

2020 Attitude Survey of Setagaya Residents

(Summary)

The Attitude Survey of Setagaya Residents (Summary) has been prepared so that a wider range of city residents may be informed of the 2020 Attitude Survey of Setagaya Residents conducted in May 2020.

This year's survey included topics such as Local Community, Disaster Preparations, and Daily Shopping. The results of the survey are used as basic data for carrying out the mission of the city government.

Those who wish further information may view the full 2020 Attitude Survey of Setagaya Residents at the City Civic Information Centers, City Civic Information Corners, city libraries, and on the city website.

(Conducted in May 2020)

Respondent Attributes

- 1 Intention of Permanent Residence
 - 2 City Government
 - 3 Reception of City-Staff
 - 4 Hometown Tax
 - 5 Welfare and Healthcare
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Survey Outline

Sample	Male and female Setagaya City residents at least 18 years of age
Sample Size	4,000 people
Sampling Method	Two stage stratified random sampling
Methodology	Distributed by postal mail and responses collected by postal mail
Survey Period	May 19 - June 4, 2020
Effective Responses	2,371
Effective Response Rate	59.3%

* With regard to questions that have the same content as questions asked in previous surveys, the data is the most recent available.

September 2020



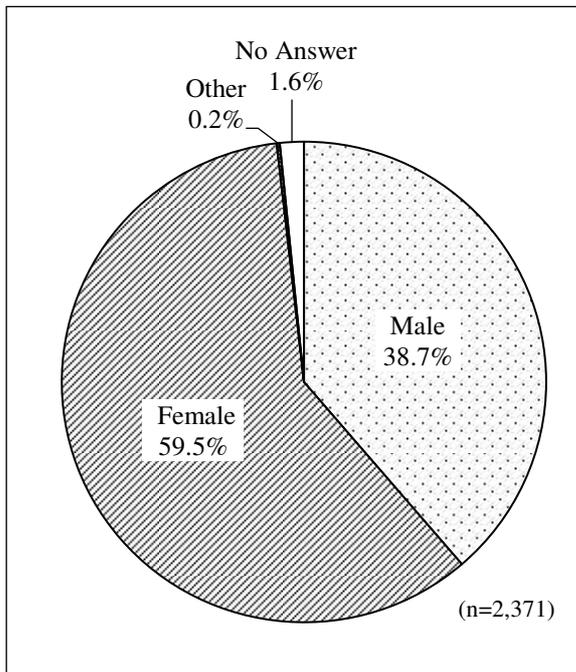
City of Setagaya

Understanding the Graphs

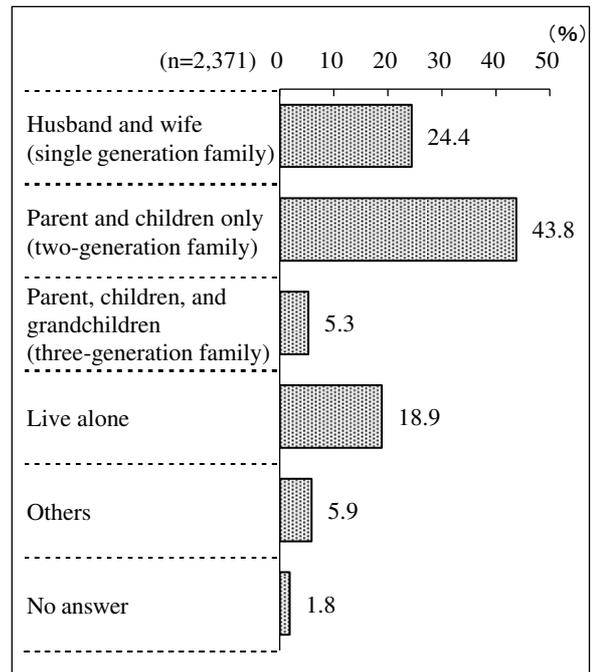
1. Only one response was selected for a given question unless it was stated “(multiple responses).”
2. Totals for some questions may not reach 100.0% due to rounding off to one decimal place.
3. Totals may exceed 100.0% where multiple responses are allowed for a given question.
4. The letter “n” inside the graphs represent the number of residents who responded to the given question.

Respondent Attributes

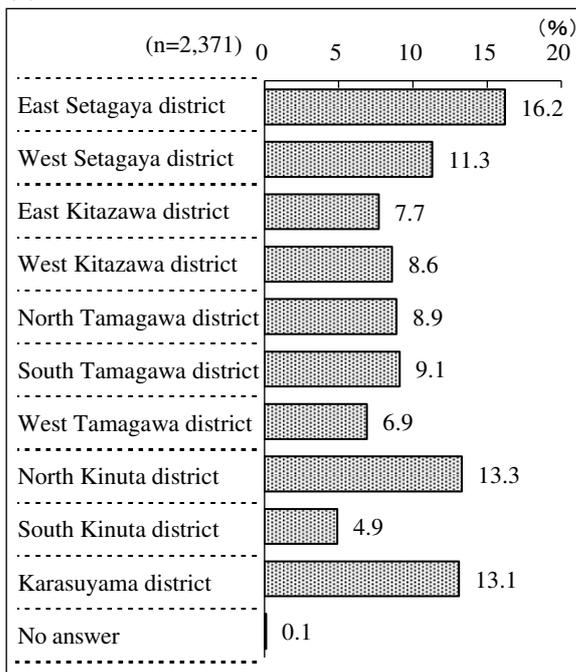
(1) Sex



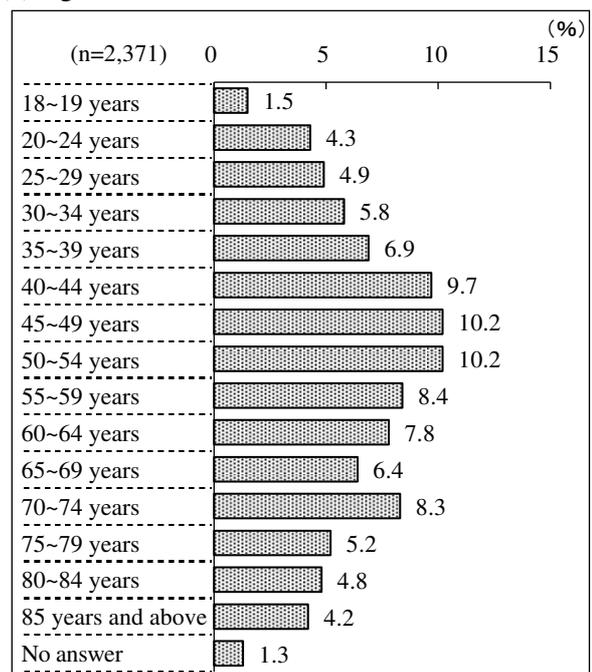
(2) Family composition



(3) Area of residence



(4) Age



1. Intention of Permanent Residence

(1) Satisfaction with current day-to-day life

87.3% feel “satisfied” with their current day-to-day life.

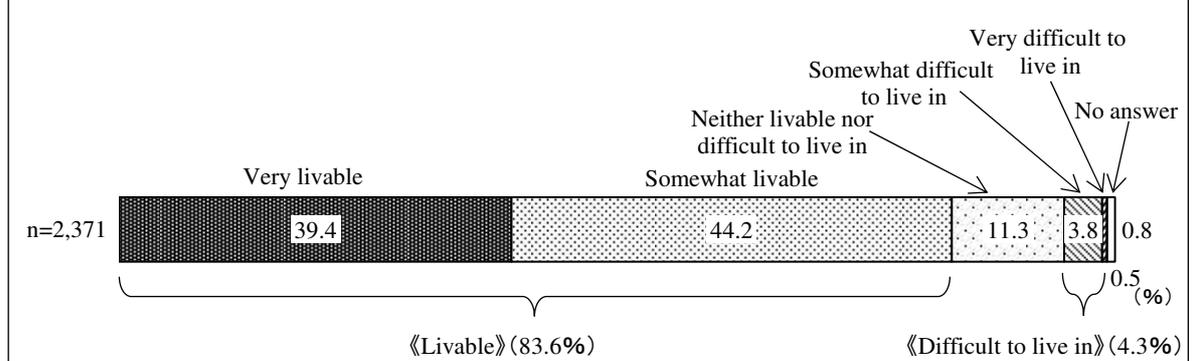
(Result for FY2019 : 85.2%)



(2) Livability

83.6% feel that Setagaya City is a “livable” city.

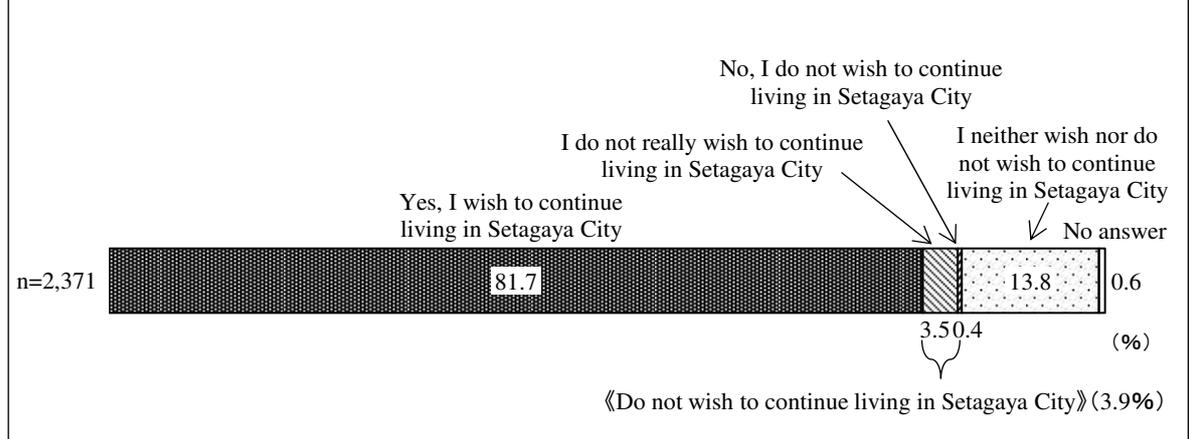
(Result for FY2019 : 81.9%)



(3) Intention of permanent residence

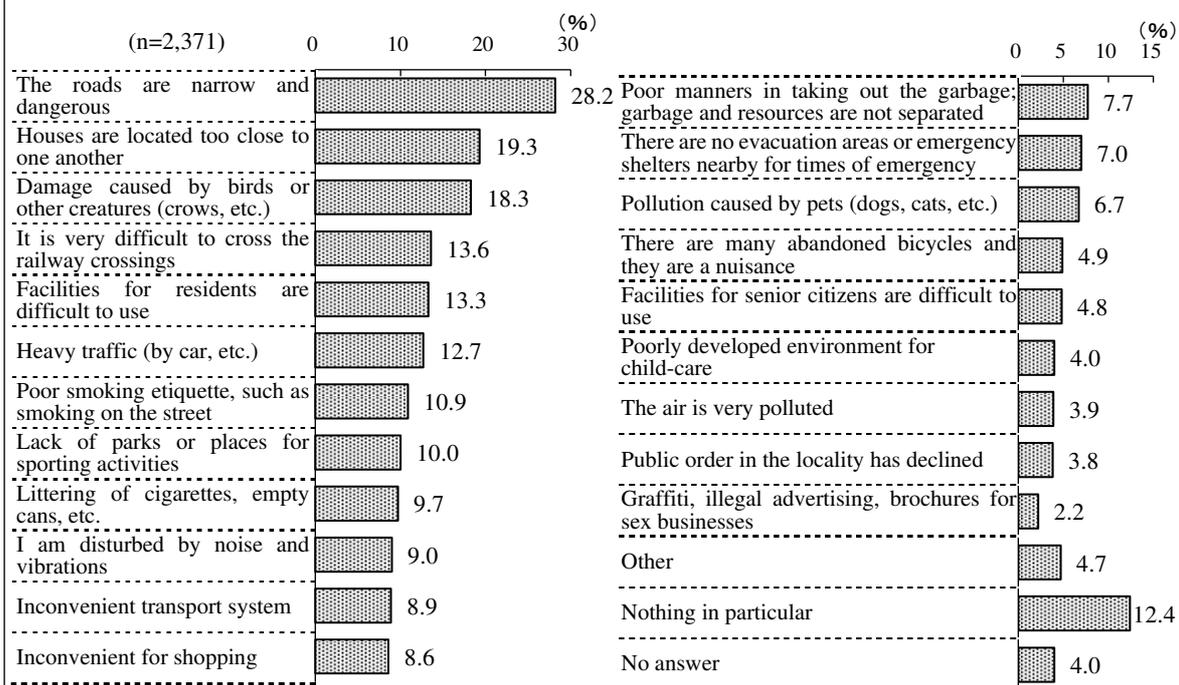
81.7% “wish to continue living in Setagaya City”.

(Result for FY2019 : 80.5%)



(4) Difficulties faced in day-to-day life in the area (multiple responses)

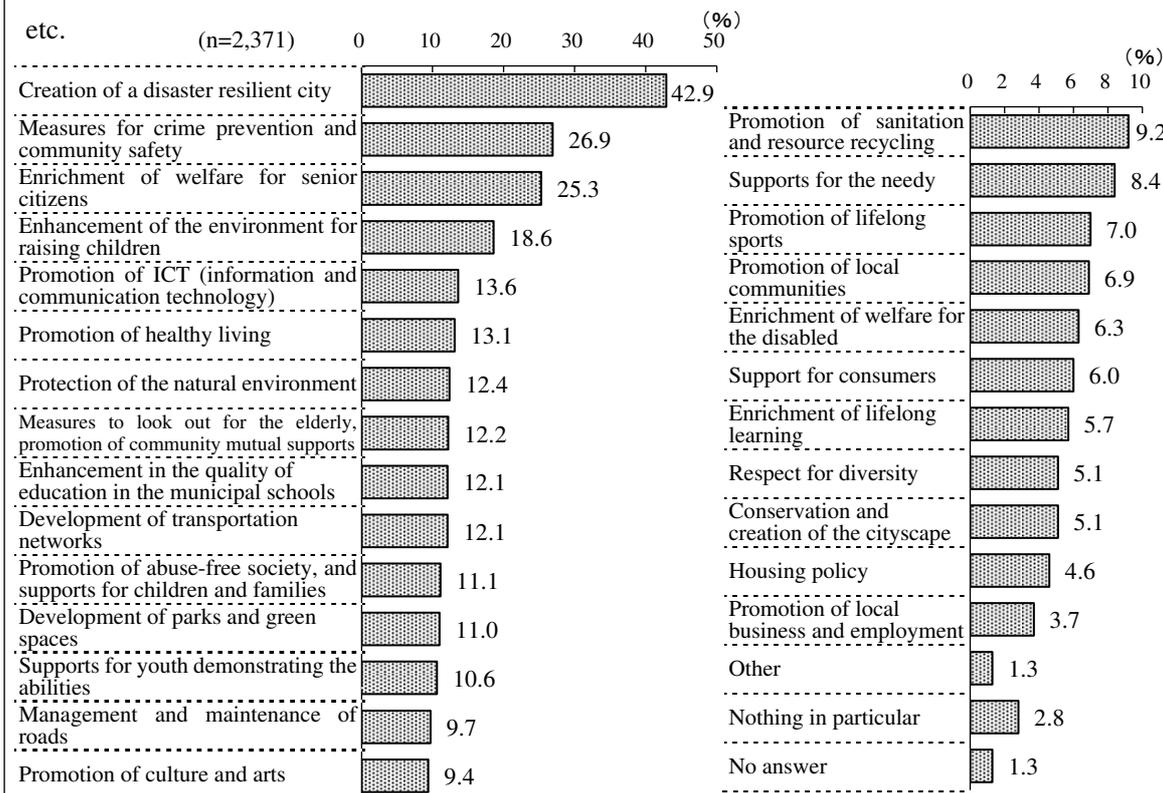
The highest response was “The roads are narrow and dangerous” (28.2%), followed by “Houses are located too close to one another”, “Damage caused by birds or other creatures”, etc.



2. City Government

(1) Initiatives which the City should actively pursue (multiple responses)

The highest response was for “Creation of a disaster resilient city” (42.9%), followed by “Measures for crime prevention and community safety”, “Enrichment of welfare for senior citizens”, etc.



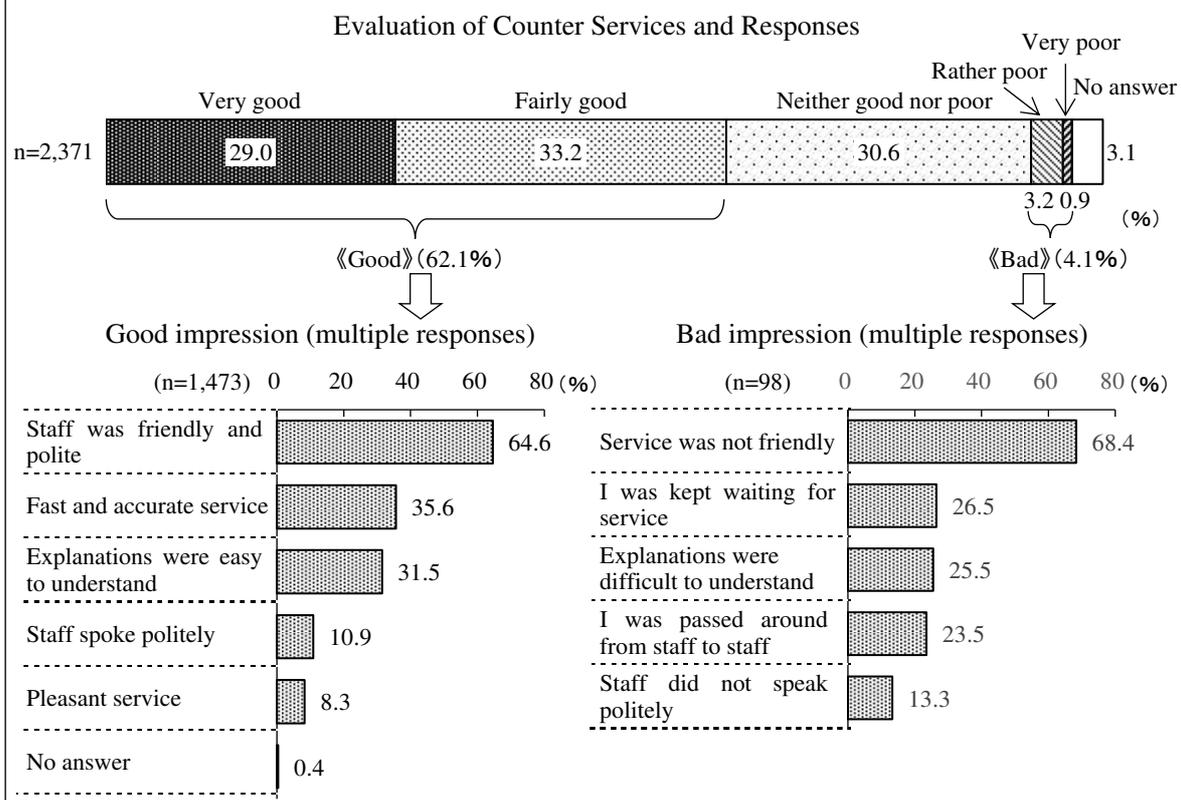
3. Reception of City-Staff

(1) Evaluation of the city government's counter services and responses, and those which left good and bad impressions

62.1% of the respondents felt that the city's counter services were good.

