6	Graffiti, illegal advertising, brochures for sex businesses	1.8	15	I am disturbed by noise and vibrations	7.8
7	Poorly developed environment for child-care	2.7	16	The air is very polluted	3.9
8	Facilities for residents are difficult to use	12.9	17	Littering of cigarettes, empty cans, etc.	10.2
9	Facilities for senior citizens are difficult to use	6.3	18	Poor smoking etiquette, such as smoking on the street	11.5
10	Inconvenient for shopping	9.2	19	Poor manners in taking out the garbage; garbage and resources are not separated	8.2
			20	Damage caused by birds or other creatures (crows, etc.)	20.2
			21	Pollution caused by pets (dogs, cats, etc.)	5.8
			22	Other	4.9
			23	Nothing in particular	13.4
			(No answer)		2.1

【 City Government 】

(All respondents)

Q6. Which of the following do you feel that are necessary initiatives that the City should pursue actively in the future?

Please select your answer from the following options.

(Choose up to 3 answers)

《Health and Welfare》		
1	Promotion of healthy living	12.0
2	Measures to look out for the elderly, promotion of community mutual supports	14.7
3	Enrichment of welfare for senior citizens	25.4
4	Enrichment of welfare for the disabled	5.6
5	Supports for the needy	8.2

《Children and Youth, Education》		
6	Supports for youth demonstrating the abilities	13.0
7	Enrichment of lifelong learning	7.0
8	Promotion of ICT (information and communication technology)	6.3
9	Enhancement of the environment for raising children	20.8
10	Enhancement in the quality of education in the municipal schools	12.4
11	Promotion of abuse-free society, and supports for children and families	11.0

《Living and Community》		
12	Promotion of local communities	8.3
13	Measures for crime prevention and community safety	28.5
14	Support for consumers	10.6
15	Respect for diversity (Respect for human rights, Promotion of gender equality, etc.)	5.7
16	Promotion of culture and arts	9.0
17	Promotion of lifelong sports	6.1
18	Promotion of sanitation and resource recycling	8.4
19	Promotion of local business and employment	3.2

《City Development》		
20	Creation of a disaster resilient city	31.5
21	Housing policy	5.2
22	Development of parks and green spaces	12.4
23	Protection of the natural environment	12.2
24	Conservation and creation of the cityscape	4.0
25	Development of transportation networks	11.4
26	Management and maintenance of roads	9.3

27	Other	2.0
28	Nothing in particular	3.2

	(No answer)	1.4

【 Setagaya City General Plan 】

(All respondents)

Q7. The “Setagaya City General Plan” formulated in September 2013 summarizes goals and philosophies for the next 20 years as the “Nine Visions”, and the City of Setagaya has been undertaking various initiatives aimed at realizing these visions. Do you feel that the City of Setagaya is realizing each of the “Nine Visions”?

(Choose one answer for each)

	Yes, I feel this is being realized	I feel this is being slightly realized	I feel this is not being realized much	I feel this is not being realized	I do not know	(No answer)
(1) “Respect individuals, and place importance on the ties between people”	5.8	21.7	36.8	11.3	22.7	1.6
(2) “Promote community development and enhance education geared towards comfortable living for children and youth”	7.9	34.7	26.2	7.6	21.3	2.3
(3) “Ensure a foundation that allows residents to live in a state of feeling healthy and secure”	8.1	37.1	27.5	7.6	17.0	2.7
(4) “Create a highly disaster-resilient city with the ability to recover quickly”	4.6	24.6	37.1	11.0	20.5	2.1
(5) “Create a community that is environmentally friendly”	7.3	36.9	29.3	9.6	14.6	2.3
(6) “Develop industries that support the local community, and create a community that allows residents to live close to their workplaces”	4.5	15.8	38.0	16.3	22.5	2.9
(7) “Provide support for, and disseminate information on, cultural, arts and sporting activities”	7.6	35.8	27.9	10.6	15.6	2.4
(8) “Create a more livable city that is pleasant and enjoyable for walks”	9.5	40.7	26.9	9.8	11.0	2.0
(9) “Make it easier for more residents to participate in city administration and public activities”	3.4	15.9	40.9	17.0	20.6	2.2

【 Reception of City-Staff 】

(All respondents)

Q8. What is your impression toward the city administrative counter services and response toward residents?