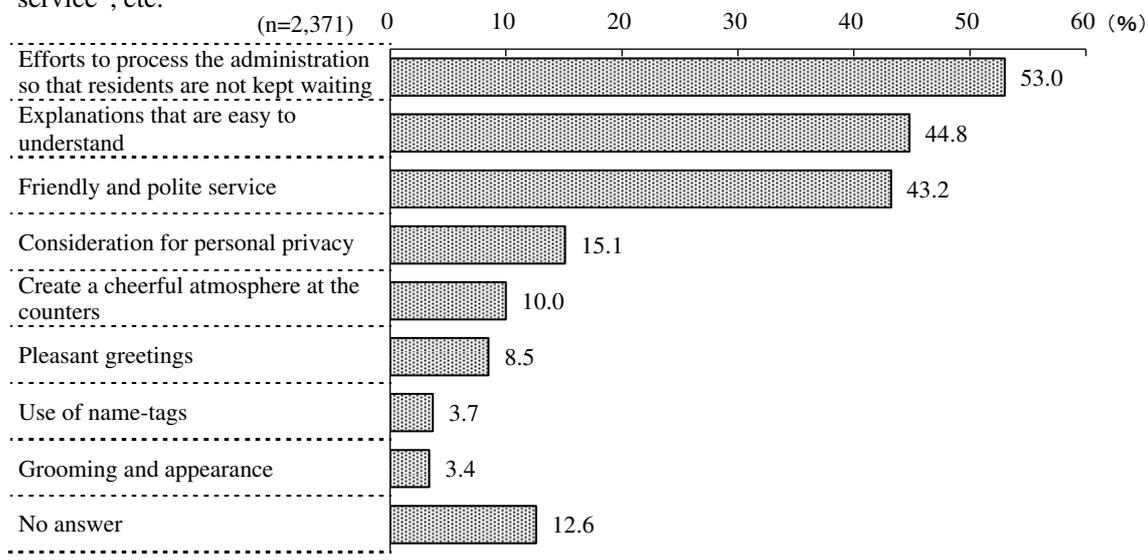
(Result for FY2019 : 60.8%)

Whether or not staff was friendly and polite was a determining factor.



(2) Points to pay attention to regarding staff service (multiple responses)

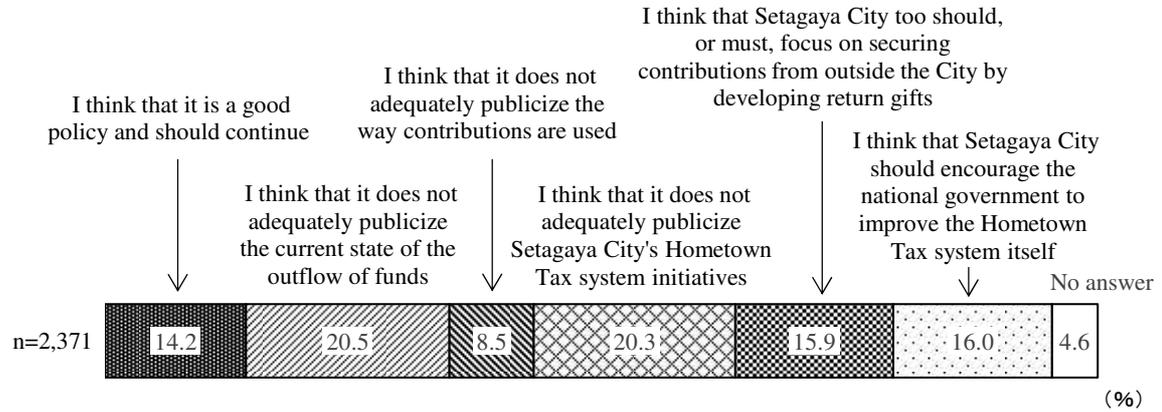
The highest response was for "Efforts to process the administration so that residents are not kept waiting" (53.0%), followed by "Explanations that are easy to understand", "Friendly and polite service", etc.



4. Hometown Tax

(1) City policy regarding the Hometown Tax system

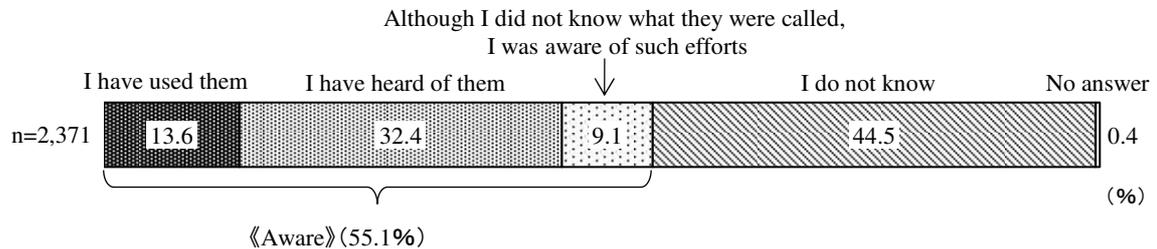
When respondents were asked about the City policy regarding the Hometown Tax system, 20.5% said “I think that it does not adequately publicize the current state of the outflow of funds” and 20.3% said “I think that it does not adequately publicize Setagaya City's Hometown Tax system initiatives”.



5. Welfare and Healthcare

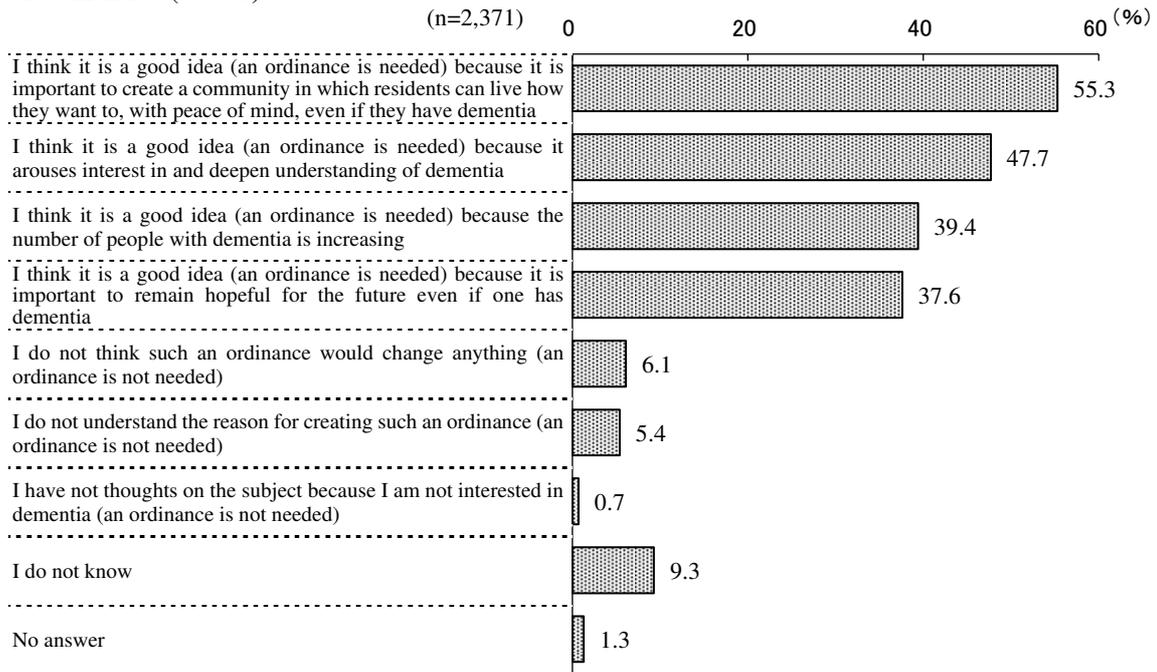
(1) Awareness of Welfare Hotlines

When respondents were asked if they were aware of the Welfare Hotlines provided by the City for receiving consultation inquiries, 32.4% said that “I have heard of them”, 13.6% said that “I have used them”, and 9.1% said that “Although I did not know what they were called, I was aware of such efforts”; thus 55.1% of respondents were aware of the Welfare Hotlines, while 44.5% said that “I do not know”.



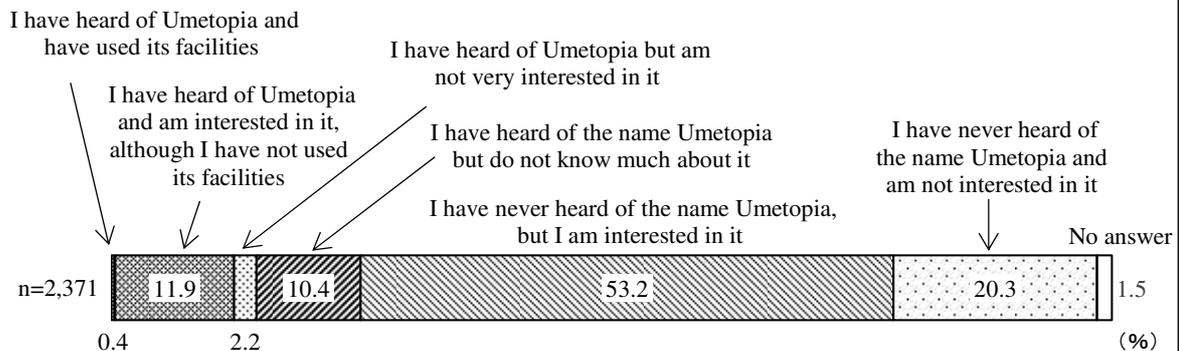
(2) "Setagaya City Hope Ordinance on Coexistence with People with Dementia (tentative name)" ordinance (multiple responses)

When respondents were asked about the "Setagaya City Hope Ordinance on Coexistence with People with Dementia (tentative name)", the highest response was "I think it is a good idea (an ordinance is needed) because it is important to create a community in which residents can live how they want to, with peace of mind, even if they have dementia" (55.3%), followed by "I think it is a good idea (an ordinance is needed) because it arouses interest in and deepen understanding of dementia" (47.7%).



(3) Awareness and interest of Umetopia

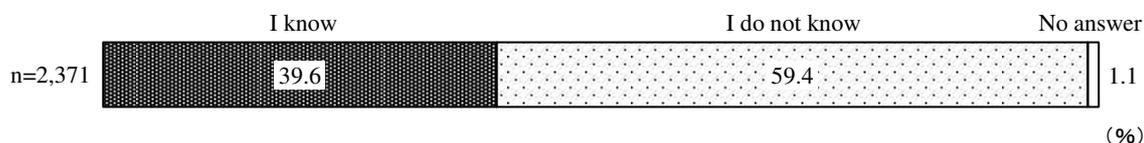
When respondents were asked about their awareness and interest of Umetopia, the highest response was "I have never heard of the name Umetopia, but I am interested in it" (53.2%), followed by "I have never heard of the name Umetopia and am not interested in it" (20.3%). The recognition rate of Umetopia was 24.9% including "I have heard of the name Umetopia but do not know much about it".



6. Where to Consult Regarding Worries or Concerns

(1) Awareness of medical facilities and government agencies offering hotline services

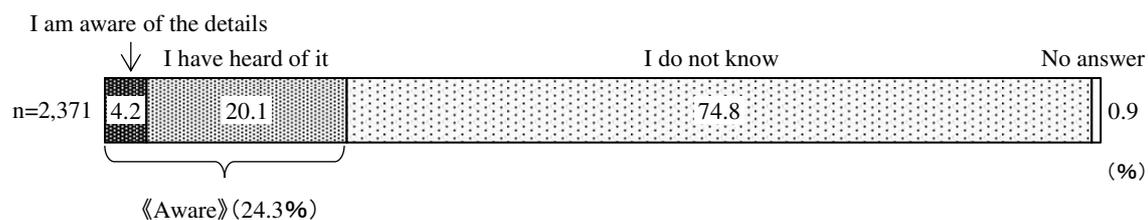
When respondents were asked about their awareness of medical facilities and government agencies offering specialized hotline services, 59.4% said “I do not know” and 39.6% said “I know”.



7. Disabled Support Initiatives

(1) Awareness of the Act to Eliminate Discrimination against Persons with Disabilities

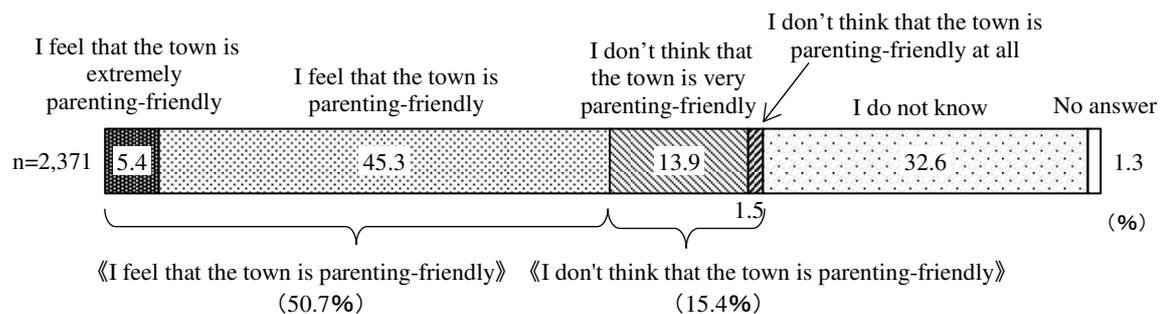
When respondents were asked about their awareness of the Act to Eliminate Discrimination against Persons with Disabilities, 74.8% said that “I do not know”, 4.2% said that “I am aware of the details”, and 20.1% said that “I have heard of it”.



8. Child Raising and Environment for Children

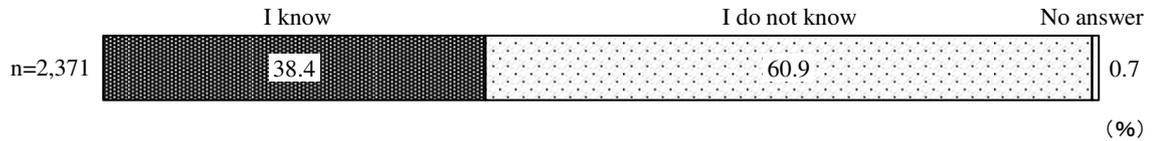
(1) Child raising environment in Setagaya City

When respondents were asked about the child-raising environment in Setagaya City, 50.7% said that “I feel that the town is parenting-friendly”, while 15.4% said that “I don’t think that the town is parenting-friendly”.



(2) Awareness of Setagaya City’s plan to operate a Child Guidance Center

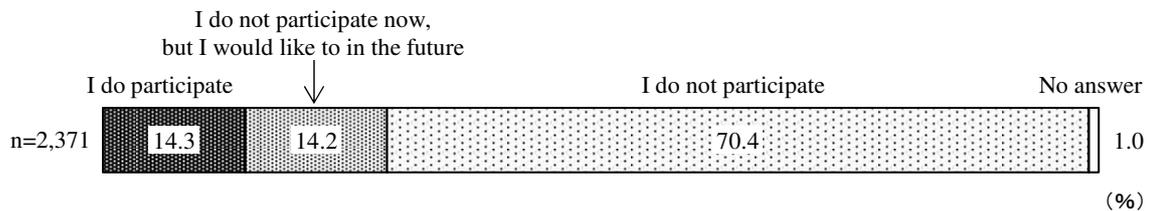
When respondents were asked about their awareness of Setagaya City’s plan to operate a Child Guidance Center, 60.9% said “I do not know” and 38.4% said “I know”.



9. Local Community

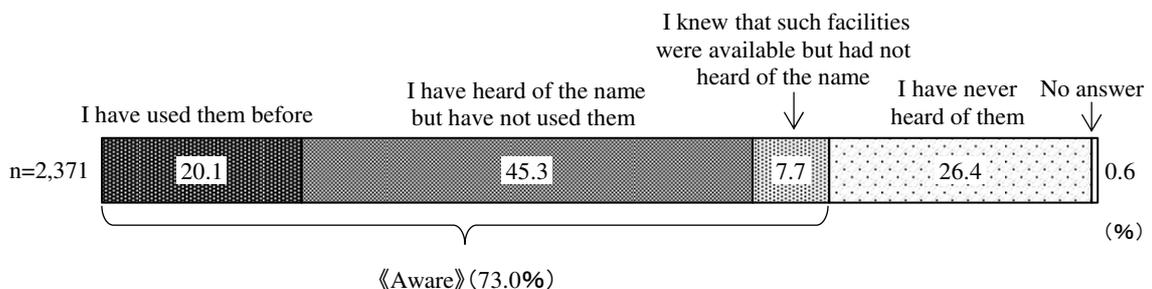
(1) Intent to participate, and experience participating in, community activities

When respondents were asked about their intent to participate in and experience participating in community activities, 70.4% said that “I do not participate”, while 14.3% said that “I do participate” and 14.2% said “I do not participate now, but I would like to in the future”.



(2) Awareness of the “Machizukuri Centers”

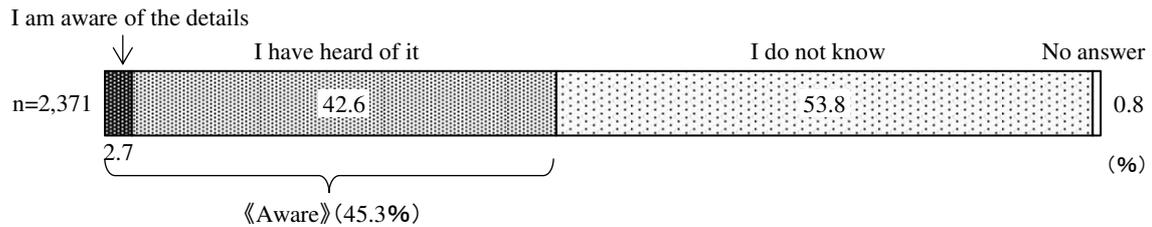
When respondents were asked if they were aware of the “Machizukuri Centers”, 20.1% said that “I have used them before.”, 45.3% said that “I have heard of the name but have not used them.”, and 7.7% said that “I knew that such facilities were available but had not heard of the name.”; thus 73.0% of respondents were aware of the “Machizukuri Centers”, while 26.4% said that “I have never heard of them.”.