(Choose one)

1	Very good	28.3		Please proceed to Q8-1
2	Fairly good	38.5		
3	Neither good nor poor	26.5	→	Please proceed to Q9
4	Rather poor	2.8	→	Please proceed to Q8-2
5	Very poor	1.0		
	(No answer)	2.9		

(Please answer Q8-1 if you selected 1 or 2 in Q8.) (n=1, 224)

Q8-1. Which of the following left a good impression on you? (Choose up to 2 answers)

1	Explanations were easy to understand	28.8	4	Staff was friendly and polite	67.2
2	Fast and accurate service	35.8	5	Staff spoke politely	10.5
3	Pleasant service	9.5		(No answer)	0.4

(Please answer Q8-2 if you selected 4 or 5 in Q8.) (n=70)

Q8-2. Which of the following left a poor impression on you? (Choose up to 2 answers)

1	Explanations were difficult to understand	25.7	4	Service was not friendly	48.6
2	I was kept waiting for service	30.0	5	Staff did not speak politely	17.1
3	I was passed around from staff to staff	38.6		(No answer)	1.4

(All respondents)

Q9. Which of the following do you think the city should pay attention to in the future with regard to staff service?

(Choose up to 3 answers)

1	Grooming and appearance	3.4	5	Friendly and polite service	47.1
2	Explanations that are easy to understand	50.1	6	Efforts to process the administration so that	
3	Use of name-tags	3.3		residents are not kept waiting	51.4
4	Pleasant greetings	9.3	7	Create a cheerful atmosphere	
				at the counters	14.8
			8	Consideration for personal privacy	18.2
				(No answer)	8.7

【 Welfare and Healthcare 】

(All respondents)

Q10. Are you aware of the Welfare Hotlines provided by the twenty-eight districts of the City for receiving consultation inquiries through cooperation between community development centers, Anshin-sukoyaka centers (community comprehensive support centers), and social welfare councils? (Choose one)

1	I have used them	18.0	3	Although I did not know what they were called,	
2	I have heard of them	28.2		I was aware of such efforts	9.7
			4	I do not know	43.3
				(No answer)	0.8

(All respondents)

Q11. Would you like to continue living in Setagaya City even if you need long-term care or medical care? (Choose one)

1	Yes	33.6	3	Not quite enough	7.8
2	For the most part, yes	35.2	4	No	2.7
			5	I do not know	20.0
				(No answer)	0.8

(All respondents)

Q12. Have you heard of in-home medical care, which provides examination, treatment, and nursing care in the home? (Choose one)

1	I use it for myself, or a person close to me does	11.8
2	I have heard of the program (and understand the difference between house calls and in-home medical care) but have not used it	23.7
3	I have heard of the program (but do not understand the difference between house calls and in-home medical care) but have not used it	36.8
4	I do not know	26.7
	(No answer)	0.8

ACP (Advance Care Planning) refers to the process of repeatedly discussing what treatment and care you want at the end of your life with medical and nursing care professionals, family members, and other people around you whom you can trust.

(All respondents)

Q13. Have you heard of ACP (Advance Care Planning)? (Choose one)

1	I know about ACP and I have discussed it with medical/nursing care professionals and/or people around me	4.6
2	I know about ACP but I have never discussed it with medical/nursing care professionals and/or people around me	10.7
3	I do not know the term "ACP" but I have discussed it with medical/nursing care professionals and/or people around me	15.5
4	I have never heard of ACP and I have never discussed it with medical/nursing care professionals and/or people around me	68.1
	(No answer)	1.1

To realize a community in which residents can continue to live with peace of mind in the neighborhoods they are accustomed to, the City of Setagaya has developed Umetopia (6-37, Matsubara), a Citywide health and welfare facility that includes the City health center, the Health and Welfare Plaza, which includes facilities such as a first-aid clinic, a pharmacy open at night and on holidays, and meeting rooms available to rent, and the Tokyo Rehabilitation Center Setagaya, a private-sector facility supporting seniors and people with disabilities. The facility fully opened in April 2020.

(All respondents)

Q14. What facilities/services at Umetopia have you used or are interested in using? (Choose all that apply)

1	Cafés (including events held at cafés)	14.4
2	Healthy living services	16.3
3	Cancer screening/various detailed medical examinations	19.3
4	Mental health support (nighttime telephone counseling, lectures, etc.)	8.7
5	Cancer-related counseling	6.8
6	Counseling for persons with disabilities	3.9
7	Meeting rooms available for rent	2.7
8	Welfare-related training/experience	6.0
9	Dementia-related counseling/lectures, etc.	10.6
10	First-aid clinic/pharmacy open at night and on holidays	20.1
11	Facility supporting seniors/people with disabilities	10.0
12	COVID-19 vaccinations	21.9
13	I have never used and have no interest in using any facilities/services at Umetopia	35.0
	<i>(No answer)</i>	6.3

【 Dementia 】

Dementia refers to a condition in which a disease or various other factors cause a decline in brain function, causing the sufferer difficulties with daily and social life.