10. Disaster Preparations

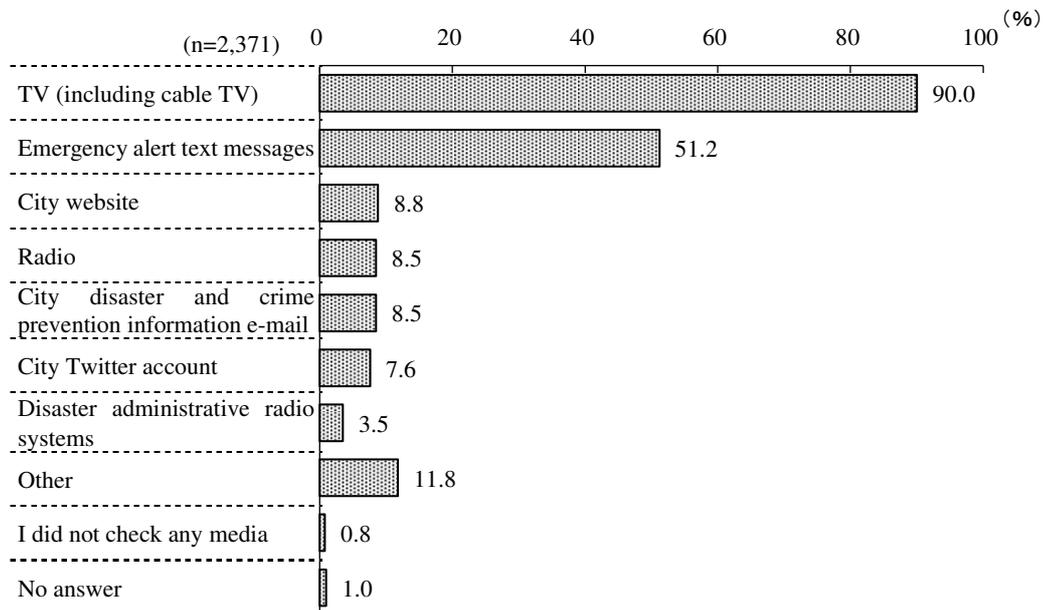
(1) Awareness of the community disaster prevention plan

When respondents were asked about their awareness of the community disaster prevention plan, 2.7% said that “I am aware of the details”, and 42.6% said that “I have heard of it”; thus 45.3% of respondents overall were aware of the community disaster prevention plan, while 53.8% said that “I do not know”.



(2) Media which respondents used to check information on Typhoon Hagibis (multiple responses)

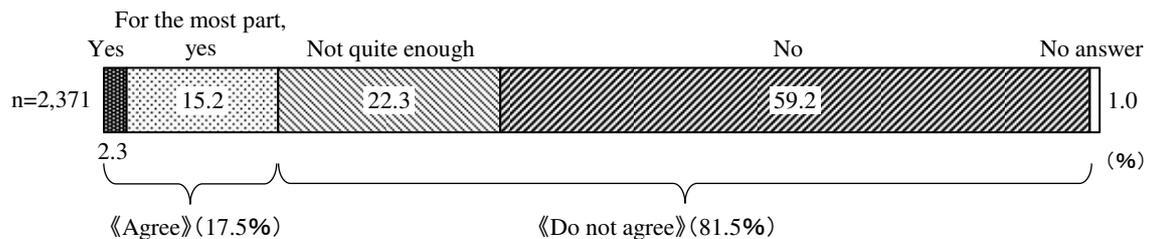
When respondents were asked the main media they used to check information on Typhoon Hagibis, 90.0% said that “TV (including cable TV)”, followed by “Emergency alert text messages” (51.2%).



11. Gender Equality

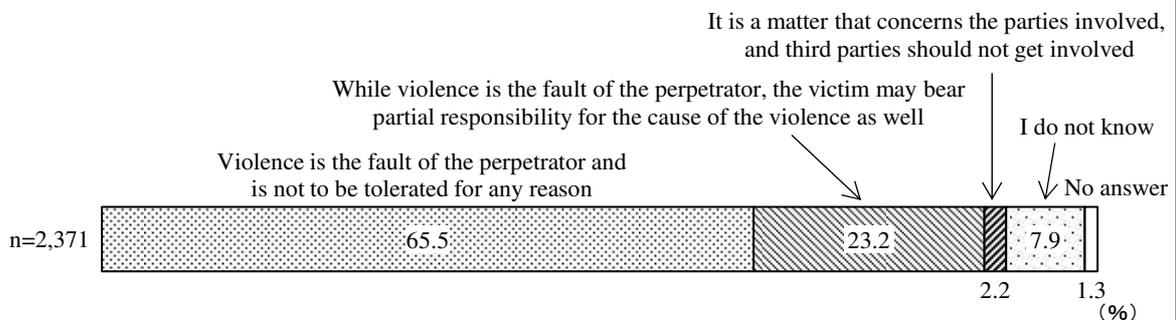
(1) Opinion on the idea that men should work and women should remain in the home

When respondents were asked if they agreed with the idea that “men should work and women should remain in the home”, the highest response was “No” (59.2%) followed by “Not quite enough”; thus in total 81.5% did not agree, while 17.5% said that they agree.



(2) Thoughts concerning domestic violence

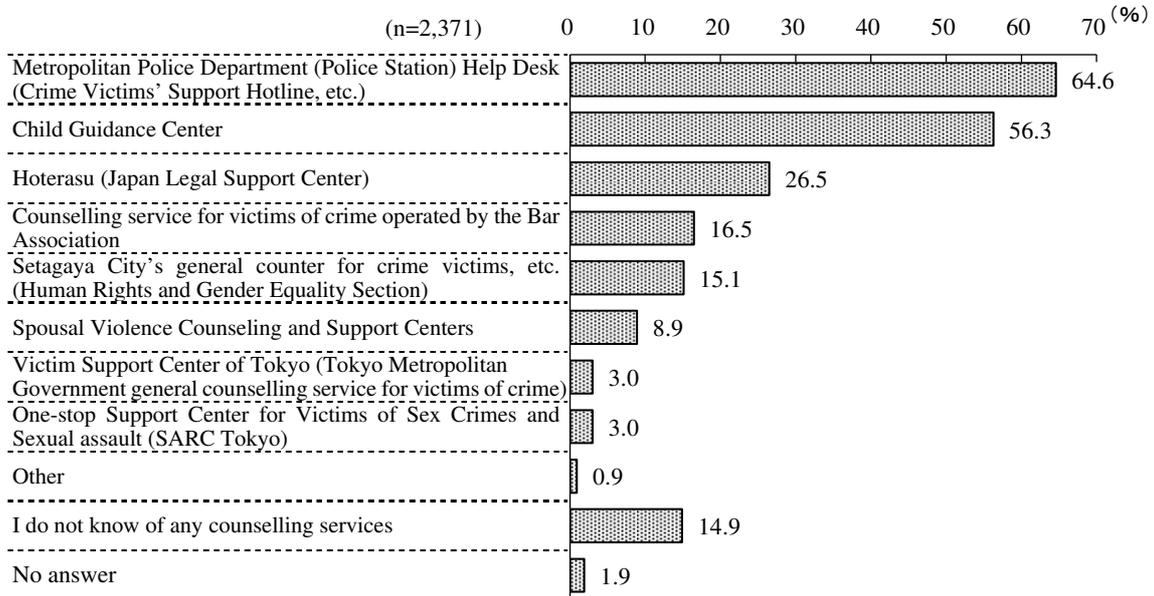
When respondents were asked about their thoughts concerning domestic violence, the highest response was “Violence is the fault of the perpetrator and is not to be tolerated for any reason” (65.5%) followed by “While violence is the fault of the perpetrator, the victim may bear partial responsibility for the cause of the violence as well” (23.2%).



12. Support for Victims of Crime

(1) Awareness of counselling services for supporting victims of crime (multiple responses)

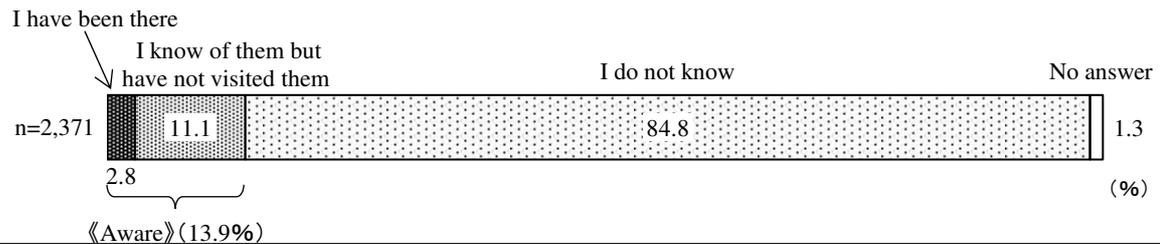
When respondents were asked about their awareness of counselling services for supporting victims of crime and their families, the highest response was “Metropolitan Police Department (Police Station) Help Desk” (64.6%), followed by “Child Guidance Center” (56.3%).



13. Peace Museum

(1) Awareness of the Setagaya Peace Museum

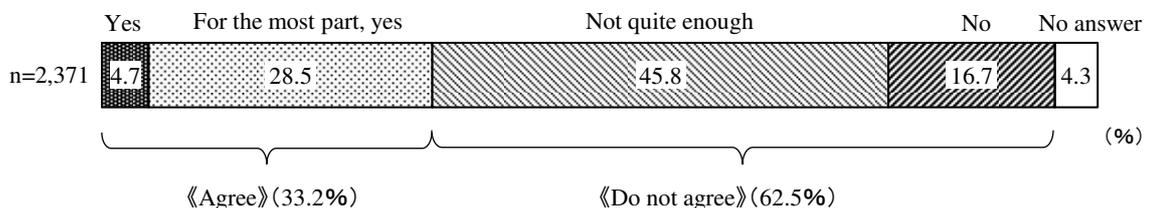
When respondents were asked about their awareness of the Setagaya Peace Museum, 84.8% said that “I do not know” and 13.9% said that they were aware of it.



14. Multicultural Coexistence

(1) Sufficiency of Setagaya City's initiatives to achieve a society of multicultural coexistence

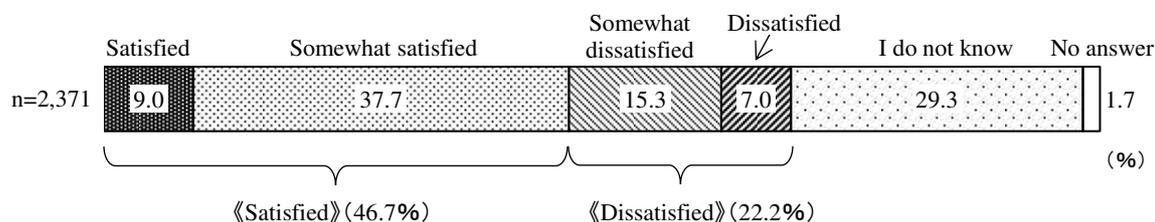
When respondents were asked if Setagaya City is doing enough to achieve a society of multicultural coexistence, 62.5% said that they did not agree that the City's initiative was sufficient and 33.2% said that they did agree.



15. Cultural Activities

(1) Satisfaction with the cultural resources environment in Setagaya City

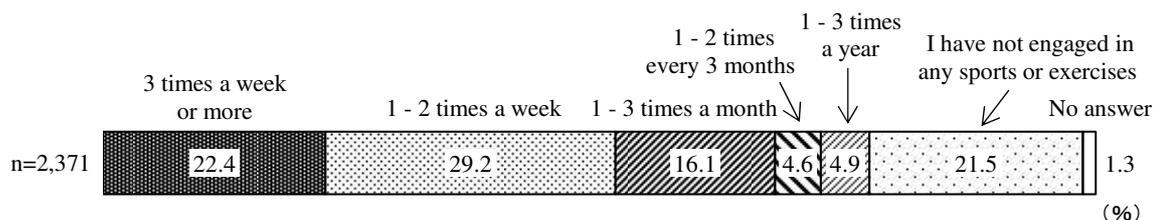
When respondents were asked about their satisfaction with the cultural resources environment in Setagaya City, 46.7% said that they were “Satisfied” and 22.2% said that they were “Dissatisfied”.



16. Sports

(1) Number of times residents exercised or participated in sports over the past year

When respondents were asked how often they have exercised or participated in sports in the past year, the highest response was “1-2 times a week” (29.2%), followed by “3 times a week or more”, and “1-3 times a month”. 21.5% said that “I have not engaged in any sports or exercises”.



(2) Awareness of Host Town and Host Town of a Harmonious and Inclusive Society

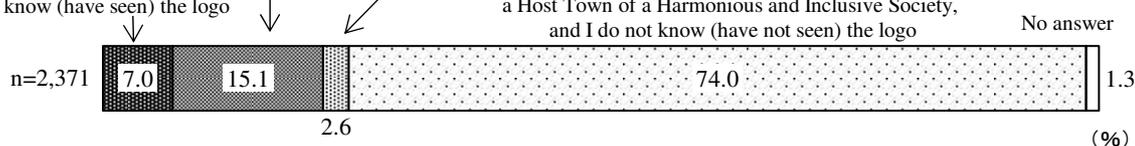
When respondents were asked about their awareness that Setagaya City is a Host Town for the USA as well as a Host Town of a Harmonious and Inclusive Society, 74.0% said that “I did not know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, and I do not know (have not seen) the logo”, followed by “I know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, but I do not know (have not seen) the logo” (15.1%).

I know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, but I do not know (have not seen) the logo

I know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, and I know (have seen) the logo

I did not know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, but I know (have seen) the logo

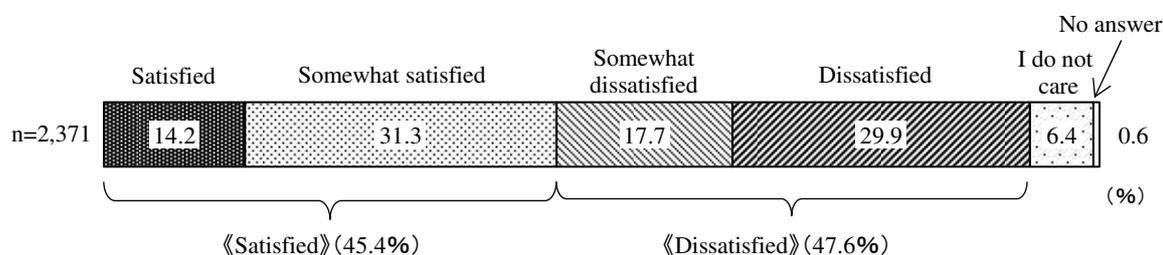
I did not know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, and I do not know (have not seen) the logo



17. Smoking Etiquette

(1) Satisfaction with smoking etiquette in area of residence

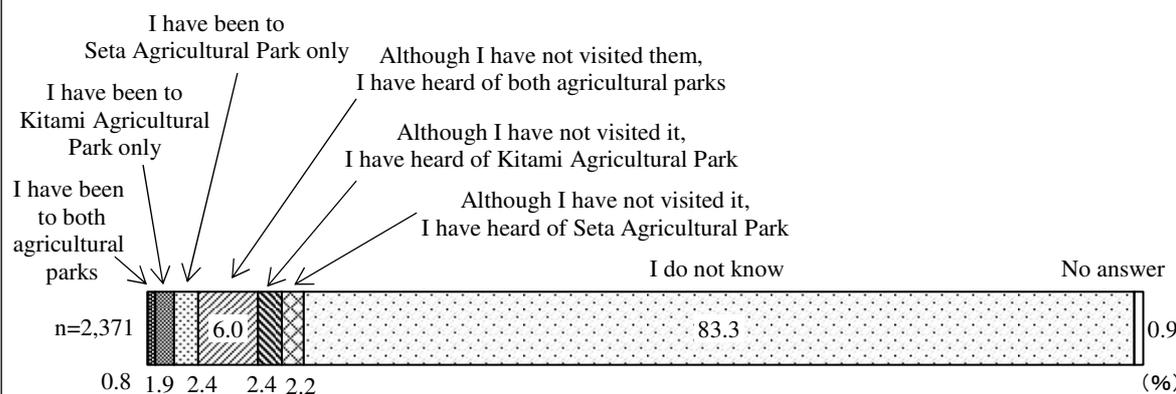
When respondents were asked about their satisfaction with smoking etiquette in the area where they reside, 47.6% said that they were “Dissatisfied” and 45.4% said that they were “Satisfied”.



18. Agriculture

(1) Awareness of the city's agricultural parks

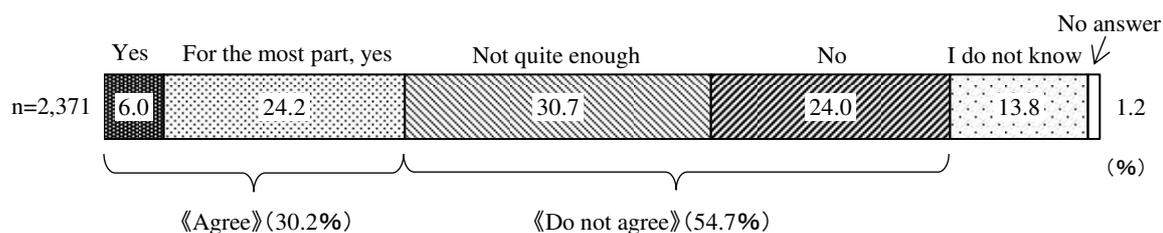
When respondents were asked about their awareness of the city's agricultural parks (Kitami Agricultural Park, Seta Agricultural Park), 83.3% said that “I do not know”, 6.0% said that “Although I have not visited them, I have heard of both agricultural parks”.



19. Machinaka-Tourism

(1) Attractiveness of Setagaya City as a tourism area

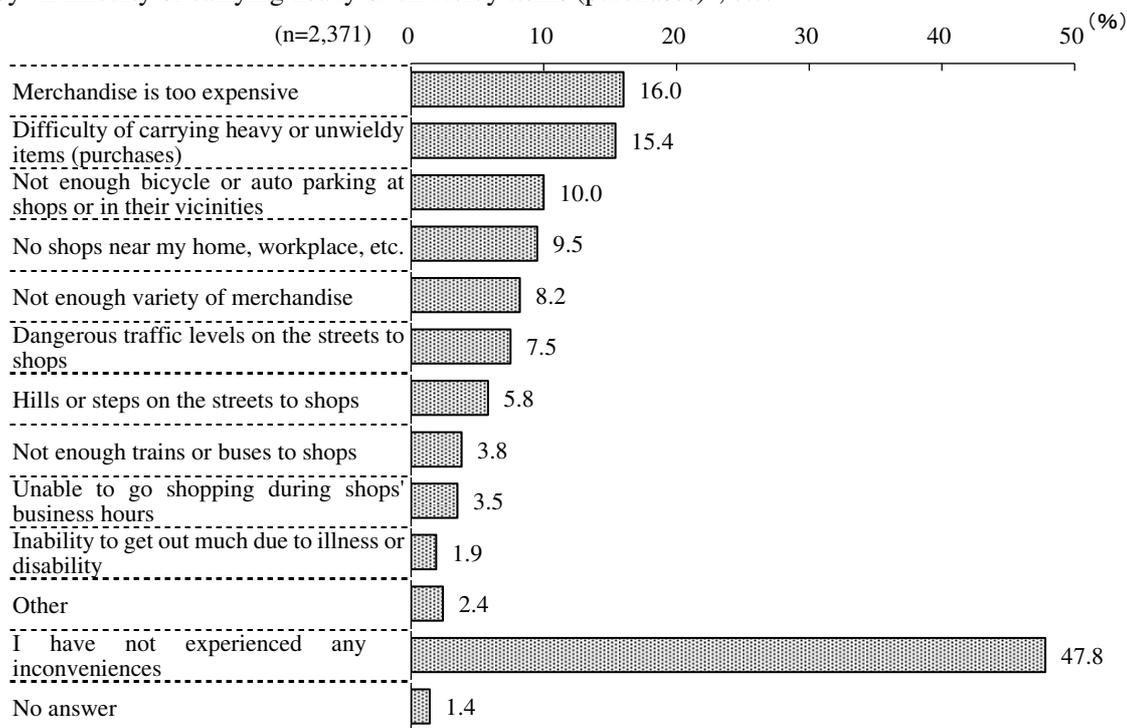
When respondents were asked if Setagaya has appeal as a tourism area, 54.7% said that they did not agree and 30.2% said that they did agree.



20. Daily Shopping

(1) Inconveniences in everyday shopping (multiple responses)

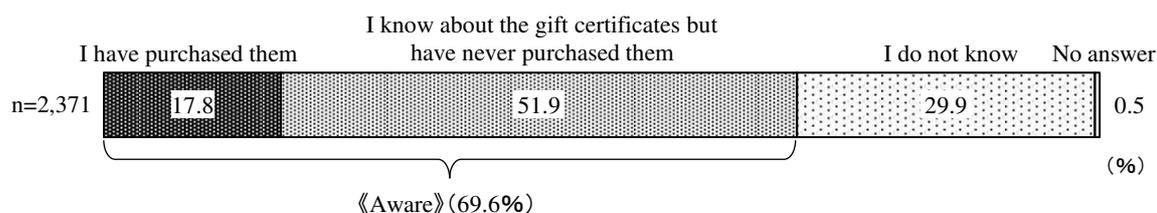
When respondents were asked about inconveniences they have experienced in everyday shopping, the highest response was “I have not experienced any inconveniences” (47.8%). Among all items for inconveniences, “Merchandise is too expensive” was the highest response, followed by “Difficulty of carrying heavy or unwieldy items (purchases)”, etc.



21. Premium-added Setagaya City Universal Gift Certificates

(1) Awareness and experience of purchasing Premium-added Setagaya City Universal Gift Certificates

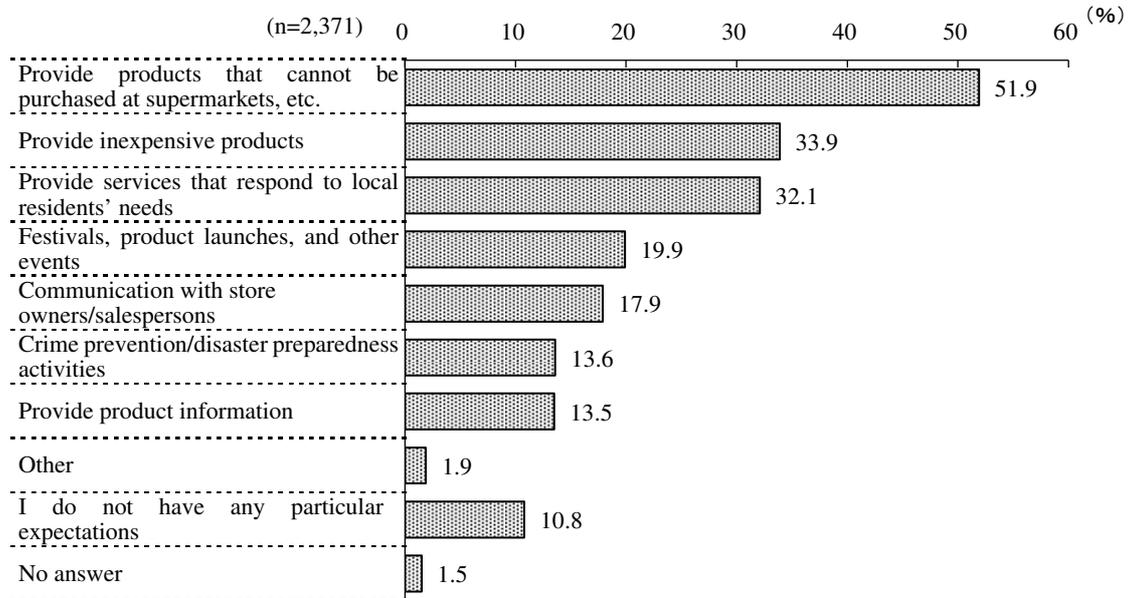
When respondents were asked about their awareness and experience of purchasing “Premium-added Setagaya City Universal Gift Certificates”, the highest response was “I know about the gift certificates but have never purchased them” (51.9%), 17.8% said that “I have purchased them”; thus 69.6% of respondents were aware of the gift certificates.



22. Shopping districts

(1) Expectations of shopping districts in Setagaya City (multiple responses)

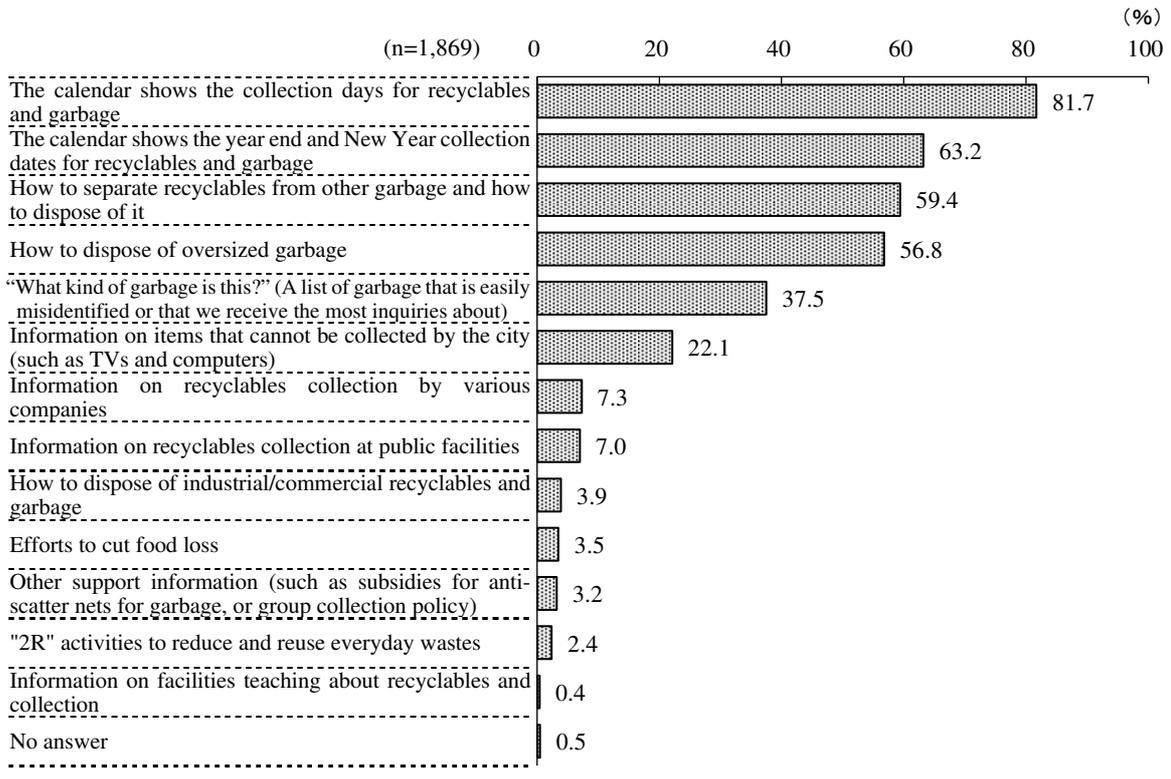
When respondents were asked about their expectations of shopping districts in Setagaya City, the highest response was “Provide products that cannot be purchased at supermarkets, etc.” (51.9%), followed by “Provide inexpensive products” and “Provide services that respond to local residents’ needs”, etc.



23. Recyclables and Garbage Collection Calendar

(1) Useful information on the Recyclables and Garbage Collection Calendar (multiple responses)

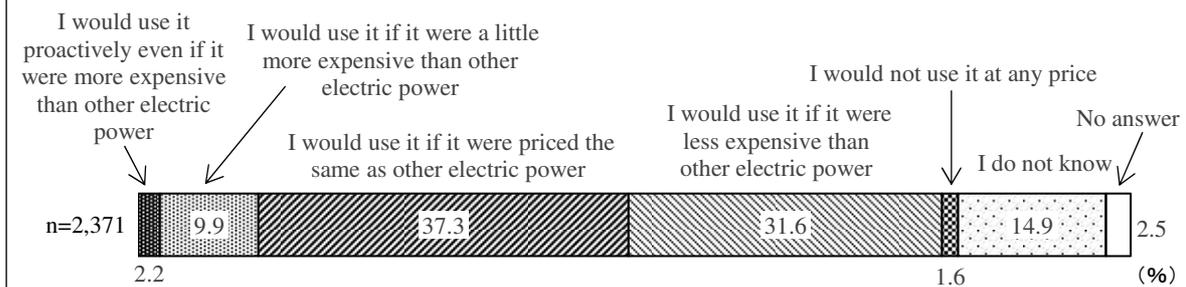
When respondents who post or keep the Recyclables and Garbage Collection Calendar were asked about the useful information on it, the highest response was “The calendar shows the collection days for recyclables and garbage” (81.7%), followed by “The calendar shows the year end and New Year collection dates for recyclables and garbage”, “How to separate recyclables from other garbage and how to dispose of it”, “How to dispose of oversized garbage” etc.



24. Electric Power from Renewable Energy Sources

(1) Price conditions at which respondents choose eco-friendly electric power from renewable energy sources

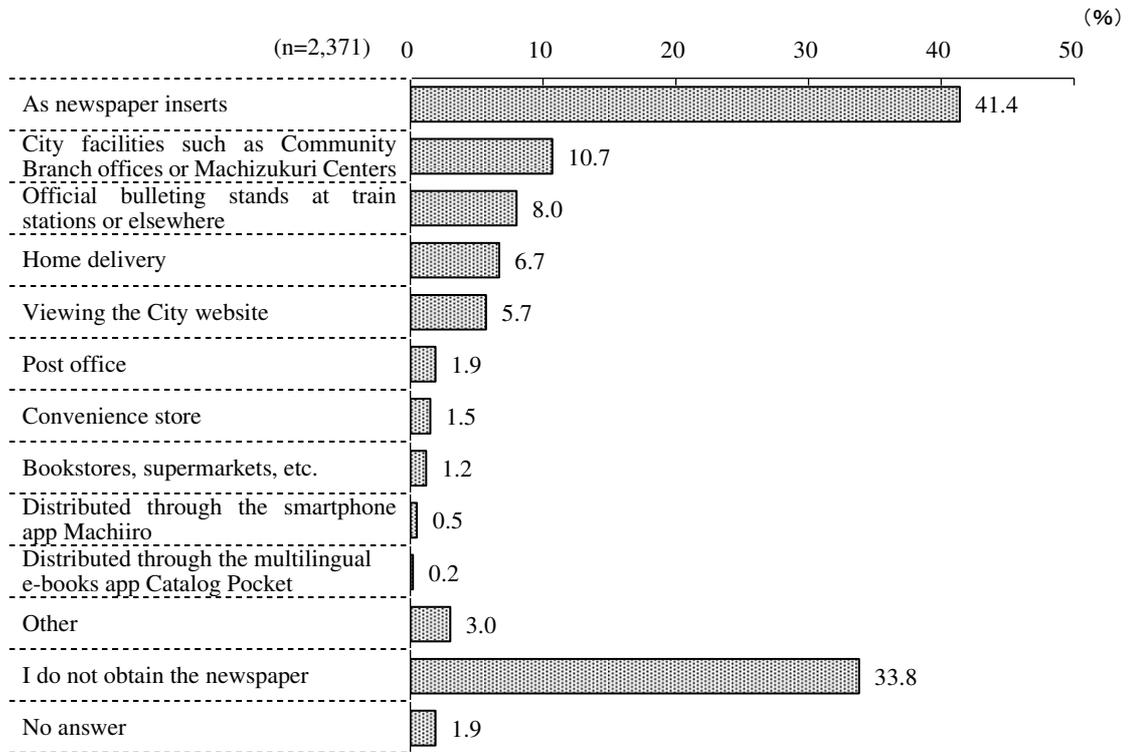
When respondents were asked about the price conditions at which they would choose eco-friendly electric power from renewable energy sources, the highest response was “I would use it if it were priced the same as other electric power” (37.3%), followed by “I would use it if it were less expensive than other electric power” (31.6%).



25. Community newspaper

(1) How to obtain copies of the city announcements “Setagaya” (multiple responses)

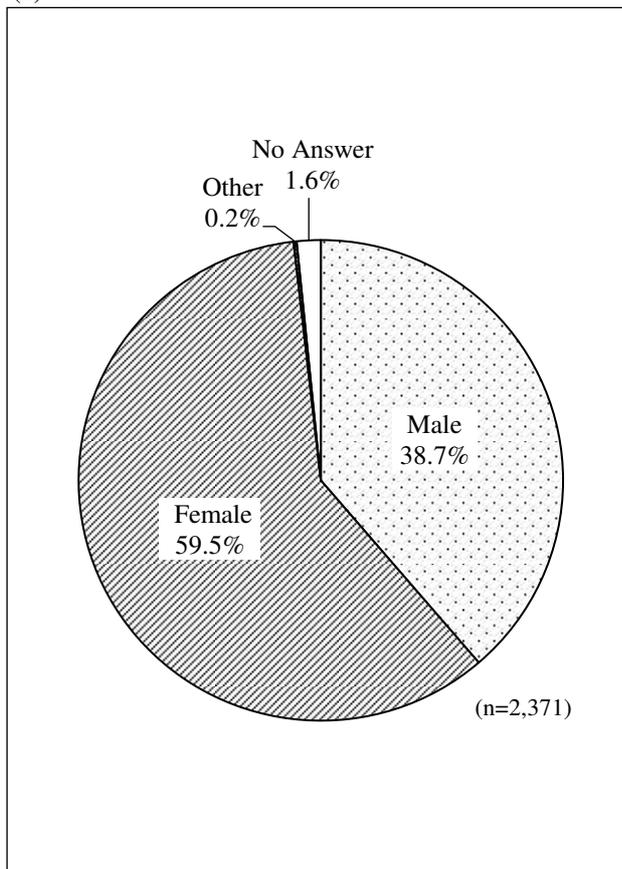
When respondents were asked where they obtain copies of the city announcements “Setagaya”, the highest response was “As newspaper inserts” (41.4%). 33.8% said that “I do not obtain the newspaper”.