(All respondents)

Q15. In October 2020, the "Setagaya City Hope Ordinance on Coexistence with People with Dementia" was enacted in order to make the city a place where all individuals' hopes and rights are respected, and they can live how they want to with peace of mind. Do you know about it? (Choose one)

1	I know what it contains	1.9
2	I have heard of it, but I do not really know what it contains	8.6
3	I do not know anything about it	88.6
	<i>(No answer)</i>	0.9

(All respondents)

Q16. How do you feel about dementia? (Choose all that apply)

1	Dementia is something everyone can get	85.7
2	Dementia is a disease that only elderly people get, and has nothing to do with me	2.2
3	People with dementia will still be able to do some things themselves	38.2
4	People with dementia will eventually not be able to do anything themselves	13.9
5	People with dementia will still be able to carry on living in the community how they want to and with a sense of hope	24.0
6	People with dementia will eventually not be able to live in the community how they want to or with a sense of hope	21.7
7	I want to know about more about dementia	43.2
8	I am not interested in dementia	1.5
9	None of the above	1.2
	(No answer)	1.2

【 Disabled Support Initiatives 】

(All respondents)

Q17. Do you know that sign language has its own unique grammar that differs from Japanese, English, or other languages? (Choose one)

1	Yes, I know this well	11.0	2	Yes, I know this to a certain extent	49.8	3	I do not know	37.8
							(No answer)	1.4

(All respondents)

Q18. How do you feel about sign language? (Choose all that apply)

1	I am interested in sign language	32.0	5	I am currently learning sign language	0.5
2	I have learned and can use sign language	0.5	6	I would like to learn sign language, but I do not know how I should go about studying it	21.1
3	I use sign language in my daily life, at work, in volunteer activities, etc.	0.7	7	Other	22.5
4	I learned sign language in the past and would like opportunities to use it again	1.4	8	I am not interested in sign language	28.8
				(No answer)	3.2

【 Child Raising and Environment for Children 】

(All respondents)

Q19. Do you feel that Setagaya City has a parenting-friendly environment? (Choose one)

1	I feel that the town is extremely parenting-friendly	5.8	3	I don't think that the town is very parenting-friendly	12.9
2	I feel that the town is parenting-friendly	43.6	4	I don't think that the town is parenting-friendly at all	1.1
			5	I do not know	34.8
				(No answer)	1.7

【 Local Community 】

(All respondents)

Q20. Do you participate in *community activities? (Choose one)

1	I do participate	17. 1
2	I do not participate now, but I would like to in the future	16. 9
3	I do not participate	64. 9
	<i>(No answer)</i>	1. 1

*Community activities: neighborhood association, NPO/volunteer group, childrearing support activities, youth development activities, seniors support activities, festivals/events, crime-prevention/disaster-preparedness activities, preventative long-term care activities/healthy living activities, sports activities, cultural/artistic activities, environment beautification/recycling activities, traffic safety activities, community business, etc.

【 Residents' Exchange Space 】

Since July 2021, the City of Setagaya has been carrying out renovations on the Setagaya City Hall (Main Office) in Setagaya 4-chome and other government facilities (main government building, Setagaya Sogo Shisho (District Administration Offices), Setagaya Kumin Kaikan (Civic Hall)).

A "Residents' Exchange Space" is being created (due for completion in FY2025) within the new Main Office building as a place for facilitating broad interaction and exchange among Setagaya City residents in order to realize a "government building providing a base for cooperation and exchange between residents and the local government". The Residents' Exchange Space will be an open space (no partitions) adjoining the First Floor Lobby of the building's East Wing. We are aiming to create a space that a diversity of people can easily visit not only for events or meetings but also to relax and spend time with their thoughts.