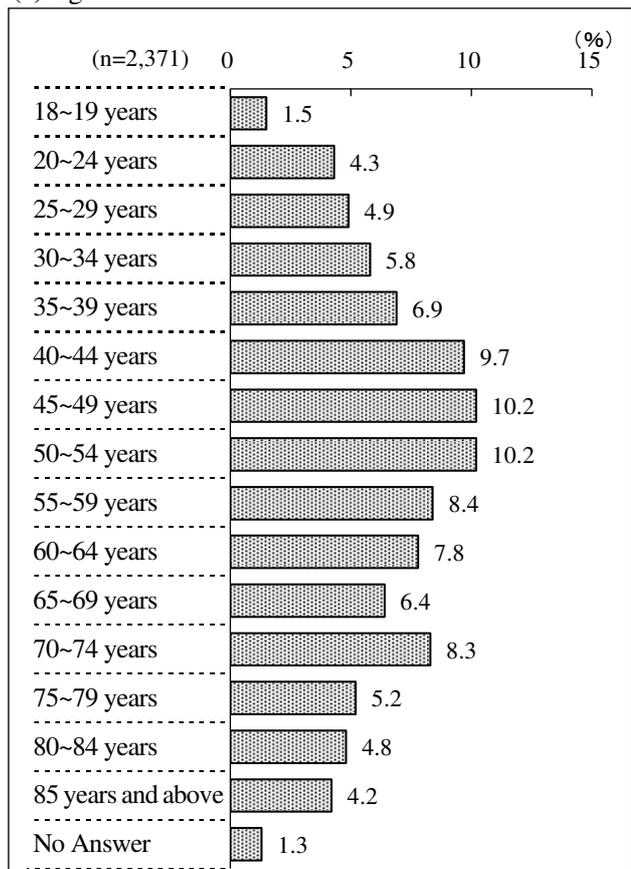
Sample distribution

Sample distribution

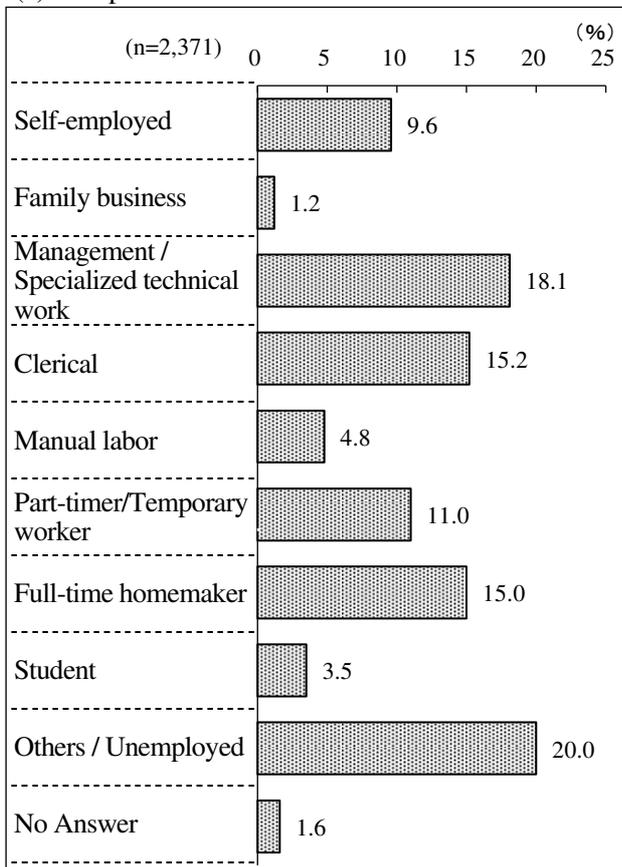
(1) Sex



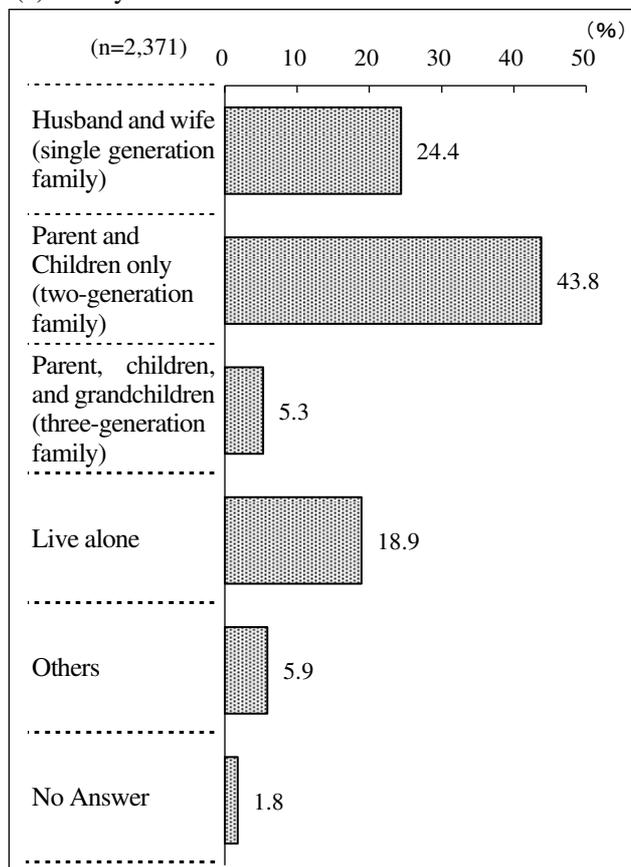
(2) Age



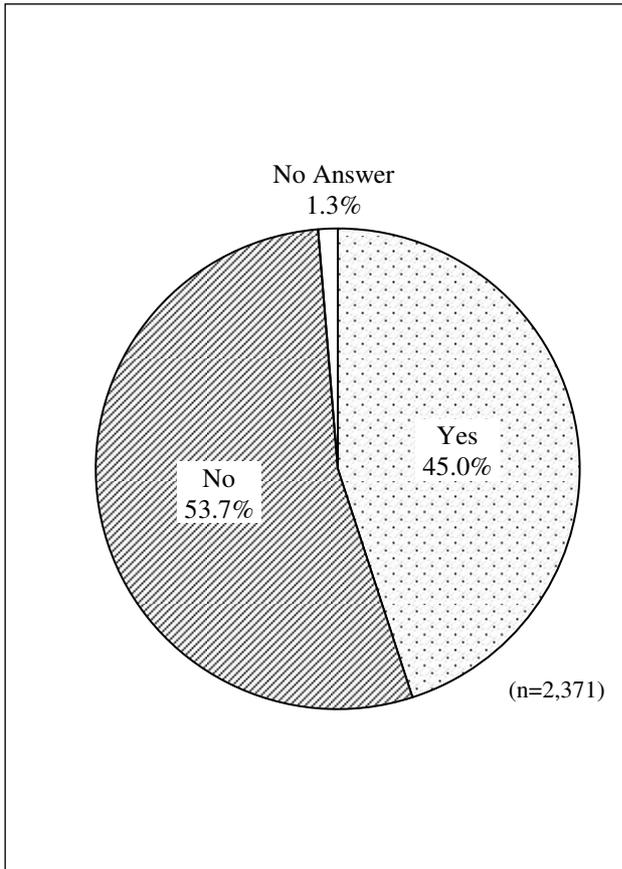
(3) Occupation



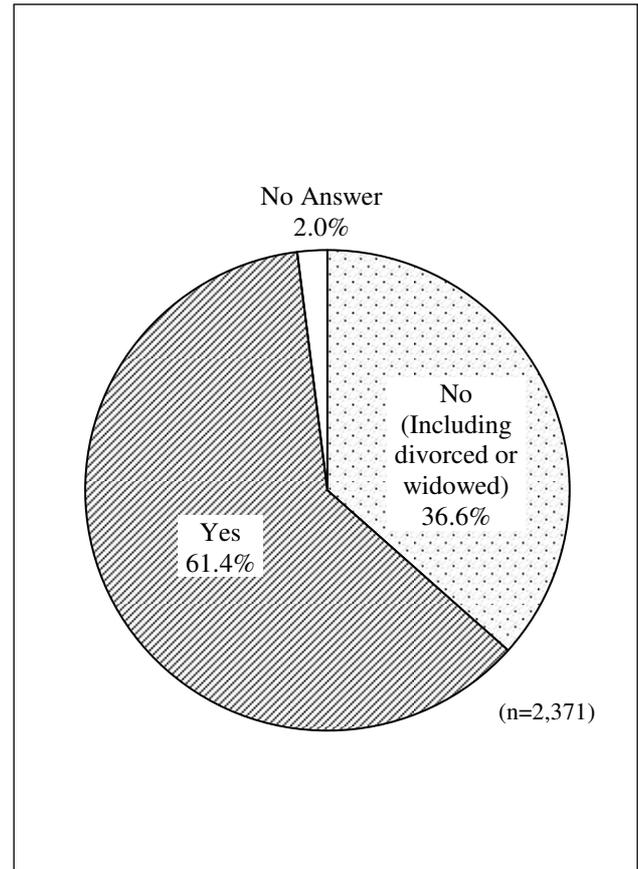
(4) Family structure



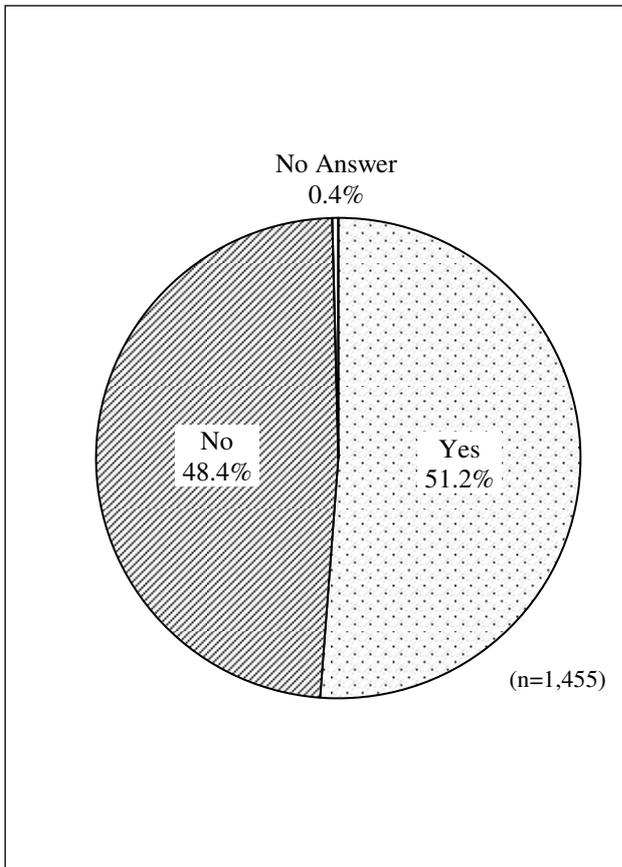
(5) Presence of elderly person(s) in family



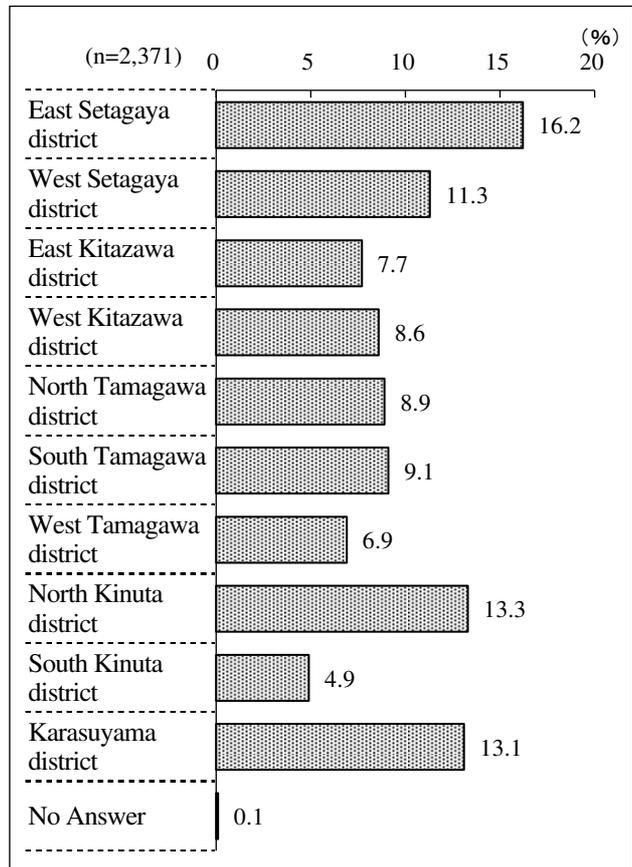
(6) Marital status



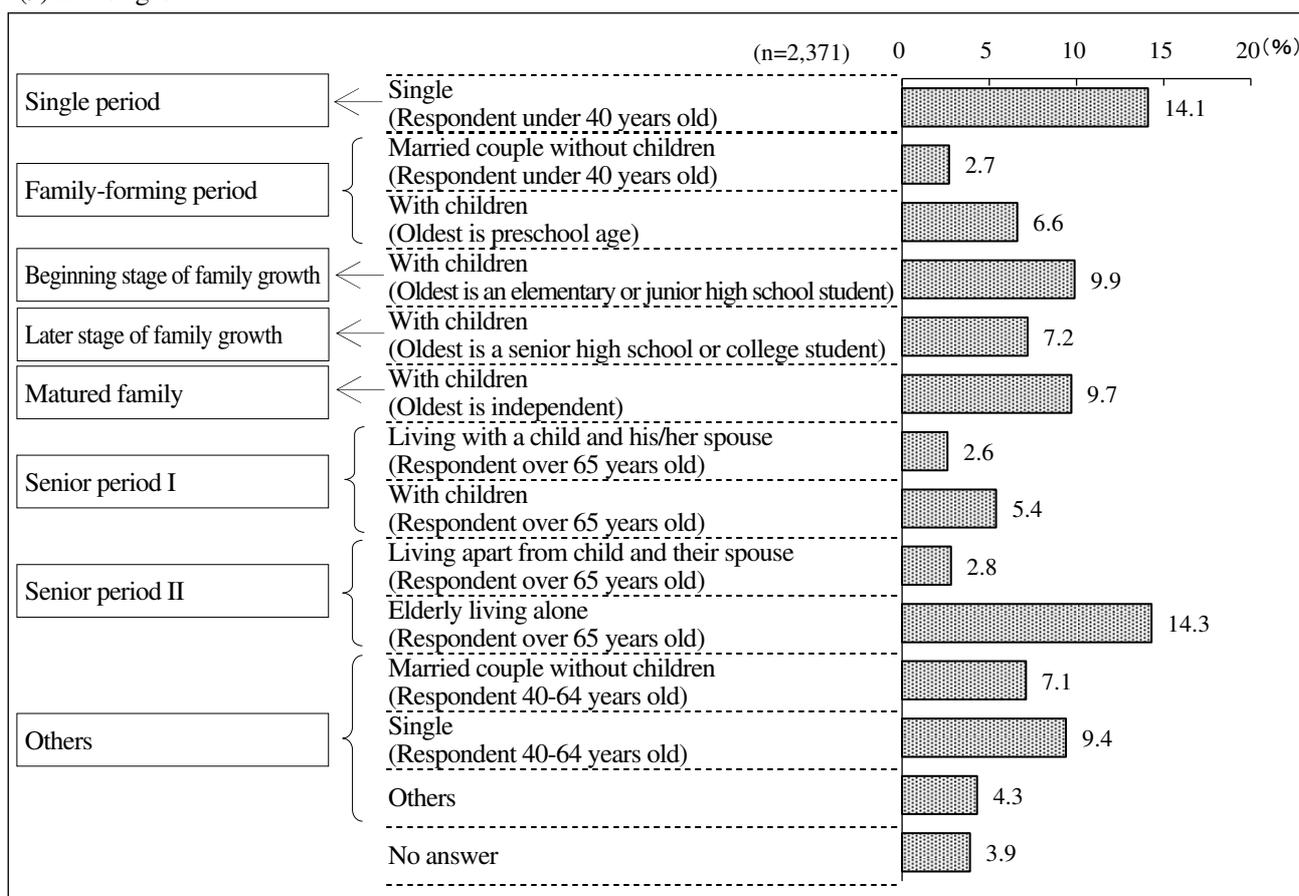
(7) Dual-income



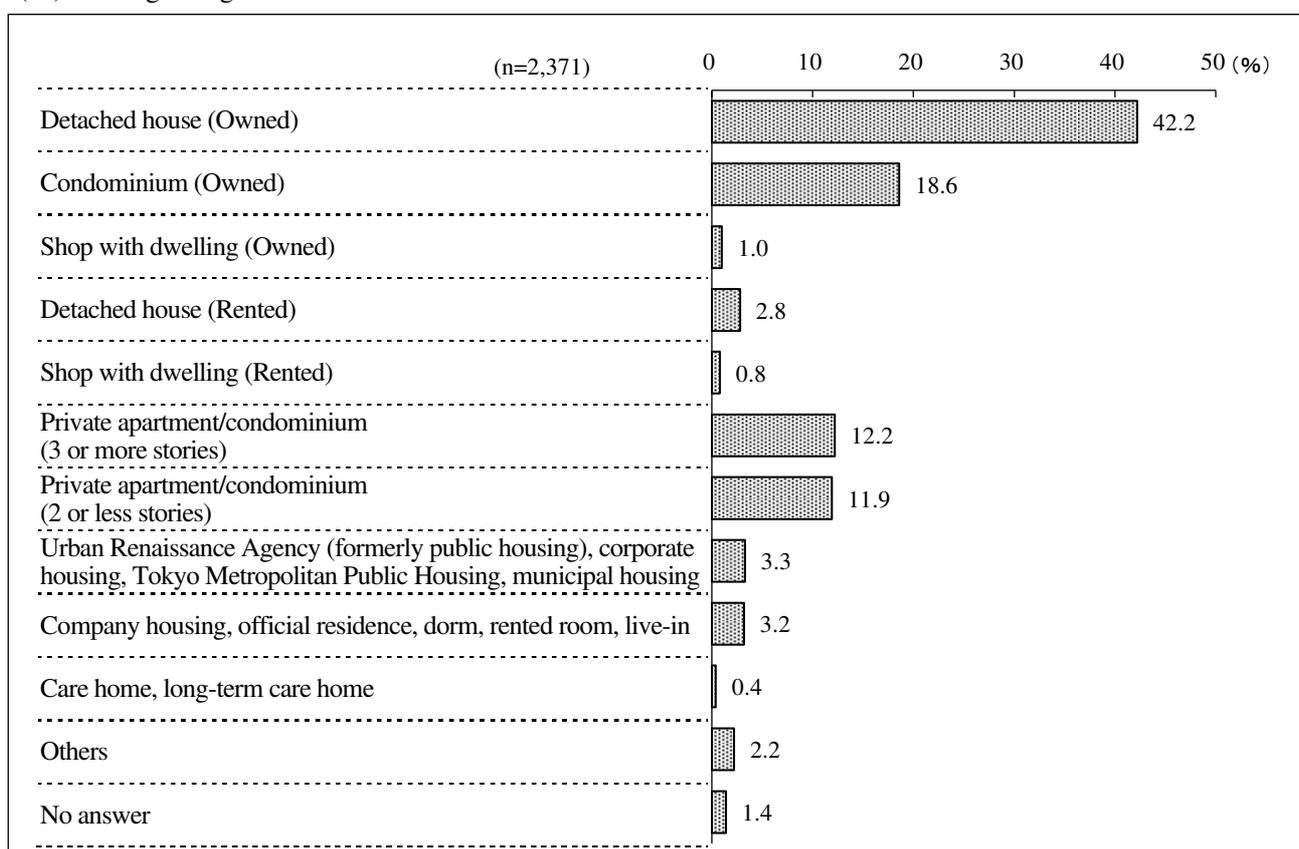
(8) Residential area



(9) Life stages



(10) Housing arrangements



Questionnaire and Result

This survey is conducted by Setagaya City.

The 2020 Attitude Survey of Setagaya Residents

Please seal your completed questionnaire in the enclosed reply envelope and return it by post by **June 4, 2020**. No postage stamps are required. Please note that the “Block No.” on the top right-hand corner of this page will only be used to categorize the districts that are used for tallying purposes, and the information will not be published, as it is, under any circumstances. Thank you for your time. Your cooperation is greatly appreciated.

Please call the number listed below for any inquiries relating to the contents of this questionnaire.

May 2020

**Public Relations and Public Hearing Division,
Policy Planning Department, City of Setagaya**

Contents of the 2020 questionnaire

- Interannual items : Intention of Permanent Residence, City Government, Reception of City-Staff
- Single-year items : Hometown Tax, Welfare and Healthcare, Where to Consult Regarding Worries or Concerns, Disabled Support Initiatives, Child Raising and Environment for Children, Local Community, Disaster Preparations, Gender Equality, Support for Victims of Crime, Peace Museum, Multicultural Coexistence, Cultural Activities, Sports, Smoking Etiquette, Agriculture, Machinaka-Tourism, Daily Shopping, Premium-added Setagaya City Universal Gift Certificates, Shopping districts, Recyclables and Garbage Collection Calendar, Electric Power from Renewable Energy Sources, Community newspaper

Instructions

1. This questionnaire should be completed by the individual to whom the envelope it was enclosed in was addressed. However, if it would be difficult for the individual to whom it was addressed to complete it, a family member may do so instead.
2. Please complete the questionnaire using a black ballpoint pen or a pencil.
3. Please begin with the first question, and answer all the questions in the questionnaire in order.
4. Please select your answer by circling (O) the appropriate number.
5. The number of answers to be selected (Choose one) (Choose all that apply) is indicated for each question. Please select the respective number of answers as indicated.
6. Some questions are to be answered only by those to whom they apply. Please answer the questions as instructed in the notes in parentheses ().

Kindly return the questionnaire by postal mail by June 4 (Thu).

*Please call the number listed below for any inquiries relating to the contents of this questionnaire.

Setagaya Call: 03-5432-3333 [8:00 a.m. - 9:00 p.m. (everyday)]

(All respondents)

Q1. Approximately how long have you lived in Setagaya City? (Choose one)

1. Less than 1 year	4.2	5. 10 to less than 18 years	16.3
2. 1 to less than 3 years	7.6	6. 18 to less than 30 years	19.3
3. 3 to less than 6 years	8.2	7. 30 years or more	35.7
4. 6 to less than 10 years	8.1	(No answer)	0.5

(All respondents)

Q2. Are you satisfied with your current day-to-day life? (Choose one)

1. Satisfied	25.8	3. Dissatisfied	9.0
2. Somewhat satisfied	61.5	4. Very dissatisfied	1.3
		5. I do not know	1.5
		(No answer)	0.9

(All respondents)

Q3. Do you think that Setagaya City is a livable city, or do you feel that it is a difficult place to live in? (Choose one)

1. Very livable	39.4	4. Somewhat difficult to live in	3.8
2. Somewhat livable	44.2	5. Very difficult to live in	0.5
3. Neither livable nor difficult to live in	11.3	(No answer)	0.8

(All respondents)

Q4. Do you wish to continue living in Setagaya City? (Choose one)

1. Yes, I wish to continue living in Setagaya City	81.7	→ Please proceed to Q4-1
2. I do not really wish to continue living in Setagaya City	3.5	→ Please proceed to Q4-2
3. No, I do not wish to continue living in Setagaya City	0.4	
4. I neither wish nor do not wish to continue living in Setagaya City	13.8	→ Please proceed to Q5
	(No answer)	0.6

(Please answer Q4-1 if you selected 1 in Q4.) (n=1,936)

Q4-1. Why do you wish to continue living in Setagaya City? Please select your answer from the following options.**(Choose all that apply)**

1. I am used to living here	68.0	8. Good interpersonal relationships	17.7
2. I have lived here ever since I was born	16.5	9. Well-developed educational, cultural, or other social facilities	19.0
3. I own the land (house)	36.0	10. Work or commercial reasons	6.4
4. Good housing conditions (spacious houses, etc.)	8.7	11. Suitable level of economic burden (rent, etc.)	2.0
5. Good living environment (nature, town, etc.)	48.5	12. Friendly city for raising children	11.0
6. Convenient for everyday life (commuting, shopping, etc.)	64.8	13. Other	2.6
7. Good transport accessibility (for commuting to work, school, etc.)	40.4	14. I do not know	0.1
		(No answer)	0.2

(Please answer Q4-2 if you selected 2 or 3 in Q4.) (n=93)

Q4-2. Why do you not wish to continue living in Setagaya City? Please select your answer from the following options.