(All respondents)

Q21. Do you know that the Residents' Exchange Space will be opening in FY2025? (Choose one)

1	Yes, I know	4. 0	2	No, I do not know	94. 3
				<i>(No answer)</i>	1. 7

(All respondents)

Q22. What expectations do you have for the Residents' Exchange Space? (Choose all that apply)

1	Improve opportunities for participating in exchange among residents	26. 6
2	Create mechanisms for residents to participate in event planning/management	9. 7
3	Provide a place for residents to express themselves	10. 8
4	Provide support for the activities/operation of activity groups in Setagaya City	13. 8
5	Improve meetings spaces that residents can use for meetings, etc.	12. 6
6	Improve events such as exhibitions, workshops, and markets	35. 5
7	Improve opportunities to experience culture/art (lobby concerts, etc.)	41. 4
8	Implement initiatives in cooperation with the community	16. 9
9	Create a space where residents can casually chat, rest, or eat/drink, etc.	46. 1
10	None of the above	14. 7
	<i>(No answer)</i>	4. 6

【 Disaster Preparations 】

(All respondents)

Q23. Are you trying to take disaster prevention steps on a daily basis? Please choose an answer for items (1) to (3).

(Choose one answer for each)

	I am trying	I guess I am trying	I am not trying much	I am not trying	Do not know	(No answer)
(1) Improvement of knowledge of disaster prevention	15.1	52.2	21.8	5.9	3.2	1.8
(2) Participation in shelter management training and disaster prevention schools in the district	2.4	13.4	28.1	38.2	15.0	2.9
(3) *Assistance for residents in need of assistance in evacuation	2.8	15.2	24.9	30.1	23.6	3.3

*Residents in need of assistance in evacuation: among the elderly persons and the handicapped people, those who have trouble evacuating by themselves from their homes during times of disaster, and have trouble calling for help.

Evacuation centers are places that take in people who are no longer able to live in their homes due to fire or building collapse in the event of a disaster. As a general rule, if your home is undamaged in a disaster, you should stay there and use water and food supplies that you have accumulated and stored for you and your family's use (Shelter-at-Home). Sheltering-at-home when possible is an extremely important measure for preventing overcrowding in evacuation centers. The City of Setagaya recommends stockpiling water, food, and electrical power for sheltering-at-home.

(All respondents)

Q24. Do you know that the City of Setagaya recommends sheltering-at-home? (Choose one)

1 Yes, I know	31.9	2 No, I do not know	66.4
		(No answer)	1.7

(All respondents)

Q25. How many days' supply of water and food do you have stored in your home for a disaster? (Choose one)

1 1-2 days	23.0	4 1 week or longer	9.7
2 3 days	34.3	5 I have no supply of water or food stored in my home	12.1
3 4-6 days	19.7	(No answer)	1.2

(All respondents)

Q26. Do you have emergency electrical power stored in your home for a disaster? (Choose all that apply)

1 I have a small generator stored at home	2.8	5 I have installed solar batteries	4.1
2 I have a small portable storage battery stored at home	7.3	6 I plan to secure electrical power from my car	4.7
3 I have a portable charger stored at home	25.3	7 Other	3.4
4 I have a hand-crank generator stored at home	11.8	8 No, I do not have any electrical power stored at home	55.9
		(No answer)	2.5

The "Setagaya City Flood Hazard Map" has been created to help the city's residents be prepared to protect themselves from flood damage on a daily basis. The map contains information such as the areas at risk of flooding, the anticipated depth of the flooding, the location of evacuation centers, how to evacuate, and how to gather more information, so that residents can check the risks of water damage and what they should do. In addition to distributing the map to all households in Setagaya City in September 2020, we also began distributing the map at the move-in notification offices in the Tamagawa/Kinuta district in August 2021.

(All respondents)

Q27. Do you have a copy of the "Setagaya City Flood Hazard Map"? (Choose one)

1	Yes	41.4	Please proceed to Q27-1
2	No, but I have seen it	31.6	
3	No, and I have never seen it, but I have heard of it	14.5	
4	No, and I have never heard of it	9.8	
	(No answer)	2.8	

(Please answer Q27-1 if you selected an answer from 1 to 2 in Q27.) (n=1, 336)

Q27-1. Have you used the "Setagaya City Flood Hazard Map" to check the risk of flooding for your home (whether it could get flooded, and how badly)? (Choose one)

1	Yes	78.3	2	No	21.1
				(No answer)	0.6

J-ALERT is a system that enables the Japanese Government to instantly convey emergency information to the people in Japan. Using artificial satellites and terrestrial channels, the National Government conveys information about situations in which there is little time to respond, such as information about ballistic missiles or earthquake early warnings (from the Cabinet Secretariat/Japan Meteorological Agency via the Fire and Disaster Management Agency) through broadcasting using the Disaster Prevention and Administrative Radio System or Emergency Alert e-mails to people's mobile telephones/smartphones.