(Choose all that apply)

1. I am not used to the neighborhood	10.8	8. There is hardly any interaction with the community/neighbors	12.9
2. It is not the place where I was born and raised	19.4	9. Poorly-developed educational, cultural, or other social facilities	11.8
3. I do not own the land (house)	17.2	10. Work or commercial reasons	7.5
4. Poor housing conditions (small houses, etc.)	20.4	11. High level of economic burden (rent, etc.)	28.0
5. Poor living environment (nature, town, etc.)	15.1	12. It is not a friendly city for raising children	9.7
6. Inconvenient for everyday life (commuting, shopping, etc.)	29.0	13. Other	21.5
7. Poor transport accessibility (for commuting to work, school, etc.)	18.3	14. I do not know	1.1

(No answer) -

(All respondents)

Q5. What difficulties do you face in your day-to-day life in this area? Please select your answer from the following options. (Choose up to 3 answers)

«Community development and Living»		«Transportation»	
1. Lack of parks or places for sporting activities	10.0	11. Inconvenient transport system	8.9
2. Houses are located too close to one another	19.3	12. Heavy traffic (by car, etc.)	12.7
3. There are many abandoned bicycles and they are a nuisance	4.9	13. It is very difficult to cross the railway crossings	13.6
4. There are no evacuation areas or emergency shelters nearby for times of emergency	7.0	14. The roads are narrow and dangerous	28.2
5. Public order in the locality has declined	3.8	«Environment and Garbage»	
6. Graffiti, illegal advertising, brochures for sex businesses	2.2	15. I am disturbed by noise and vibrations	9.0
7. Poorly developed environment for child-care	4.0	16. The air is very polluted	3.9
8. Facilities for residents are difficult to use	13.3	17. Littering of cigarettes, empty cans, etc.	9.7
9. Facilities for senior citizens are difficult to use	4.8	18. Poor smoking etiquette, such as smoking on the street	10.9
10. Inconvenient for shopping	8.6	19. Poor manners in taking out the garbage; garbage and resources are not separated	7.7
		20. Damage caused by birds or other creatures (crows, etc.)	18.3
		21. Pollution caused by pets (dogs, cats, etc.)	6.7
		22. Other	4.7
		23. Nothing in particular	12.4

(No answer)

4.0

(All respondents)

Q6. Which of the following do you feel that are necessary initiatives that the City should pursue actively in the future?

Please select your answer from the following options. (Choose up to 3 answers)

<<Health and Welfare>>	
1. Promotion of healthy living	13.1
2. Measures to look out for the elderly, promotion of community mutual supports	12.2
3. Enrichment of welfare for senior citizens	25.3
4. Enrichment of welfare for the disabled	6.3
5. Supports for the needy	8.4

<<Children and Youth, Education>>	
6. Supports for youth demonstrating the abilities	10.6
7. Enrichment of lifelong learning	5.7
8. Promotion of ICT (information and communication technology)	13.6
9. Enhancement of the environment for raising children	18.6
10. Enhancement in the quality of education in the municipal schools	12.1
11. Promotion of abuse-free society, and supports for children and families	11.1

<<Living and Community>>	
12. Promotion of local communities	6.9
13. Measures for crime prevention and community safety	26.9
14. Support for consumers	6.0
15. Respect for diversity (Respect for human rights, Promotion of gender equality, etc.)	5.1
16. Promotion of culture and arts	9.4
17. Promotion of lifelong sports	7.0
18. Promotion of sanitation and resource recycling	9.2
19. Promotion of local business and employment	3.7

<<City Development>>	
20. Creation of a disaster resilient city	42.9
21. Housing policy	4.6
22. Development of parks and green spaces	11.0
23. Protection of the natural environment	12.4
24. Conservation and creation of the cityscape	5.1
25. Development of transportation networks	12.1
26. Management and maintenance of roads	9.7

27. Other	1.3
28. Nothing in particular	2.8

<i>(No answer)</i>	1.3

【 Reception of City-Staff 】

(All respondents)

Q7. What is your impression toward the city administrative counter services and response toward residents?

(Choose one)

1. Very good	29.0	
2. Fairly good	33.2	Please proceed to Q7-1
3. Neither good nor poor	30.6	→ Please proceed to Q8
4. Rather poor	3.2	
5. Very poor	0.9	→ Please proceed to Q7-2
(No answer)	3.1	

(Please answer Q7-1 if you selected 1 or 2 in Q7.) (n=1,473)

Q7-1. Which of the following left a good impression on you? (Choose up to 2 answers)

1. Explanations were easy to understand	31.5	4. Staff was friendly and polite	64.6
2. Fast and accurate service	35.6	5. Staff spoke politely	10.9
3. Pleasant service	8.3	(No answer)	0.4

(Please answer Q7-2 if you selected 4 or 5 in Q7.) (n=98)

Q7-2. Which of the following left a poor impression on you? (Choose up to 2 answers)

1. Explanations were difficult to understand	25.5	4. Service was not friendly	68.4
2. I was kept waiting for service	26.5	5. Staff did not speak politely	13.3
3. I was passed around from staff to staff	23.5	(No answer)	-

(All respondents)

Q8. Which of the following do you think the city should pay attention to in the future with regard to staff service?

(Choose up to 3 answers)

1. Grooming and appearance	3.4	5. Friendly and polite service	43.2
2. Explanations that are easy to understand	44.8	6. Efforts to process the administration so that residents are not kept waiting	53.0
3. Use of name-tags	3.7	7. Create a cheerful atmosphere at the counters	10.0
4. Pleasant greetings	8.5	8. Consideration for personal privacy	15.1
		(No answer)	12.6

【 Hometown Tax 】

The Hometown Tax system is a program created in FY2008 to enable taxpayers to contribute to the local governments of the jurisdictions where they grew up or to other local governments that they want to support (including those of the jurisdictions in which they reside). A Hometown Tax payment is actually a donation made by the individual taxpayer, for which, in principle, he or she may deduct the amount of the donation in excess of the copayment of 2,000 yen from his or her taxes (up to a maximum limit).

(All respondents)

Q9. Due to deductions from residents' taxes accompanying the Hometown Tax system, Setagaya City expects to see decreases in revenues of approximately 5.4 billion yen in FY2019, leading to a dire fiscal situation. Do you know the current situation? (Choose one)

1. I know	44.1	2. I do not know	54.8	(No answer)	1.1
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(All respondents)

Q10. Setagaya City is communicating information about the outflow of revenues described in Q9, in order to encourage people to rethink using the Hometown Tax system in pursuit of return gifts, and requesting support from inside and outside the City by communicating how it uses funds from the Hometown Tax system in line with the system's original intent, without getting involved in the competition to offer more attractive return gifts. Which of the following statements most closely resembles your thinking on this City policy? (Choose one)

1. I think that it is a good policy and should continue	14.2
2. I think that it does not adequately publicize the current state of the outflow of funds	20.5
3. I think that it does not adequately publicize the way contributions are used	8.5
4. I think that it does not adequately publicize Setagaya City's Hometown Tax system initiatives	20.3
5. I think that Setagaya City too should, or must, focus on securing contributions from outside the City by developing return gifts	15.9
6. I think that Setagaya City should encourage the national government to improve the Hometown Tax system itself	16.0
<i>(No answer)</i>	4.6

Setagaya City is carrying out the "FURUSETA" promotional campaign under the slogan "FURUSATO is SETAGAYA" to encourage people to contribute under the Hometown Tax system to Setagaya, as their hometown. This campaign's activities include publicizing matters such as the current state of the outflow of residents' tax revenues under the Hometown Tax system and the City's thinking on the subject, as well as how contributions are used.



< "FURUSETA" Logo >

(All respondents)

Q11. Through what media have you seen information about Setagaya City's Hometown Tax system initiatives through now? (Choose all that apply)

1. City website	6.2	8. "FURUSETA" posters	3.0
2. The special "FURUSETA" website	0.6	9. "FURUSETA" flyers	0.7
3. The "Furusato Choice" contributions portal site	1.6	10. Word of mouth from family or friends	4.3
4. Twitter/Facebook	1.3	11. Mass media such as newspapers and television	9.4
5. A special issue of the city announcements "Setagaya" (community newspaper)	14.3	12. Other	1.6
6. The Hometown Tax system promotional pamphlet "Hometown Tax Journal"	0.8	13. I have never seen such information anywhere	67.1
7. The Hometown Tax system promotional flyer "Setagaya Life Plus" (inserted in the lifestyle magazine "Setagaya Life")	1.0	<i>(No answer)</i>	1.7

(All respondents)

Q12. Of the following uses, for which would you like to make a Hometown Tax donation?

(Choose up to 3 answers)

1. Countermeasures against disasters such as typhoons and earthquakes	52.0
2. Support for children with incurable diseases or other conditions that make it impossible for them to attend school with other children	13.7
3. Improvement of facilities for people with disabilities/elderly people, or purchase of welfare vehicles for people with mobility difficulties	15.4
4. Employment support for people who have difficulty finding employment due to disabilities or other reasons	10.1
5. Securing nursing staff for people with dementia, etc.	18.7
6. Activities for raising awareness regarding community-wide support for child-raising	13.9
7. Support for young artists' creative activities	5.7
8. Community exchange with foreign-nationality children	3.8
9. Rebuilding of old school buildings and other public facilities	11.6
10. Creation opportunities for children to study overseas	7.1
11. Preservation of Setagaya City's precious trees and greenery	15.8
12. Creation of opportunities for children to learn about the environment	6.8
13. Initiatives to reduce food loss	16.5
14. Grants or other support for organizations endeavoring to resolve local issues	5.7
15. Other uses	3.4
16. Do not intend to make Hometown Tax donations because the community as a whole should bear the burden of resolving local issues rather than the local government depending on donations to do so	11.6
17. Do not intend to make Hometown Tax donations for other reasons	8.2
(No answer)	2.0

***** 【 Welfare and Healthcare 】 *****

(All respondents)

Q13. Are you aware of the Welfare Hotlines provided by the twenty-eight districts of the City for receiving consultation inquiries through cooperation between community development centers, Anshin-sukoyaka centers (community comprehensive support centers), and social welfare councils?

(Choose one)

1. I have used them	13.6	3. Although I did not know what they were called, I was aware of such efforts	9.1
2. I have heard of them	32.4	4. I do not know	44.5
(No answer)			0.4

(All respondents)

Q14. Would you like to continue living in Setagaya City even if you need long-term care or medical care?

(Choose one)

1. Yes	33.9	3. Not quite enough	7.6
2. For the most part, yes	30.8	4. No	3.1
		5. I do not know	24.1
		(No answer)	0.5

(All respondents)

Q15. Have you heard of in-home medical care, which provides examination, treatment, and nursing care in the home? (Choose one)

1. I use it for myself, or a person close to me does	10.1
2. I have heard of the program (and understand the difference between house calls and in-home medical care) but have not used it	26.4
3. I have heard of the program (but do not understand the difference between house calls and in-home medical care) but have not used it	41.3
4. I do not know	21.8
(No answer)	0.4

(All respondents)

Q16. What is your impression (image) of dementia? (Choose all that apply)

1. People with dementia can continue to live their lives as they did previously, while receiving medical or long-term care	41.6
2. People with dementia need to use inpatient support at long-term care facilities or similar facilities, since they no longer are able to care for themselves	60.1
3. While people with dementia have a decreased ability to remember things, they still have ordinary human emotions	42.9
4. Dementia cause total loss of memory and completely incapacitate the patient	7.5
(No answer)	0.8

(All respondents)

Q17. Do you know anybody who has dementia? (Choose all that apply)

1. I myself or a family member or close relative has (or had) dementia (including suspected cases)	39.9
2. A friend, acquaintance, or neighbor has (or had) dementia (including suspected cases)	16.4
3. I do not know anybody who has dementia	47.7
(No answer)	0.6

(All respondents)

Q18. What kinds of activities do you think can be provided to support people with dementia in the community? (Choose all that apply)

1. Learning about dementia myself, so that I can understand it	60.6
2. Protective activities (such as speaking to each other) in the neighborhood to prevent cases of people with dementia wandering about (getting lost)	33.1
3. Speaking up or helping out when noticing symptoms of dementia or anything out of the ordinary (such as taking out the garbage on the wrong day)	33.2
4. Volunteering to accompany people with dementia when they go out	7.8
5. Volunteering to help operate places where people with dementia and their families can meet with each other	12.2
6. None of these	14.2
(No answer)	1.9

(All respondents)

Q19. Setagaya City is considering enacting the "Setagaya City Hope Ordinance on Coexistence with People with Dementia (tentative name)" an ordinance seeking to make the City one in which people with dementia can live how they want to in the community, with peace of mind and hope for the future. What do you think about such an ordinance? (Choose all that apply)

1. I think it is a good idea (an ordinance is needed) because the number of people with dementia is increasing	39.4
2. I think it is a good idea (an ordinance is needed) because it arouses interest in and deepen understanding of dementia	47.7
3. I think it is a good idea (an ordinance is needed) because it is important to remain hopeful for the future even if one has dementia	37.6
4. I think it is a good idea (an ordinance is needed) because it is important to create a community in which residents can live how they want to, with peace of mind, even if they have dementia	55.3
5. I do not understand the reason for creating such an ordinance (an ordinance is not needed)	5.4
6. I do not think such an ordinance would change anything (an ordinance is not needed)	6.1
7. I have not thoughts on the subject because I am not interested in dementia (an ordinance is not needed)	0.7
8. I do not know	9.3
(No answer)	1.3

To realize a community in which residents can continue to live with peace of mind in the neighborhoods they are accustomed to, Setagaya City has developed Umetopia (6-37, Matsubara), a Citywide health and welfare facility that includes the City health center, the Health and Welfare Plaza, which includes facilities such as a first-aid clinic, a pharmacy open at night and on holidays, and meeting rooms available to rent, and the Tokyo Rehabilitation Center Setagaya, a private-sector facility supporting seniors and people with disabilities. The facility fully opened in April 2020.

(All respondents)

Q20. Have you ever heard of Umetopia, and are you interested in it? (Choose one)

1. I have heard of Umetopia and have used its facilities	0.4
2. I have heard of Umetopia and am interested in it, although I have not used its facilities	11.9
3. I have heard of Umetopia but am not very interested in it	2.2
4. I have heard of the name Umetopia but do not know much about it	10.4
5. I have never heard of the name Umetopia, but I am interested in it	53.2
6. I have never heard of the name Umetopia and am not interested in it	20.3
(No answer)	1.5

【 Where to Consult Regarding Worries or Concerns 】

(All respondents)

Q21. Did you know that medical facilities and government agencies offer hotlines through which you can consult someone about worries, concerns, stress, or similar feelings? (Choose one)

1. I know	39.6	2. I do not know	59.4
		(No answer)	1.1

(All respondents)

Q22. What do you do when you experience unbearable worries, concerns, stress, or similar feelings? (Choose one)

1. I consult a specialist through a hotline	7.7	3. I do not consult anybody	12.6
2. I consult people close to me, such as family and friends	69.8	4. I do not know	8.7
		(No answer)	1.2

【 Disabled Support Initiatives 】

(All respondents)

Q23. Do you know the Act to Eliminate Discrimination against Persons with Disabilities? (Choose one)

1. I am aware of the details	4.2	2. I have heard of it	20.1	3. I do not know	74.8
				(No answer)	0.9

【 Child Raising and Environment for Children 】

(All respondents)

Q24. Do you feel that the City of Setagaya has a parenting-friendly environment? (Choose one)

1. I feel that the town is extremely parenting-friendly	5.4	3. I don't think that the town is very parenting-friendly	13.9
2. I feel that the town is parenting-friendly	45.3	4. I don't think that the town is parenting-friendly at all	1.5
		5. I do not know	32.6
		(No answer)	1.3

(All respondents)

Q25. Are you taking care of a child (less than 18 years of age), or are you or your spouse pregnant? (Choose one)

1. Yes	22.9	Please proceed to Q25-1	2. No	74.0	Please proceed to Q26
			(No answer)	3.1	

(Please answer Q25-1 if you selected 1 in Q25.) (n=543)

Q25-1. Is there someone nearby in the community who you can talk to about child raising? (Choose one)

1. Yes	78.1	2. No	21.5
		(No answer)	0.4

(All respondents)

Q26. Were you aware of the "Setagaya Neuvola" program, which is an initiative to work with medical institutions and community care providers to provide comprehensive advice and support for child raising for families, from pregnancy to just before entering school? (Choose one)

1. I know	7.5	2. I do not know	91.3
		(No answer)	1.3

(All respondents)

Q27. What best describes your feelings on the involvement of adults with children playing outdoors in the neighborhood? (Choose one)

1. I want to cooperate in some manner so that children can play outdoors	9.9
2. I want to be watchful as much as I can so that children can play outdoors	38.0
3. While I am not interested in how adults should be involved, I think children need an environment that allows them to play outdoors	43.5
4. Enabling children to play outdoors should be handled by the parents, preschools, and schools	4.9
5. Adults do not need to support children to play outdoors	1.6
(No answer)	2.0

Setagaya City opened its Child Guidance Center on April 1, 2020. This Center accepts requests for consultation on topics concerning children under 18 years of age, such as abuse or truancy, and provides consultation by specialized staff including child welfare commissioners, child psychologists, physicians, and attorneys.

The Setagaya City Child Guidance Center has established a Citywide hotline (0120-52-8343) for reporting child abuse to enable swift, reliable responses to child abuse, as it aims to make Setagaya City a city where all residents strive to protect children.

(All respondents)

Q28. Do you know that Setagaya City opened and operates its Child Guidance Center? (Choose one)

1. I know	38.4	2. I do not know	60.9	(No answer)	0.7
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There are children who are unable to live together with their parents due to abuse, a parent’s illness, or various other reasons. The “Child Support Foster Parent” system* is a system whereby foster parents take children such as these into their own families and raise them with warm affection and proper understanding. All children have the right to be raised healthily, and the Child Support Foster Parent system is an important system for assuring this right. After establishment of the Child Guidance Center, Setagaya City will be commencing foster parenting related activities, thereby increasing the number of Child Support Foster Parents, providing an environment where Child Support Foster Parents are able to easily seek counselling and advice, and otherwise endeavoring to improve the Child Support Foster Parent system.

***A Child Support Foster Parent is a foster parent who raises a foster child until the child is 18 years old (or 20 years old, if necessary). During the period the foster parent is contracted to care for the child, they are paid a Foster Parent Allowance as well as the living expenses necessary for raising the child.**

***In addition to the Child Support Foster Parent system, there is also a “Special Adoption Foster Parent” system under which foster parents raise a foster child based on the premise that the parent will adopt the child as their own (including the child in the Family Register) in the future.**

(All respondents)

Q29. Have you ever heard of the “Child Support Foster Parent” system? Are you interested in the “Child Support Foster Parent” system? (Choose one)

1. I have heard of the “Child Support Foster Parent” system, and I am interested in it	20.6
2. I have heard of the “Child Support Foster Parent” system, but I am not interested in it	38.0
3. I have not heard of the “Child Support Foster Parent” system, but I am interested in it	24.8
4. I have not heard of the “Child Support Foster Parent” system, and I am not interested in it	15.8
(No answer)	0.8

【 Local Community 】

(All respondents)

Q30. Do you participate in community activities? (Choose one)

1. I do participate	14.3	Please proceed to Q30-1 and Q30-2
2. I do not participate now, but I would like to in the future	14.2	
3. I do not participate	70.4	→ Please proceed to Q31
(No answer)		1.0

(Please answer Q30-1 if you selected 1 in Q30.) (n=340)

Q30-1. What is the district organization that you are participating in? (Choose all that apply)

1. Community activities such as Chokai (town block association) and community associations	46.2	
2. NPO and volunteer work related to fields you are interested in	14.7	
3. Community circles, cultural activities and sports	40.6	
4. Community business (business that provide public services to district residents. Example: household care services by paid volunteers, etc.)	4.1	
5. Other	11.8	
(No answer)		1.5

(Please answer Q30-2 if you selected 1 in Q30.) (n=340)

Q30-2. What activities do you participate in? (Choose all that apply)

1. Child-raising support activities	10.6	6. Prevention of nursing care and promotion of health promotion activities	7.4	
2. Healthy education of young people	9.4	7. Sports activities	20.6	
3. Activities to support senior citizens (watching-over services or housekeeping support, etc.)	9.1	8. Cultural and artistic activities	15.6	
4. Festivals and events	36.8	9. Environmental beautification and recycling activities	13.2	
5. Crime-prevention and disaster prevention activities	22.9	10. Traffic safety activities	10.3	
(No answer)				13.8

The "Machizukuri Centers" in 28 locations in Setagaya City provide support for various community activities by residents, in areas such as everyday disaster prevention in the community, protecting seniors and children, recycling, environmental improvements, and health maintenance and improvement, as well as consultation services on various everyday issues and some over-the-counter City services.

(All respondents)

Q31. Have you ever heard of the "Machizukuri Centers"? (Choose one)

1. I have used them before.	20.1	
2. I have heard of the name but have not used them.	45.3	
3. I knew that such facilities were available but had not heard of the name.	7.7	
4. I have never heard of them.	26.4	
(No answer)		0.6

(All respondents)

Q32. What kinds of things do you expect most of all from "Machizukuri Centers"? (Choose one)

1. Support for preparation for events and other activities organized by activity groups, and support for and consultation on planning new activities	6.7
2. Public-relations support for activity groups and introduction/matching between individuals and groups	5.0
3. Consultation and procedural support on locations, funding, etc. for activity groups	2.6
4. Consultation and provision of information and supplies concerning disaster drills and readiness for disasters	21.8
5. Communication and introduction of area attractions, such as local sites and events	7.7
6. Consultation on concerns in everyday living	17.1
7. Enhancement of over-the-counter services related to administrative procedures	19.4
8. Relocation and expansion of the Machizukuri Centers	1.1
9. Nothing to expect	11.5
(No answer)	7.0

(All respondents)

Q33. What kinds of opportunities do you think should be used to build relations in which area residents encounter each other in person on a regular basis, so that they can help each other out in the area in emergencies such as when a disaster strikes? (Choose all that apply)

1. Everyday exchange of greetings and conversations among neighborhood residents	71.3
2. Chokai (town block association) and community associations activities	18.7
3. Voluntary club activities in areas such as hobbies, health, and sports	19.3
4. Local festivals and events	29.9
5. Community activities related to safety and security, such as disaster drills and crime prevention activities	22.8
6. Activities to protect seniors, children, and others	15.3
7. Elementary and junior-high school events, PTA activities, and PTA father's club activities	11.7
8. Dining halls for children and intergenerational-exchange cafes	10.4
9. Events in which parents and children can participate, such as those held at children's halls and libraries or child-rearing activities	10.2
10. Shopping and events in neighborhood shopping districts	21.6
11. Conversation and gatherings in nearby parks, restaurants, bars, etc.	12.3
12. Interaction with other area residents is not necessary	3.1
(No answer)	1.5

(All respondents)

Q34. Information on everyday living, events, and other subjects in your district or area is communicated through various media. What kinds of means do you use to collect information? (Choose all that apply)

1. City announcements "Setagaya" (community newspaper)	50.5	5. City information boards	12.8
2. Fliers distributed or posted at District Administration offices, Machizukuri Centers, and other facilities	7.7	6. Community bulletins	2.3
3. District Administration office Twitter account	1.9	7. Neighborhood circular notices	27.2
4. The websites of the City office, Machizukuri Centers, and other facilities	10.6	8. Social media sites of community activity groups, businesses, and others	3.5
		9. Social media sites of friends and acquaintances	7.5
		10. I do not collect any information in particular	25.0
		(No answer)	0.9

【 Disaster Preparations 】

(All respondents)

Q35. Are you trying to take disaster prevention steps on a daily basis? Please choose an answer for items (1) to (3).

(Choose one answer for each)

	I am trying	I guess I am trying	I am not trying much	I am not trying	Do not know	(No answer)
(1) Improvement of knowledge of disaster prevention	20.0	51.4	18.3	5.2	3.8	1.2
(2) Participation in shelter management training and disaster prevention schools in the district	3.9	11.5	27.6	40.4	13.9	2.7
(3) * Assistance for residents in need of assistance in evacuation	3.2	9.5	26.3	34.7	23.2	3.1

*Residents in need of assistance in evacuation: among the elderly persons and the handicapped people, those who have trouble evacuating by themselves from their homes during times of disaster, and have trouble calling for help.

(All respondents)

Q36. How many days' supply of water and food do you have stored in your home for a disaster? (Choose one)

1. 1-2 days	18.9	4. 1 week or longer	14.2
2. 3 days	32.7	5. I have no supply of water or food stored in my home.	11.9
3. 4-6 days	21.6	(No answer)	0.7

(All respondents)

Q37. Are you aware of the community disaster prevention plan? (Choose one)

1. I am aware of the details	2.7	2. I have heard of it	42.6	3. I do not know	53.8
(No answer)					0.8

(All respondents)

Q38. Typhoon Hagibis approached Setagaya City in October 2019. Did you evacuate as the typhoon approached? (Choose one)

1. Yes, I did evacuate.	3.1	3. I did not evacuate and did not even consider evacuating.	66.6
2. I considered evacuating but did not do so.	29.2	(No answer)	1.1

(All respondents)

Q39. What were the main media you used to check information on Typhoon Hagibis (such as weather and evacuation information) as it approached? (Choose up to 3 answers)

1. TV (including cable TV)	90.0	7. Emergency alert text messages (a service by which the national government or other agencies send bulk messages to mobile phones containing disaster, evacuation, and other information)	51.2
2. Radio	8.5	8. Other	11.8
3. Disaster administrative radio systems	3.5	9. I did not check any media	0.8
4. City website	8.8	(No answer)	1.0
5. City disaster and crime prevention information e-mail	8.5		
6. City Twitter account	7.6		

(All respondents)

Q40. Would you consider evacuating if evacuation information were issued for the area where you live regarding river flooding, landslides, or other damage when a typhoon approaches in the future?

(Choose one)

1. I would consider evacuating to an evacuation center opened by Setagaya City	50.2
2. I would consider evacuating to the home of a relative or acquaintance	8.5
3. I would consider evacuating to my car	1.3
4. I would consider evacuating to a facility such as a hotel or family restaurant	1.1
5. I would consider evacuating to another location	3.8
6. I would not consider evacuating (I would stay at home)	33.3
(No answer)	1.9

***** 【 Gender Equality 】 *****

Setagaya City has created its Second Plan for Gender Equality on March 2017. The new plan sets four goals those are “promoting the involvement of women in numerous domains”, “steady progress in achieving work-life balance”, “eradication of violence against women”, and “the development of a society in which all people can live with dignity”, and the city is carrying out various initiatives to realize a society of gender equality.

(All respondents)

Q41. Do you agree to the idea that men should work and women should remain in the home? (Choose one)

1. Yes	2.3	3. Not quite enough	22.3
2. For the most part, yes	15.2	4. No	59.2
		(No answer)	1.0

(All respondents)

Q42. Are you aware of the Act on the Prevention of Spousal Violence and the Protection of Victims (the DV Prevention Act)? (Choose one)

1. I know the law and the content	29.3	3. I do not know	11.3
2. I have heard of it but I do not know the content	58.5	(No answer)	1.0

(All respondents)

Q43. What are your thoughts concerning domestic violence (violence and infringement of rights involving close relations such as spouses [including common-law and divorced spouses] and couples)?

(Choose one)

1. Violence is the fault of the perpetrator and is not to be tolerated for any reason	65.5
2. While violence is the fault of the perpetrator, the victim may bear partial responsibility for the cause of the violence as well	23.2
3. It is a matter that concerns the parties involved, and third parties should not get involved	2.2
4. I do not know	7.9
(No answer)	1.3

(All respondents)

Q44. What would you do if you were a victim of domestic violence? (Choose one)

1. I would consult a specialist through a hotline	36.7	3. I would not consult anybody	3.3
2. I would consult people close to me, such as family and friends	40.8	4. I do not know	17.8
		(No answer)	1.4

(All respondents)

Q45. Do you know the word Sexual minority (LGBT)? (Choose one)

1. I know	74.9	2. I do not know	24.0
		(No answer)	1.1

***** 【 Support for Victims of Crime 】 *****

Setagaya City cooperates with police and the Tokyo Metropolitan Government to support victims of crime.

(All respondents)

Q46. Which of the following counselling services for supporting victims of crime and their families do you know of? (Choose all that apply)

1. Metropolitan Police Department (Police Station) Help Desk (Crime Victims' Support Hotline, etc.)	64.6
2. Setagaya City's general counter for crime victims, etc. (Human Rights and Gender Equality Section)	15.1
3. Child Guidance Center	56.3
4. Spousal Violence Counseling and Support Centers	8.9
5. Victim Support Center of Tokyo (Tokyo Metropolitan Government general counselling service for victims of crime)	3.0
6. One-stop Support Center for Victims of Sex Crimes and Sexual assault (SARC Tokyo)	3.0
7. Counselling service for victims of crime operated by the Bar Association	16.5
8. Hoterasu (Japan Legal Support Center)	26.5
9. Other	0.9
10. I do not know of any counselling services	14.9

(No answer) 1.9

***** 【 Peace Museum 】 *****

The Setagaya Peace Museum (nicknamed: the Setagaya Peace Museum of the Future) opened in August 2015, with the goal of communicating to future generations the tragedy of war and the value of peace by collecting and exhibiting peace-related materials, in line with the purposes of the Setagaya Peace City Declaration. (Address:1-5-27, Ikejiri located in Setagaya Koen Park)

(All respondents)

Q47. Are you aware of the Setagaya Peace Museum (nicknamed: the Setagaya Peace Museum of the Future)? (Choose one)

1. I have been there	2.8	3. I do not know	84.8
2. I know of them but have not visited them	11.1	(No answer)	1.3

【 Multicultural Coexistence 】

As of April 1st, 2020, approximately 23,000 foreigners live in Setagaya City (approximately 2.5% of the total population), and this number is increasing every year. Furthermore, the number of foreign tourists exceeded 31 million people in 2019, increasing the opportunities for interaction with foreign visitors and residents, and bringing about a major change in awareness regarding internationalization.

Given these developments, the city aims to realize a society of multicultural coexistence in which both foreigners and Japanese residents can enjoy active and enriched lives, while working to increase the appeal of Setagaya as a city.

(All respondents)

Q48. From the standpoint of foreign and Japanese residents living in coexistence, do you think the city is doing enough to achieve a society of multicultural coexistence? (Choose one)

1. Yes	4.7	3. Not quite enough	45.8
2. For the most part, yes	28.5	4. No	16.7
		(No answer)	4.3

【 Cultural Activities 】

(All respondents)

Q49. How aware are you of the literature museums, theaters, and cultural resources, such as cultural assets and historic sites, within the City of Setagaya? Please select an answer for items (1) to (3).

(Choose one answer for each)

	I have been there	I know of them, but have not visited them	I've heard of them	Do not know about them	(No answer)
(1) Public cultural facilities such as Setagaya Art Museum, Setagaya Literary Museum, Setagaya Public Theater, etc.	57.8	21.8	6.5	12.1	1.9
(2) Private cultural facilities such as The Gotoh Museum, Seikado Bunko Art Museum, university museums, etc.	27.8	30.1	10.6	29.5	2.0
(3) Historical cultural resources such as Setagaya Daikan Yashiki (magistrate's residence), Setagaya Museum of History, Jidayubori Park's old Farm House Garden, Noge Otsuka Burial Mound, etc.	46.6	22.4	9.3	20.1	1.5

(All respondents)

Q50. Are you satisfied with the city's environment for enabling people to become more familiar with arts and culture? (Choose one)

1. Satisfied	9.0	3. Somewhat dissatisfied	15.3
2. Somewhat satisfied	37.7	4. Dissatisfied	7.0
		5. I do not know	29.3
			(No answer) 1.7

(All respondents)

Q51. Have you participated in any of the following artistic or cultural appreciation activities in the last one year? (Choose all that apply)

1. Music (opera, orchestra, chamber music, choral music, wind music, jazz, pop music, rock music, traditional Japanese popular music, etc.)	40.2
2. Art (paintings, prints, sculpture, crafts, pottery, calligraphy, photography, etc.)	40.3
3. Drama (contemporary drama, puppet drama, musicals, etc.)	18.2
4. Dance (traditional Japanese dance, ballet, modern dance, contemporary dance, etc.)	7.7
5. Film (not including animation)	49.2
6. Animated films, art created using computers or images (media art), etc.	16.7
7. Traditional performing arts (<i>gagaku, noh, bunraku, kabuki</i> , etc.)	11.0
8. Performing arts (comic storytelling, <i>rakugo, naniwabushi</i> , comic dialogue, etc.)	8.8
9. Historical structures and archaeological sites (cultural artifacts such as buildings and structures, archaeological sites, and places of scenic beauty [such as gardens])	39.0
10. Other	1.8
11. I have not engaged in any artistic or cultural appreciation activities	20.3
12. I do not know	1.7

(No answer) 1.5

(All respondents)

Q52. Have you participated in any of the following artistic or cultural creative or support activities in the last one year? (Choose all that apply)

1. Creation of works of literature, music, art, drama, dance, etc.	7.1
2. Performing music or appearing in drama, dance, film, etc.	6.0
3. Taking a course in music, dance, tea ceremony, flower arranging, calligraphy, etc.	8.7
4. Participation in community performing arts or festivals	9.8
5. Activities to support cultural and artistic experiences for children	3.0
6. Activities to support an art museum, historical museum, etc., such as guidance or explanation of exhibits	1.1
7. Activities to support the holding of an event such as a music festival or film festival	0.8
8. Activities to support preservation or utilization of historical buildings or structures, archeological sites, etc.	1.1
9. Other	1.3
10. I have not engaged in any such activities	68.3
11. I do not know	2.3

(No answer) 2.4

【 Sports 】

Setagaya City aims to realize a society that enables lifetime sporting activities in which anyone can enjoy and grow more familiar with sports and recreation anytime, anywhere.

(All respondents)

Q53. How often do you stay committed to sports or exercise (including walking, light exercise, exercise as preventive care, and any recreational activities) in the last one year? (Choose one)

1. 3 times a week or more	22.4	4. 1 - 2 times every 3 months	4.6
2. 1 - 2 times a week	29.2	5. 1 - 3 times a year	4.9
3. 1 - 3 times a month	16.1	6. I have not engaged in any sports or exercises	21.5

(No answer) 1.3

Setagaya City regards the holding of the 2020 Tokyo Olympic and Paralympic Games as the ultimate opportunity for promoting parasports (sports for people with disabilities), and is promoting initiatives aimed at encouraging exchange between people with and without disabilities through sports and recreation activities and raising City residents' interest in parasports, as well as promoting understanding of disabilities.

(All respondents)

Q54. Which parasports would you like to watch (at a sporting venue, on TV, etc.) or play (including hands-on events at sporting venues)?

(Items 1–22 shown below are Tokyo 2020 Paralympic sporting events.) (Choose up to 3 answers)

1. Archery	7.0	13. Shooting	5.7
2. Track-and-field	23.1	14. Sitting volleyball	2.2
3. Badminton	8.5	15. Swimming	17.8
4. Boccia	8.1	16. Table tennis	8.7
5. Paracanoe	3.3	17. Taekwondo	1.6
6. Track cycling	2.5	18. Paratriathlon	2.8
7. Equestrian	11.7	19. Wheelchair basketball	21.6
8. Football 5-a-Side	6.0	20. Wheelchair fencing	1.2
9. Goalball	2.1	21. Wheelchair rugby	6.7
10. Judo	5.2	22. Wheelchair tennis	18.3
11. Powerlifting	0.5	23. Other parasports	1.0
12. Rowing	1.1	24. Nothing in particular	28.6
		(No answer)	1.4

(All respondents)

Q55. Which of the following initiatives do you think should be pursued in order to promote parasports?

(Choose up to 3 answers)

1. Continuous, regular classes for parasports	29.0
2. Sporting events that people with and without disabilities can enjoy together	33.2
3. More opportunities to experience parasports (installation of booths and information corners)	15.7
4. Exchange with athletes with disabilities (Paralympians)	12.5
5. More public relations related to parasports	14.4
6. Renting of parasports equipment	7.4
7. Barrier-free access in sports facilities (parking, bathrooms, changing rooms, slopes, etc.)	38.9
8. Deployment of staff with specialist knowledge of disabilities to sports facilities	12.2
9. Human resources training (instructors, volunteer, staff, etc.)	19.4
10. Creation of time-slots/equipment at sporting facilities that give priority to people with disabilities (pool lanes reserved for people with disabilities, etc.)	8.9
11. Education for children and students about parasports	21.0
12. Other	5.2
	(No answer) 3.6

After Sogo Undojo (Okura Sports Center) was chosen as the site of the training camp for the team representing the United States of America in the Tokyo 2020 Olympic and Paralympic Games, Setagaya City has been registered by the Cabinet Secretariat of Japan as a Host Town and Host Town of a Harmonious and Inclusive Society for the United States of America.

“Host Town” : Local governments that undertake mutual human, economic, and cultural exchange with the United States of America such as exchange with athletes with the aim of promoting regional vitalization by taking advantage of the opportunities provided by large numbers of overseas athletes visiting Japan for the Tokyo 2020 Olympic and Paralympic Games.