In the event that J-ALERT sends emergency information to people due to a ballistic missile flying over/falling within the Tokyo Metropolitan Area, you need to take evacuation measures immediately. If you are outside, evacuate immediately to a nearby building or underground. If there are no buildings nearby, take cover next to a large object, lying face-down on the ground and protecting your head. If you are inside, move away from the windows or move to a room without windows.

(All respondents)

Q28. Did you know what actions to take when the J-ALERT sounds? (Choose one)

1	Yes, I knew what actions to take	42.5
2	I knew about J-ALERT but I did not know what actions to take	51.4
3	I did not know about J-ALERT	4.3
	(No answer)	1.9

【 Gender Equality 】

The City of Setagaya created a plan for the final phase of its Second Plan for Gender Equality in March 2022. The new plan sets four goals —"promoting the involvement of women in numerous domains", "steady progress in achieving work-life balance", "creating a society where there is no violence or harassment", and "creating a society where diversity is accepted and everyone can live with dignity"—and the city is carrying out various initiatives to realize a society of gender equality.

(All respondents)

Q29. Do you agree to the idea that men should work and women should remain in the home? (Choose one)

1	Yes	2.0	3	Not quite enough	22.8
2	For the most part, yes	11.7	4	No	62.6
<i>(No answer)</i>					0.9

(All respondents)

Q30. This question concerns your priorities concerning work, home life (spending time with family, housework, raising children, caring for family members, etc.), and community/personal life (community and social activities, learning and training, hobbies, entertainment, athletics, etc.). Which of the following choices best describes your current situation? (Choose one)

1	I prioritize work	12.9
2	I prioritize home life	25.5
3	I prioritize community/personal life	3.6
4	I prioritize both work and home life	27.3
5	I prioritize both work and community/personal life	5.0
6	I prioritize both home life and community/personal life	8.4
7	I prioritize work, home life, and community/personal life	9.7
8	I do not know	5.9
<i>(No answer)</i>		1.8

(All respondents)

Q31. Do you know the word Sexual minority (LGBT)? (Choose one)

1	I know	87.6	2	I do not know	11.0
<i>(No answer)</i>					1.4

(All respondents)

Q32. Do you think that education and measures for protecting the rights of sexual minorities are necessary?

(Choose one)

1	Yes, I think they are necessary	64.3	3	Other	4.3
2	No, I do not think they are necessary	7.5	4	I do not know	22.4
<i>(No answer)</i>					1.6

(All respondents)

Q33. Do you know about the “Setagaya City Partnership Agreement” initiative? (Choose one)

1	Yes, I know the details	12.0
2	I have heard of the name of the initiative but I do not know the details	30.6
3	I do not know	55.9
	(No answer)	1.4

【 Peace Museum 】

(All respondents)

Q34. Are you aware of the Setagaya Peace Museum (nicknamed: the Setagaya Peace Museum of the Future)?
(Choose one)

1	I have been there	2.8
2	I know of it but have not visited there or seen the exhibitions	12.5
3	I have seen the exhibitions, such as regional traveling exhibitions, at public facilities, etc.	1.4
4	I do not know	82.4
	(No answer)	0.9

【 Multicultural Coexistence 】

The City of Setagaya is undertaking measures to make the city even more attractive with the aim of realizing a “multicultural coexistence” society in which everyone can participate together, playing active roles in society; where human rights are respected and all people can live in safety and with peace of mind.

(All respondents)

Q35. From the standpoint of foreign and Japanese residents living in coexistence, do you think the city is doing enough to achieve a society of multicultural coexistence? (Choose one)

1	Yes	4.6	3	Not quite enough	40.1
2	For the most part, yes	33.1	4	No	18.0
				(No answer)	4.1

(All respondents)

Q36. The City of Setagaya is promoting commitment of international residents in communities through encourage them to actively participate in local festival, disaster preparation drills, and volunteer activities. Do you think that the number of international residents participated in community activities is increasing? (Choose one)

1	Yes	2.6	3	Not quite enough	26.0
2	For the most part, yes	13.0	4	No	13.8
			5	I do not know	43.4
				(No answer)	1.2

(All respondents)

Q37. The City of Setagaya holds various exchange events promoting mutual understanding among diverse cultures with the objective of achieving a society of multicultural coexistence through each resident deepening their mutual understanding and resolving misunderstandings and prejudice. Do you think that misunderstandings and prejudice towards foreigners are being resolved in Setagaya City? (Choose one)