“Host Town of a Harmonious and Inclusive Society” : Local governments registered as Host Towns that undertake exchange with Paralympians, universal design urban development, promotion of barrier-free minds, and other initiatives.



< Setagaya City's Host Town and Host Town of a Harmonious and Inclusive Society logos >

(All respondents)

Q56. Do you know that Setagaya City is a Host Town for the United States of America as well as a Host Town of a Harmonious and Inclusive Society (including the logo shown above)? (Choose one)

1. I know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, and I know (have seen) the logo	7.0
2. I know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, but I do not know (have not seen) the logo	15.1
3. I did not know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, but I know (have seen) the logo	2.6
4. I did not know that Setagaya City is a Host Town and a Host Town of a Harmonious and Inclusive Society, and I do not know (have not seen) the logo	74.0
<i>(No answer)</i>	1.3

【 Smoking Etiquette 】

With the aim of realizing city development that deepens mutual understanding between smokers and non-smokers, and improve smoking etiquette within the community, Setagaya City enacted the “Setagaya City Tobacco Rules” in October 2018. These rules prohibit smoking on roads and in parks throughout Setagaya City.

(All respondents)

Q57. Are you currently satisfied with smoking etiquette, including smoking on the street and smoking-related litter, in the area where you reside? (Choose one)

1. Satisfied	14.2	4. Dissatisfied	29.9
2. Somewhat satisfied	31.3	5. I do not care	6.4
3. Somewhat dissatisfied	17.7	<i>(No answer)</i>	0.6

【 Agriculture 】

(All respondents)

Q58. Are you aware of the city's agricultural parks (Kitami Agricultural Park, Seta Agricultural Park)?
(Choose one)

1. I have been to both agricultural parks	0.8
2. I have been to Kitami Agricultural Park only	1.9
3. I have been to Seta Agricultural Park only	2.4
4. Although I have not visited them, I have heard of both agricultural parks	6.0
5. Although I have not visited it, I have heard of Kitami Agricultural Park	2.4
6. Although I have not visited it, I have heard of Seta Agricultural Park	2.2
7. I do not know	83.3
<i>(No answer)</i>	0.9

【 Machinaka-Tourism 】

In 2016, Setagaya City established the Setagaya City Tourism Association, which strives to stimulate the local economy and encourage exchange between tourists and residents by promote tourism in the city as a nice place both to live and to visit.

(All respondents)

Q59. Do you think that Setagaya has appeal as a tourism area? (Choose one)

1. Yes	6.0	3. Not quite enough	30.7
2. For the most part, yes	24.2	4. No	24.0
		5. I do not know	13.8
<i>(No answer)</i>			1.2

(All respondents)

Q60. What sightseeing spots in Setagaya City would you recommend to visitors from outside the City (including visitors from overseas)? (Choose up to 3 answers)

1. Parks and natural scenery	44.2	7. Historical and cultural properties such as ancient burial mounds	8.9
2. Shrines and temples	24.2	8. Shopping centers	5.3
3. Cultural facilities such as art museums and literature museums	20.4	9. Sports facilities	3.0
4. Cultural facilities such as playhouses and live music clubs	7.0	10. Events and festivals, such as fireworks shows	28.2
5. Shopping districts	14.4	11. Other sites	1.7
6. Special shops	4.3	12. There are no particular sites that I would recommend	11.2
		13. I do not know	11.0
<i>(No answer)</i>			1.1

***** **【 Daily Shopping 】** *****

(All respondents)

Q61. What is the main means of transportation you use in your everyday (grocery) shopping? (Choose one)

1. Walking	50.2	6. Taxi	0.0
2. Bicycle	28.1	7. Walker	0.4
3. Car/Motorbike	9.6	8. Wheelchair	0.2
4. Railway	1.1	9. Electric cart	-
5. Bus	2.4	10. Door-to-door transportation service, riding with others	0.1

(No answer) 7.8

(All respondents)

Q62. Where do you mainly do your everyday (grocery) shopping? (Choose one)

1. Supermarket	81.0	7. Consumer co-ops' home delivery	4.3
2. Department store	1.0	8. Online supermarket	0.8
3. Drug store	0.4	9. Home-delivery service	0.5
4. Convenience store	3.7	10. Route sales service	-
5. Independent store in a shopping district	0.8	11. Asking others (family, neighbors, or a shopping service) to go shopping for me	0.8
6. Independent store outside a shopping district	-		

(No answer) 6.7

(All respondents)

Q63. What kinds of inconveniences have you experienced in everyday (grocery) shopping?

(Choose all that apply)

1. No shops near my home, workplace, etc.	9.5
2. Not enough trains or buses to shops	3.8
3. Dangerous traffic levels on the streets to shops	7.5
4. Hills or steps on the streets to shops	5.8
5. Difficulty of carrying heavy or unwieldy items (purchases)	15.4
6. Inability to get out much due to illness or disability	1.9
7. Unable to go shopping during shops' business hours	3.5
8. Merchandise is too expensive	16.0
9. Not enough variety of merchandise	8.2
10. Not enough bicycle or auto parking at shops or in their vicinities	10.0
11. Other	2.4
12. I have not experienced any inconveniences	47.8

Please proceed to **Q63-1**

(No answer) 1.4

▼ (Please answer Q63-1 if you selected 12 in Q63.) (n=1,133)

Q63-1. Why do you consider shopping to be free from inconveniences? (Choose all that apply)

1. Shops are located near my home, workplace, etc.	84.6	5. Somebody else does my grocery shopping for me	6.4
2. I can get to shops by car, bicycle, etc. even if they are distant from my home, workplace, etc.	22.4	6. I use a door-to-door transportation service such as a shopping tour	0.1
3. I ask shops to delivery purchases to my home	6.1	7. A route sales service stops near my home, workplace, etc.	0.1
4. I use an online supermarket or consumer co-ops' home delivery service	17.1	8. Other	1.6

(No answer) 0.3

【 Premium-added Setagaya City Universal Gift Certificates 】

Setagaya City supports the “Premium-added Setagaya City Universal Gift Certificates” program, under which gift certificates are issued by the Setagaya Federation of Shopping Centers Promotion association. The Premium-added Setagaya City Universal Gift Certificates program is a system under which gift certificates that can be used universally through Setagaya City at participating stores (approx. 3,100) are issued with an added premium of 10%, and in FY2019, these went on sale on June 22.

(All respondents)

Q64. Do you know about “Premium-added Setagaya City Universal Gift Certificates”? Have you ever purchased “Premium-added Setagaya City Universal Gift Certificates”? (Choose one)

1. I have purchased them	17.8	3. I do not know	29.9
2. I know about the gift certificates but have never purchased them	51.9	(No answer)	0.5

(All respondents)

Q65. If “Premium-added Setagaya City Universal Gift Certificates” were issued again in the future, would you like to purchase them? (Choose one)

1. I would like to purchase premium-added gift certificates	34.0	→ Please proceed to Q66
2. I would not like to purchase premium-added gift certificates	37.8	Please proceed to Q65-1
3. I do not know	26.7	→ Please proceed to Q66
(No answer) 1.5		

(Please answer Q65-1 if you selected 2 in Q65.) (n=896)

Q65-1. Why would you not like to purchase “Premium-added Setagaya City Universal Gift Certificates”? (Choose up to 3 answers)

1. Because I do not know where or how to purchase them	27.2	6. Because I do not use shopping districts often	37.8
2. Because I do not know when they go on sale	18.5	7. Because the premium (10%) is small	7.9
3. Because I do not know where to use them	31.3	8. Because the sales price (10,000 yen for a booklet) is expensive	10.8
4. Because there are few stores where they can be used	24.1	9. Other	10.9
5. Because I cannot use them at the stores where I usually shop	19.8	(No answer)	0.4

(All respondents)

Q66. Of the following initiatives, what do you think should be pursued with regard to the “Premium-added Setagaya City Universal Gift Certificates” program? (Choose up to 3 answers)

1. Improve dissemination of information regarding gift certificate sales	38.4	6. Increase premium percentage (10%)	22.1
2. Sell gift certificates to everyone who wishes to purchase them	23.7	7. Increase maximum number of booklets (10) that can be purchased	3.5
3. Expand population eligible for priority acceptance	4.9	8. Reduce the sales price per booklet (10,000 yen)	10.1
4. Increase number of times gift certificates are issued	10.1	9. Other	5.1
5. Expand stores where the gift certificates can be used	51.4	10. No need to sell gift certificates	9.5
(No answer) 3.5			

***** **【 Shopping districts 】** *****

(All respondents)

Q67. What are your expectations of shopping districts in Setagaya City? (Choose all that apply)

1. Provide inexpensive products	33.9
2. Provide products that cannot be purchased at supermarkets, etc.	51.9
3. Provide services that respond to local residents' needs	32.1
4. Provide product information	13.5
5. Communication with store owners/salespersons	17.9
6. Festivals, product launches, and other events	19.9
7. Crime prevention/disaster preparedness activities	13.6
8. Other	1.9
9. I do not have any particular expectations	10.8
(No answer)	1.5

(All respondents)

Q68. Shopping districts in Setagaya City engage in the following activities. Which of the following have you heard of? (Choose all that apply)

1. Bon festival dance competition organized by the shopping district	50.6
2. Maintenance and management of street lighting in the shopping district	19.5
3. Maintenance and management of security cameras in the shopping district	15.9
4. "Machi-Baru" (an event in which participants walk among restaurants and bars in the shopping district while enjoying beverages)	23.6
5. "Machisemi" (an event in which participants learn specialized skills and knowledge from shops in the shopping district)	2.3
6. Cleanup activities in the vicinity of the shopping district	16.1
7. Security patrols in the vicinity of the shopping district	19.7
8. Senior protection and child-rearing support activities by the shopping district	4.5
9. I have never heard of them	29.1
(No answer)	1.6

【 Recyclables and Garbage Collection Calendar 】

(All respondents)

Q69. How do you use the Recyclables and Garbage Collection Calendar? (Choose one)

1. I post it in an easily viewable location and refer to it daily	39.2	Please proceed to Q69-1
2. I keep it stored so that I can refer to it when necessary	39.6	
3. I disposed of it because I don't need it	5.3	Please proceed to Q70
4. I lost it or did not receive it	3.8	
5. I did not know it was distributed (or that I have it at home)	6.4	
6. Others	2.4	
(No answer)	3.3	

(Please answer Q69-1 if you selected 1 or 2 in Q69.) (n=1,869)

Q69-1. What information on the Recyclables and Garbage Collection Calendar do you find useful (or do you think is useful)? (Choose all that apply)

1. The calendar shows the collection days for recyclables and garbage	81.7
2. The calendar shows the year end and New Year collection dates for recyclables and garbage	63.2
3. Efforts to cut food loss	3.5
4. "2R" activities to reduce and reuse everyday wastes	2.4
5. How to separate recyclables from other garbage and how to dispose of it	59.4
6. Information on recyclables collection by various companies	7.3
7. Information on recyclables collection at public facilities	7.0
8. How to dispose of oversized garbage	56.8
9. Information on items that cannot be collected by the city (such as TVs and computers)	22.1
10. How to dispose of industrial/commercial recyclables and garbage	3.9
11. "What kind of garbage is this?" (A list of garbage that is easily misidentified or that we receive the most inquiries about)	37.5
12. Other support information (such as subsidies for anti-scatter nets for garbage, or group collection policy)	3.2
13. Information on facilities teaching about recyclables and collection	0.4
(No answer)	0.5

【 Electric Power from Renewable Energy Sources 】

Since full liberalization of retail electric power sales began in 2016, households have been free to choose where they purchase their electric power. This has resulted in the ability to switch to plans bundled with mobile phone service, gas service, and other services or to choose to purchase electric power from renewable energy sources.

(All respondents)

Q70. Which of the following statements describes the state of your choice of electric power supplier?

(Choose one)

1. I already have changed my electric power supplier	36.8
2. I am considering whether or not to change my electric power supplier	13.6
3. I have no plan to change my electric power supplier	41.1
4. I did not know that I could choose my electric power supplier freely	6.0
(No answer)	2.5

Electric power generated from renewable energy sources is said to be good for the environment because it has low levels of carbon dioxide emissions, which are blamed for causing global warming. In partnership with other local governments, Setagaya City is striving to expand use of electric power from renewable energy sources in the City, through means such as advancing the development of structures to supply electric power from renewable energy sources to City residents.

(All respondents)

Q71. Which of the following statements best describes the price conditions at which you would choose eco-friendly electric power from renewable energy sources? (Choose one)

1. I would use it proactively even if it were more expensive than other electric power	2.2
2. I would use it if it were a little more expensive than other electric power	9.9
3. I would use it if it were priced the same as other electric power	37.3
4. I would use it if it were less expensive than other electric power	31.6
5. I would not use it at any price	1.6
6. I do not know	14.9
	(No answer) 2.5

Setagaya City is advancing initiatives toward realization of the Setagaya RE100 plan, to encourage use of renewable energy in the three sectors of residents, businesses, and City government as well as striving to take leadership in the realization of a decarbonized society through use of 100% renewable energy at the City Main Offices (Buildings 1, 2, and 3) and other facilities, such as some Community Branch offices and Machizukuri Centers.

(All respondents)

Q72. Have you ever heard of the Setagaya RE100 plan? (Choose one)

1. I know about the plan's details	1.9	3. I have never heard of it	90.8
2. Although I do not know about the plan's details, I have heard of its name	5.2	(No answer)	2.1

***** 【 Community newspaper 】 *****

Setagaya City publishes the city announcements “Setagaya” (community newspaper) to inform residents about City policies, administrative information, and other topics. Issues of this newspaper published on the first and 15th of each month cover topics such as City policies, events, and community issues, while the issue published on the 25th of the month covers information on everyday living in the community.

(All respondents)

Q73. Where (how) do you obtain copies (including digital copies) of the city announcements “Setagaya”?

(Choose all that apply)

1. As newspaper inserts	41.4	7. Bookstores, supermarkets, etc.	1.2
2. Home delivery (home delivery is available by request for residents who do not subscribe to a newspaper)	6.7	8. Viewing the City website	5.7
3. City facilities such as Community Branch offices or Machizukuri Centers	10.7	9. Distributed through the smartphone app Machihiro	0.5
4. Official bulleting stands at train stations or elsewhere	8.0	10. Distributed through the multilingual e-books app Catalog Pocket	0.2
5. Convenience store	1.5	11. Other	3.0
6. Post office	1.9	12. I do not obtain the newspaper	33.8
		(No answer)	1.9

***** Basic Information*****

(All respondents)

F1. What is your sex? (Choose one)

1. Male	38.7	2. Female	59.5	3. Other	0.2
				(No answer)	1.6

F2. How old are you? (Choose one)

1. 18–19 years	1.5	6. 40–44 years	9.7	11. 65–69 years	6.4
2. 20–24 years	4.3	7. 45–49 years	10.2	12. 70–74 years	8.3
3. 25–29 years	4.9	8. 50–54 years	10.2	13. 75–79 years	5.2
4. 30–34 years	5.8	9. 55–59 years	8.4	14. 80–84 years	4.8
5. 35–39 years	6.9	10. 60–64 years	7.8	15. 85 years and above	4.2
				(No answer)	1.3

F3. What is your occupation? (Choose one)

1. Self-employed	9.6	6. Part-timer/Temporary worker	11.0
2. Family business	1.2	7. Full-time homemaker	15.0
3. Management/Specialized technical work	18.1	8. Student	3.5
4. Clerical	15.2	9. Other/Unemployed	20.0
5. Manual labor	4.8	(No answer)	1.6

F4. What is your family composition? (Choose one)

1. Husband and wife (single generation family)	24.4	4. Live alone	18.9
2. Parent and children only (two-generation family)	43.8	5. Other	5.9
3. Parent, children, and grandchildren (three-generation family)	5.3	(No answer)	1.8

F5. Including yourself, are there any seniors (above 65 years of age) in your family? (Choose one)

1. Yes	45.0	2. No	53.7	(No answer)	1.3
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F6. Do you have a spouse? (Choose one)

1. No (Including divorced or widowed)	36.6	→ Please proceed to F7
2. Yes	61.4	Please proceed to F6-1
	(No answer)	2.0

(Please answer F6-1 if you selected 2 in F6.) (n=1,455)

F6-1. Are you and your spouse both working? (Choose one)

1. Yes	51.2	2. No	48.4	(No answer)	0.4
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(All respondents)

F7. Which of the following is applicable to you? (Choose one)

1. Single	26.4
2. I have children (the eldest is in preschool)	6.6
3. I have children (the eldest is in elementary/junior high school)	9.9
4. I have children (the eldest is in high school/university)	7.4
5. I have children (the eldest is independent: graduated from school, employed, married, etc.)	14.8
6. Living with my children and their spouse (I am 65 years and above)	2.6
7. Living apart from my children and their spouse (I am 65 years and above)	2.8
8. Senior citizens only (I am 65 years and above)	7.3
9. Husband and wife only	14.0
10. Other	4.3
(No answer)	3.9

F8. Which of the following housing conditions is applicable to you? (Choose one)

1. I own the house	42.2
2. Condominium (owned by me)	18.6
3. Shophouse (owned by me)	1.0
4. House on lease	2.8
5. Shophouse (on lease)	0.8
6. Private-sector apartment / condominium (3 floors and above)	12.2
7. Private-sector apartment / condominium (2 floors and below)	11.9
8. Urban Renaissance Agency (previously Japan Housing Corporation), public corporations, Tokyo municipal housing, Setagaya City municipal housing	3.3
9. Company housing, civil service housing, dormitory, room rental, live-in lodging	3.2
10. Nursing home, home for the elderly	0.4
11. Other	2.2
(No answer)	1.4

Thank you for your cooperation.
Please return the completed questionnaire by post by June 4.

Request for the public comment and citizen's opinion

Setagaya City publishes information on important City plans, ordinances, etc. at the rough draft stage and seeks feedback and comments from citizens. Further details, please refer to the city announcements “Setagaya” (community newspaper) and Setagaya City website, etc.

*The following measures are tentative and may change in the future.

Title (every title is tentative name)		Schedule
Public comment	Amendment for Setagaya City Regional Countermeasure for preventing disaster	August
	Setagaya City's measures to support victims of crime etc.	September
	Setagaya City Phase 4 residential development policy	
	Phase 8 Senior Citizen Health and Welfare Plan, Nursing Insurance Project Plan	
	Setagaya City Plan for Promotion of Measures for People with Disabilities (Setagaya City Disabled Residents' Plan and Setagaya City Disability Welfare Plan) (tentative name)	
	Setagaya City Society Care Promotion Plan	October
	Setagaya City Regional Administration Promotion Ordinance (tentative name)	
	Setagaya City Bicycle Promotion Plan and General Plan for Use of Bicycles etc.	
	Setagaya City Industrial Promotion Basic Ordinance (Preliminary Draft)	November
Citizen's opinions wanted	Urban Regeneration and Improvement Plan (Post-facto Evaluation Draft)	October
	"Sancha no Mirai" (Basic Plan) (tentative name)	December

●Setagaya City website <http://www.city.setagaya.lg.jp/>

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Submission procedure for residents' opinions (public comments) other ones

2020 Attitude Survey of Setagaya Residents (summary)

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