1	Yes	4.7	3	Not quite enough	18.3
2	For the most part, yes	26.4	4	No	7.5
			5	I do not know	42.0
				(No answer)	1.0

【 Cultural Activities 】

(All respondents)

Q38. How aware are you of the literature museums, theaters, and cultural resources, such as cultural assets and historic sites, within Setagaya City? Please select an answer for items (1) to (3). (Choose one answer for each)

	I have been there	I know of them, but have not visited them	I've heard of them	Do not know about them	(No answer)
(1) Public cultural facilities such as Setagaya Art Museum, Setagaya Literary Museum, Setagaya Public Theater, etc.	57.1	23.1	7.6	10.9	1.3
(2) Private cultural facilities such as The Gotoh Museum, university museums, etc.	25.2	32.8	11.4	28.8	1.9
(3) Historical cultural resources such as Setagaya Daikan Yashiki (magistrate's residence), Setagaya Museum of History, Jidayubori Park's old Farm House Garden, Noge Otsuka Burial Mound, etc.	46.7	22.8	9.9	18.9	1.7

【 Sports 】

The City of Setagaya aims to realize a society that enables lifetime sporting activities in which anyone can enjoy and grow more familiar with sports and recreation anytime, anywhere.

(All respondents)

Q39. How often do you stay committed to sports or exercise (including walking, light exercise, exercise as preventive care, and any recreational activities) during the past year? (Choose one)

1	3 times a week or more	20.6	5	1 - 2 times every 3 months	5.1
2	2 times a week	15.1	6	1 - 3 times a year	5.7
3	once a week	17.3	7	I have not engaged in any sports or exercises	22.6
4	1 - 3 times a month	12.1		(No answer)	1.5

(All respondents)

Q40. Where did you watch sporting matches/games/events during the past year (both professional and amateur)?

(Choose all that apply)

1	I watched sporting matches/games/events in-person at venues in Setagaya City (including stadiums, gymnasiums, and public viewing)	4.2
2	I watched sporting matches/games/events in-person at venues outside Setagaya City (including stadiums, gymnasiums, and public viewing)	15.8
3	I watched sporting matches/games/events at home on television/the Internet, etc.	68.1
4	I am interested in sporting matches/games/events but I did not watch any	12.1
5	I did not have any interest in sporting matches/games/events so I did not watch any	13.3
	(No answer)	1.5

(All respondents)

Q41. What activities to support sports did you participate in during the past year? (Choose all that apply)

1	Volunteer at sporting events/tournaments	2.4	9	Fund-raising/charity activities through sporting events	0.6
2	Sporting/exercise instructor/coach	1.9	10	Donate sporting equipment	0.4
3	Match umpire/referee	1.1	11	Watch sports/cheer on my favorite teams/athletes	21.6
4	Participate in lectures/workshops	1.5	12	Other	3.9
5	Operate/assist sports classes/tournaments/events	1.7	13	I am interested but I am not involved in any activities to support sports	37.7
6	Operate/assist community sports club/organization, etc.	1.7	14	I am not involved in any activities to support sports because I have no interest in them	29.4
7	Operate/assist sporting facility	0.3			
8	Donate to club/organization; fan club member	2.2			
	(No answer)				3.2

(All respondents)

Q42. If a new sports facility were built, what would you want to be able to do there? (Choose all that apply)

1	Walking	31.3	9	Bouldering/climbing	12.1	17	Kyudo	5.7
2	Working out	23.4	10	Soccer	5.2	18	Archery	3.2
3	Running/marathons	13.7	11	Futsal	5.3	19	Volleyball	3.2
4	Cycling	18.2	12	Rugby	2.3	20	Swimming	25.5
5	Golf	11.9	13	Baseball/softball	6.4	21	Table tennis	10.2
6	Tennis/soft tennis	12.8	14	Skateboarding	3.2	22	Basketball	5.8
7	Wall ball training (tennis, baseball, soccer, etc.)	10.2	15	Badminton	8.4	23	3x3 basketball	4.1
8	Squash	5.0	16	Martial arts (judo, kendo, karate, etc.)	5.3	24	Dancing, yoga, gymnastics, etc.	28.4
						25	Other	8.2
							(No answer)	6.3

【 Smoking Etiquette 】

With the aim of realizing city development that deepens mutual understanding between smokers and non-smokers, and improve smoking etiquette within the community, the City of Setagaya enacted the “Setagaya City Tobacco Rules” in October 2018. These rules prohibit smoking on roads and in parks throughout Setagaya City.

(All respondents)

Q43. Are you currently satisfied with smoking etiquette, including smoking on the street and smoking-related litter, in the area where you reside? (Choose one)

1	Satisfied	14. 2		3	Somewhat dissatisfied	19. 5
2	Somewhat satisfied	31. 9		4	Dissatisfied	26. 6
				5	I do not care	6. 6
<i>(No answer)</i>						1. 2

【 SETAGAYA Pay 】

“SETAGAYA Pay” is cashless payment app that can be used in Setagaya City. The app was launched in February 2021 by the Setagaya Federation of Shopping Centers Promotion Association with the support of the City of Setagaya.

(All respondents)

Q44. Do you know “SETAGAYA Pay”? If so, have you ever used “SETAGAYA Pay”? (Choose one)

1	I currently use SETAGAYA Pay (within the past 3 months)	14. 1				
2	I have used SETAGAYA Pay in the past, but I have not used it recently (within the past 3 months)	6. 6	Please proceed to Q44-1			
3	I have heard of SETAGAYA Pay, but I have never used it	49. 5				
4	I do not know	27. 9				
<i>(No answer)</i>						1. 9

(Please answer Q44-1 if you selected 2 or 3 in Q44.) *(n=1, 027)*

Q44-1. Why aren't you using SETAGAYA Pay? (Choose all that apply)

1	Because no large-scale return campaigns have been held	13. 8				
2	Because the charging methods are limited	16. 1				
3	Because the SETAGAYA Pay app can be used at only a few shops	27. 8				
4	Because the SETAGAYA Pay app cannot be used at the shops where I want to use it	14. 8				
5	Because the SETAGAYA Pay app is difficult/inconvenient to use	6. 2				
6	Because the app's only payment method is the user scan method (the customer scans the QR code); the store scan method is not available	2. 6				
7	Because I don't have/use a smartphone	3. 7				
8	Because I don't know how to install or use the app	15. 6				
9	Because I already use credit cards and other companies' 2D code payment services and I don't want to further increase my payment methods	40. 8				
10	Because I am not comfortable using cashless payment services	12. 5				
11	Because I feel worried about my personal information being leaked or used without authorization	13. 2				
12	Other	10. 1				
<i>(No answer)</i>						0. 4

【Setagaya City Public Contract Ordinance】

The Setagaya City Public Contract Ordinance (enacted in April 2015) aims to enhance residents' welfare by protecting workers' working conditions—such as business operators improving the business environment and paying fair wages—as well as ensure the quality of public works. Under this ordinance, the City of Setagaya is implementing initiatives such as bidding system reform and the establishment of the city's own minimum labor compensation amount (minimum wage).

(All respondents)

Q45. Do you know about the “Setagaya City Public Contract Ordinance”? (Choose one)

1	I know the details of the ordinance	1. 4	Please proceed to Q45-1
2	I know the name of the ordinance, but I am not very familiar with the details	8. 7	
3	I do not know	87. 7	
	<i>(No answer)</i>	<i>2. 2</i>	

(Please answer Q45-1 if you selected 1 or 2 in Q45.) *(n=184)*

Q45-1. How did you learn about the Setagaya City Public Contract Ordinance? (Choose all that apply)

1	The city's newsletter (municipal newsletter "SETAGAYA")	57. 1	7	The official bulletin boards around the city	8. 2
2	The city's website	19. 0	8	Posters created by the city	3. 3
3	The city's official Twitter account	3. 8	9	Flyers created by the city	3. 8
4	The city's official Facebook account	-	10	Word-of-mouth from people around me	10. 9
5	The email distribution service (email newsletter)	0. 5	11	Other	9. 8
6	FM Setagaya	1. 1		<i>(No answer)</i>	<i>1. 6</i>

*** Basic Information***

(All respondents)

F1. What is your sex? (Choose one)

1	Male	38.4	2	Female	58.8	3	Other	0.5
							(No answer)	2.3

F2. How old are you? (Choose one)

1	18-19 years	1.0	6	40-44 years	7.8	11	65-69 years	8.4
2	20-24 years	3.2	7	45-49 years	9.3	12	70-74 years	7.3
3	25-29 years	3.3	8	50-54 years	11.0	13	75-79 years	7.2
4	30-34 years	6.0	9	55-59 years	8.7	14	80-84 years	5.2
5	35-39 years	6.1	10	60-64 years	8.6	15	85 years and above	5.4
							(No answer)	1.6

F3. What is your occupation? (Choose one)

1	Self-employed / business owner	12.3	4	Otherwise employed (family business, agricultural worker, etc.)	1.0	
2	Company employee, public officer, or organization employee	34.9	5	Full-time homemaker	12.8	
3	Part-timer/Temporary worker (Including part-time, temporary, and dispatch staff, etc.)	14.8	6	Student	2.3	
			7	Unemployed	17.4	
			8	Other	2.6	
					(No answer)	1.8

F4. What is your family composition? (Choose one)

1	Husband and wife (single generation family)	26.2	
2	Parent and children only (two-generation family)	42.0	
3	Parent, children, and grandchildren (three-generation family)	4.5	
4	Live alone	19.0	
5	Other	6.4	
		(No answer)	1.9

F5. Including yourself, are there any seniors (above 65 years of age) in your family? (Choose one)

1	Yes	49.3	2	No	48.8	
					(No answer)	1.9

F6. Do you have a spouse? (Choose one)

1	No (Including divorced or widowed)	35.3	→	Please proceed to F7
2	Yes	62.4	→	Please proceed to F6-1
		(No answer)	2.3	

(Please answer F6-1 if you selected 2 in F6.) (n=1, 144)

F6-1. Are you and your spouse both working? (Choose one)

1	Yes	53.3	2	No	46.7
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(All respondents)

F7. Which of the following is applicable to you? (Choose one)

1	Single	23.1
2	I have children (the eldest is in preschool)	4.9
3	I have children (the eldest is in elementary/junior high school)	9.8
4	I have children (the eldest is in high school/university)	8.0
5	I have children (the eldest is independent: graduated from school, employed, married, etc.)	15.5
6	Living with my children and their spouse (I am 65 years and above)	2.6
7	Living apart from my children and their spouse (I am 65 years and above)	4.1
8	Senior citizens only (I am 65 years and above)	8.8
9	Husband and wife only	16.8
10	Other	4.0
	(No answer)	2.4

F8. Which of the following housing conditions is applicable to you? (Choose one)

1	I own the house	42.7
2	Condominium (owned by me)	19.7
3	Shophouse (owned by me)	0.6
4	House on lease	2.6
5	Shophouse (on lease)	0.4
6	Private-sector apartment / condominium (3 floors and above)	10.9
7	Private-sector apartment / condominium (2 floors and below)	11.4
8	Urban Renaissance Agency (previously Japan Housing Corporation), public corporations, Tokyo municipal housing, Setagaya City municipal housing	4.1
9	Company housing, civil service housing, dormitory, room rental, live-in lodging	2.9
10	Nursing home, home for the elderly	0.3
11	Other	2.7
	(No answer)	1.7

F9. In which district do you live? (Choose one)

1	Eastern Setagaya (Ikejiri, Shimouma, Mishuku, Taishido, Sangenjaya, Nozawa, Wakabayashi, Kamiyama, Komazawa 1-chome to 2-chome)	15.0
2	Western Setagaya (Setagaya, Tsurumaki, Miyasaka, Sakura, Kyodo, Sakuragaoka)	12.3
3	Eastern Kitazawa (Kitazawa, Daizawa, Ohara, Hanegi, Daita)	8.4
4	Western Kitazawa (Matsubara, Umegaoka, Gotokuji, Akatsutsumi, Sakurajosui)	7.9
5	Northern Tamagawa (Komazawa-koen, Komazawa 3-chome to 5-chome, Shimmachi, Fukasawa, Sakura-shimmachi, Yoga, Kami-yoga, Tamagawadai)	8.2
6	Southern Tamagawa (Okusawa, Higashi-tamagawa, Tamagawa Den-en chofu, Todoroki, Oyamadai, Tamazutsumi)	9.1
7	Western Tamagawa (Nakamachi, Noge, Seta, Kaminoge, Tamagawa)	6.8
8	Northern Kinuta (Funabashi, Chitosedai, Soshigaya, Kinuta, Seijo)	12.0
9	Southern Kinuta (Okura, Kinuta-koen, Okamoto, Kamata, Kitami, Unane)	5.1
10	Karasuyama (Hachiman-yama, Minami-karasuyama, Kasuya, Kita-karasuyama, Kyuden, Kami-soshigaya, Kami-kitazawa)	13.6
	(No answer)	1.6

Thank you for your cooperation.

※ Please return the completed questionnaire by post by June 9.

2023 Attitude Survey of Setagaya Residents (summary)
Published in September 2023

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